

htc

User guide _____



HTC U11 life

Contents

Features you'll enjoy

Edge Sense	9
What's special with Camera	9
HTC USonic with Active Noise Cancellation	11
Fingerprint sensor	11
Android 8.0	11

Unboxing and setup

HTC U11 life overview	14
Card tray	15
nano SIM card	16
Storage card	18
Charging the battery	22
Water and dust resistant	22
Switching the power on or off	24
Setting up HTC U11 life for the first time	25
Adding your social networks, email accounts, and more	26
Fingerprint scanner	27

Your first week with your new phone

Sleep mode	29
Lock screen	29
Touch gestures	30
Getting to know your settings	33
Using Quick Settings	33
Capturing your phone's screen	34
Restarting HTC U11 life (Soft reset)	34
Notifications	35
Selecting, copying, and pasting text	37
Entering text	38

Edge Sense

What is Edge Sense?	39
Setting up Edge Sense	40
Turning Edge Sense on or off	40
Taking camera shots using Edge Sense	41
Changing the action to take when you squeeze the phone	41
Enabling Advanced mode	42
Typing with your voice with Edge Sense	43
Assigning another voice assistant app to Edge Sense	43
Adjusting the squeeze force level	44
Squeezing to perform actions in your apps	44
Assigning in-app actions to squeeze gestures	45
An example of assigning in-app actions	45

Changing in-app actions	46
-------------------------	----

Updates

Checking your system software version	47
Checking for updates manually	47
Installing app updates from Google Play Store	47

Home screen layout and fonts

Adding a Home screen panel	48
Arranging Home screen panels	48
Setting your Home screen wallpaper	48
Changing the default font size	49

Widgets and shortcuts

Favorites bar	50
Adding Home screen widgets and shortcuts	50
Grouping apps on the Home screen and favorites bar	51
Removing a Home screen item	51

Sound preferences

Changing your ringtone	52
Changing your notification sound	52
Setting the default volume	52
Tuning your HTC USonic earphones	53

Taking photos and videos

HTC Camera	54
Choosing a capture mode	55
Taking a photo	56
Setting the photo quality and size	57
Tips for capturing better photos	57
Recording video	58
Selfies	59
Quickly adjusting the exposure of your photos	61
Taking continuous camera shots	62
Using HDR Boost	62
Taking a panoramic selfie	62
Taking a super wide-angle panoramic selfie	64
Taking a panoramic photo	65

Advanced camera features

Recording videos in slow motion	66
Recording a Hyperlapse video	66
Choosing a scene	66
Manually adjusting camera settings	67
Taking a RAW photo	68
How does the Camera app capture RAW photos?	68

Phone calls

Making a call	69
Returning a missed call	69
Calling a number in a message, email, or calendar event	69
Answering or rejecting a call	70
What can I do during a call?	70
Setting up a conference call	71
Call history	71

SMS and MMS

About the Messages app	73
------------------------	----

Contacts

Your contacts list	76
Adding a new contact	76
Editing a contact's information	77
Grouping contacts into labels	77

Battery

Tips for extending battery life	79
Using Battery saver mode	80
Displaying the battery percentage	80
Checking battery usage	81
Battery optimization for apps	81

Storage

Freeing up storage space	82
Types of storage	82
Copying or moving files between the phone storage and storage card	83
Copying files between HTC U11 life and your computer	83
Unmounting the storage card	84

Backup and reset

Backing up HTC U11 life	85
Resetting network settings	86
Resetting HTC U11 life (Hard reset)	86

Installing and removing apps

Getting apps from Google Play Store	87
Downloading apps from the web	88
Uninstalling an app	88

Working with apps

App shortcuts	89
Multi-tasking	89
Controlling app permissions	90
Setting default apps	91

Setting up app links	91
Disabling an app	91

Google Photos

What you can do on Google Photos	92
Viewing photos and videos	92
Editing your photos	92
Enhancing RAW photos	93
Trimming a video	93
Changing the playback speed of a slow motion video	94
Editing a Hyperlapse video	94

Mail

Viewing your Gmail Inbox	96
Sending an email message in Gmail	96
Replying to or forwarding email messages in Gmail	96
Adding an email account	97
Switching email accounts	97

Internet connections

Turning the data connection on or off	98
Managing your data usage	98
Wi-Fi connection	100
Connecting to VPN	101
Installing a digital certificate	102
Using HTC U11 life as a Wi-Fi hotspot	102
Sharing your phone's Internet connection by USB tethering	103

Wireless sharing

Turning Bluetooth on or off	104
Connecting a Bluetooth headset	104
Unpairing from a Bluetooth device	105
Receiving files using Bluetooth	105
Using NFC	106

Common settings

Do not disturb mode	108
Location settings	110
Airplane mode	110
Automatic screen rotation	111
Setting when to turn off the screen	111
Screen brightness	111
Night Light	111
Adjusting the display size	112
Touch sounds and vibration	112
Changing the display language	113

Security settings

Assigning a PIN to a nano SIM card	114
------------------------------------	-----

Setting a screen lock	114
Setting up Smart Lock	115
Turning the lock screen off	116

Trademarks and copyrights

Index

About this guide

In this user guide, we use the following symbols to indicate useful and important information:



This is a note. A note often gives additional information, such as what happens when you choose to do or not to do a certain action. A note also provides information that may only be applicable to some situations.



This is a tip. A tip gives you an alternative way to do a particular step or procedure, or lets you know of an option that you may find helpful.



This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.



This provides safety precaution information, that is, information that you need to be careful about to prevent potential problems.

Some apps may not be available in all regions or with your mobile operator.

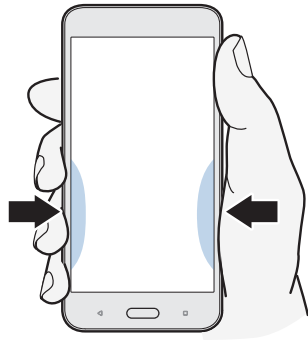
Important note on recoverable data

Files and other data that have been deleted, cleared, removed, or erased from your device may still be recoverable by third-party data recovery software. Even a factory reset may not permanently erase all data from your mobile device, including personal information.

Features you'll enjoy

Edge Sense

HTC U11 life comes with a pressure-sensitive squeeze area on its frame. By squeezing the lower sides of HTC U11 life, quickly access your favorite app or shortcut even while your phone is in sleep mode.



See [What is Edge Sense?](#) on page 39.

What's special with Camera

Capture great photos and videos using HTC U11 life.

HDR Boost

Take clearer, sharper photos using HDR Boost. By combining multiple shots with different exposure levels, HDR Boost lets you capture great photos even in low light conditions. See [Using HDR Boost](#) on page 62.

Pro level capabilities

Pro mode gives you professional level control over your photography. See [Manually adjusting camera settings](#) on page 67. Capture RAW photos and take full control over your camera settings. See [Taking a RAW photo](#) on page 68.

The camera captures RAW photos in DNG format. The RAW file provides more image information for post processing in the Google Photos™ app or a graphics program on your computer.

Hyperlapse

Hyperlapse lets you speed up the action up to 12 times, and select sections of the video to change its speed. See [Recording a Hyperlapse video](#) on page 66.

Selfies

Capture awesome selfies with the front facing camera.

See [Selfies](#) on page 59.

- Live Makeup – Before taking your selfie, use Live Makeup to smoothen your skin. See [Applying skin touch-ups with Live Makeup](#) on page 59.
- Instant selfie shots – Flash a smile, and the camera instantly captures your smiling face. Or, just say “Cheese!” See [Taking selfies automatically](#) on page 60 and [Taking selfies with voice commands](#) on page 60.
- Enjoy taking wide-angle selfies with family or friends and with a panoramic scenery behind you. See [Taking a panoramic selfie](#) on page 62.

HTC USonic with Active Noise Cancellation

Experience music tuned to your ears. When you plug in the HTC USonic earphones to HTC U11 life, they will scan your ears and determine the audio output level that best suits you. The earphones also incorporate Active Noise Cancellation which reduces background noise so you hear music and videos clearly.

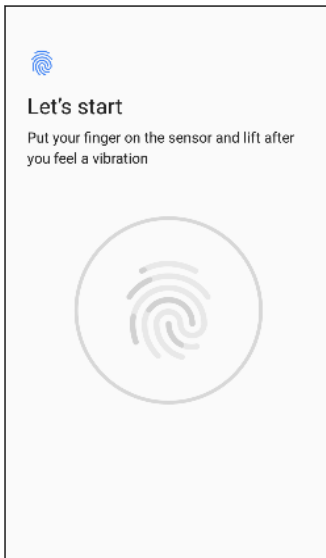
See [Tuning your HTC USonic earphones](#) on page 53 for details.



The HTC USonic earphones can only be used with HTC U11 life and other compatible HTC phones supporting HTC USonic.

Fingerprint sensor

You can use the fingerprint scanner on HTC U11 life to quickly wake up and unlock your phone with your fingerprint.



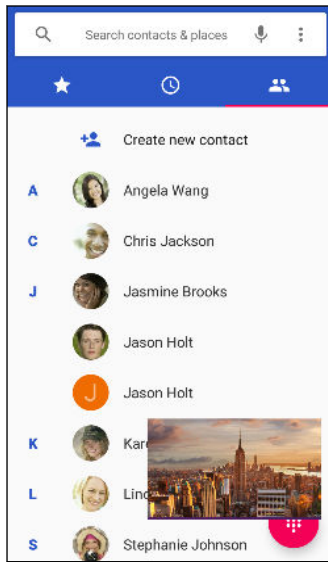
You can register up to 5 fingerprints. See [Fingerprint scanner](#) on page 27.

Android 8.0

Android™ 8.0 brings new features that make working with apps and settings even more convenient.

Picture-in-picture

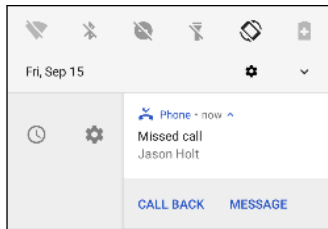
Keep a small window of the video you're watching or a supported app onscreen while you do other things on the phone. For most supported apps, just press the Fingerprint scanner/ HOME to shrink the app to a small and moveable window at the bottom right of the screen. Move the window by dragging it or tap the window to see supported controls.



Not all apps support the Picture-in-picture feature. To check if an app is supported, go to **Settings > Apps & notifications > Advanced > Special app access > Picture-in-picture**.

Snooze notifications

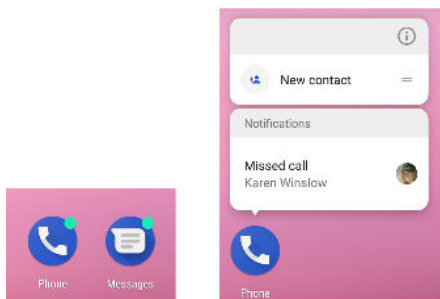
Temporarily dismiss notifications to free your Notifications panel or Lock screen from clutter.




For details, see [Managing app notifications](#) on page 37 or [Lock screen](#) on page 29.

Notification dots

Know right away if you have pending notifications for an app with notification dots. A small dot appears on an app icon which indicates there is a notification that you may have missed. Dots appear on app icons in both the All apps screen and on the Home screen. Press and hold the app icon to show a condensed version of the available notifications. See [Turning Notification dots on or off](#) on page 37 to see how to turn Notification dots on or off.



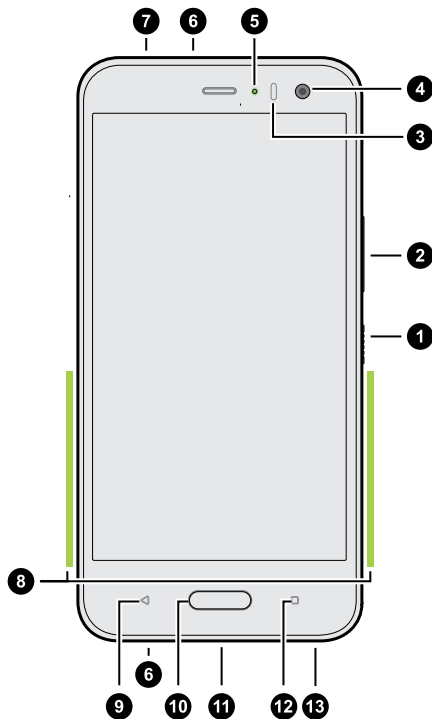
Other new features

- Feel more secure when installing apps from sources other than the Google Play Store. Granting permission for downloading and installing apps from unknown sources is now on a per app basis. See [Downloading apps from the web](#) on page 88.
- Looking for a setting option but can't remember where it is? The Settings screen's search feature helps you find it even if it's buried deep in one of the categories. Tap  and then type the first few letters of the option you're looking for. Once the option is shown in the results, tap it to go to its screen.

Unboxing and setup

HTC U11 life overview

After taking HTC U11 life out of the box, familiarize yourself first with the location of the card tray and the different button controls.



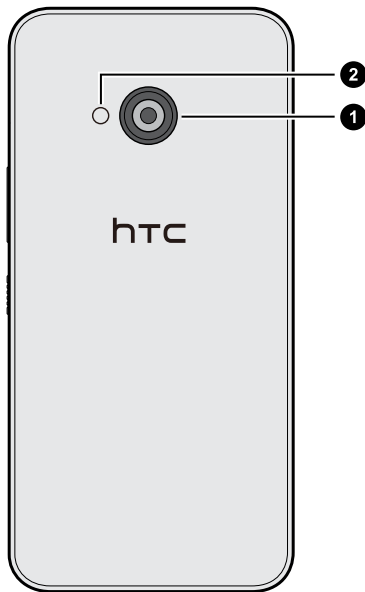
1. POWER
2. VOLUME buttons
3. Proximity sensor
4. Front camera
5. Notification LED
6. Microphone
7. nano SIM and storage card tray
8. Edge Sense squeeze area
9. BACK
10. HOME / Fingerprint scanner
11. Speaker
12. RECENT APPS
13. USB Type-C™ connector

You need a 4G/LTE™ plan to use your operator's 4G/LTE network for voice calls and data services. Check with your operator for details.



- Before use, check all the items in the box and make sure there's no damage to any of the items.
- Use the case if it's provided in the box or purchase one that's designed for HTC U11 life to help protect your phone from accidental bumps and scratches. Also make sure the case doesn't block the Edge Sense area.
- If you want to use a screen protector, don't cover and block the proximity sensor. Purchase a screen protector designed for HTC U11 life.
- Don't disassemble any part of the phone. Don't try to open the phone or remove the battery by force. This may damage the phone or its electronics and will invalidate the warranty.
- Please read the safety and usage guidelines in the Safety and regulatory guide that's included in the box.

Back panel



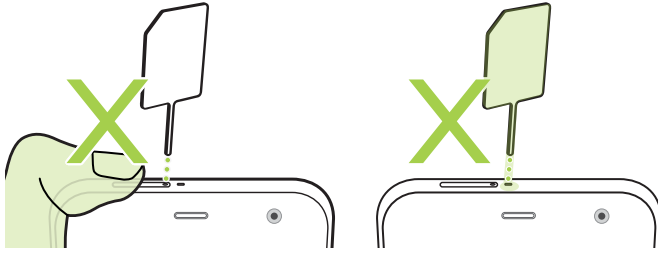
1. Main camera with BSI and PDAF
2. LED flash



- BSI means BackSide Illumination sensor.
- PDAF means Phase Detection Auto Focus.

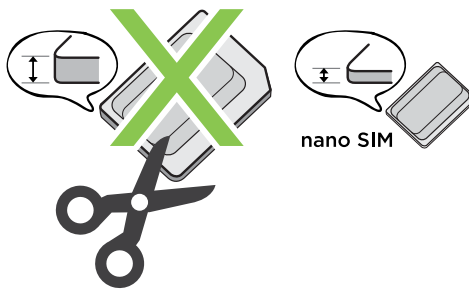
Card tray

When inserting the eject tool into the tray eject hole to remove the card tray, do not obstruct the tray to avoid damaging the eject mechanism inside the slot.



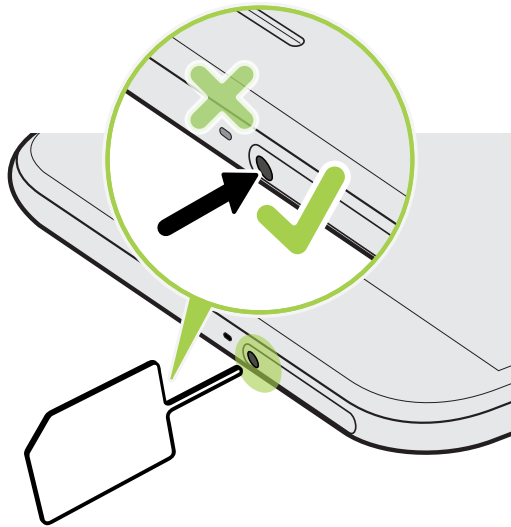
nano SIM card

Use a standard nano SIM card. A modified card that is thicker than the standard nano SIM card will not fit properly on the tray and may damage the card slot.



Inserting the nano SIM card

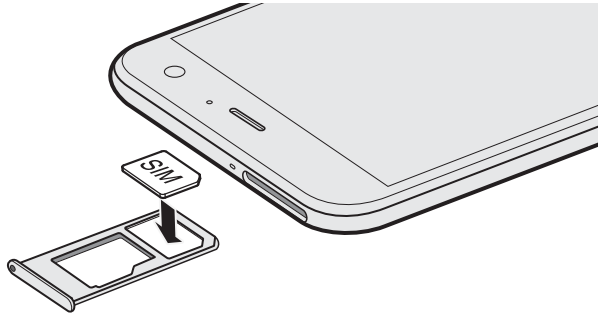
1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



Do not insert the tip of the tray eject tool into the microphone hole. This may damage the water-resistant microphone mesh and invalidate the warranty.

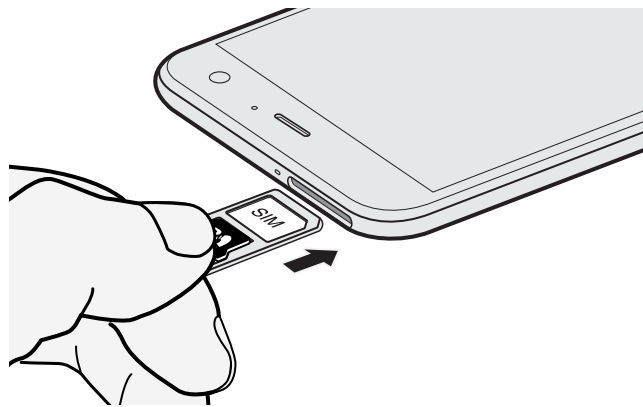
3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.
4. Do the following to place your nano SIM card into the tray:

With your nano SIM card's gold contacts facing down, place the card into the SIM holder of the tray. Make sure to align the cutoff corner to the notch on the holder.



Place your microSD™ card into the SD holder of the tray. See [Inserting the microSD card](#) on page 19.

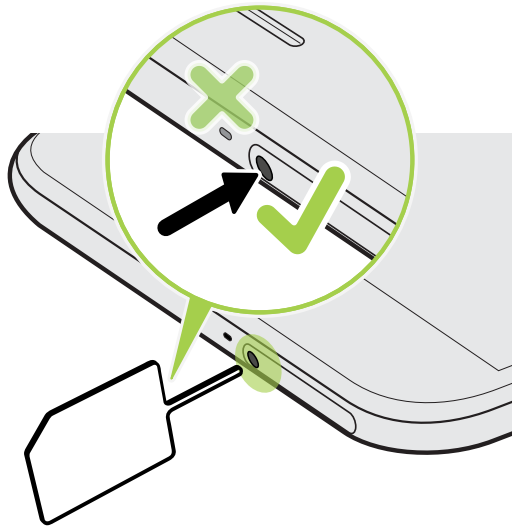
5. When reinserting the tray, make sure it is facing up so that your cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

Removing the nano SIM card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool or a small bent paperclip into the tray eject hole.



Do not insert the tip of the tray eject tool into the microphone hole. This may damage the water-resistant microphone mesh and invalidate the warranty.

3. Push the tip all the way into the hole until the card tray ejects.
4. Pull the tray out, and then remove the nano SIM card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

Storage card

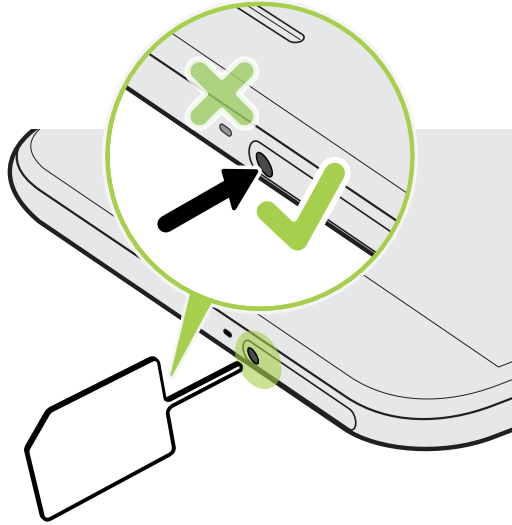
Use a storage card to store your photos, videos, and music. When you need to free up phone storage space, you can also move certain apps to the storage card, if the apps support this feature.



The storage card is optional and sold separately.

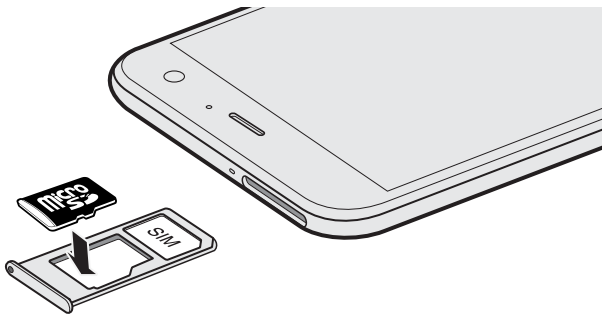
Inserting the microSD card

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.

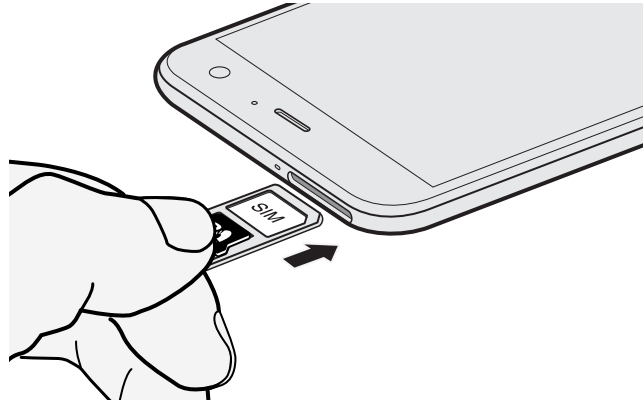


Do not insert the tip of the tray eject tool into the microphone hole. This may damage the water-resistant microphone mesh and invalidate the warranty.

3. Push the tip all the way into the hole until the tray ejects, and then pull the tray out.
4. Place your microSD card—gold contacts facing down and narrow side facing in—into the SD holder of the tray.



5. When reinserting the tray, make sure it is facing up so that the nano SIM and microSD cards don't fall out. Hold the tray with the outer card holder between your fingers, and then steadily slide the tray all the way into the slot.



6. Make sure the tray is fully inserted and doesn't protrude from the slot.

If it's the first time you insert a microSD card, you'll be prompted to set it up.

Unmounting the storage card

When you need to remove the storage card while HTC U11 life is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.

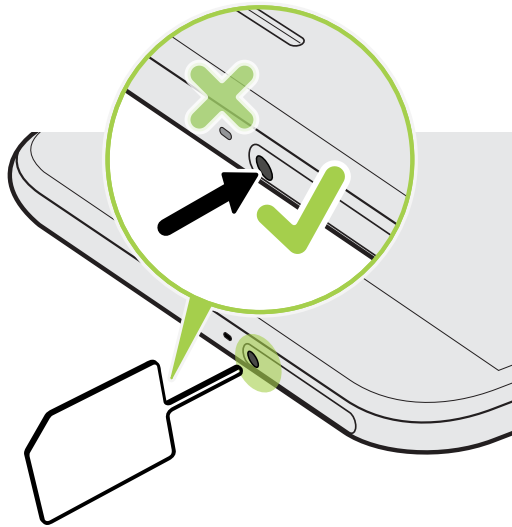
1. From the Home screen, swipe up and then tap **Settings** > **Storage**.
2. Under Portable storage, tap ▲.

Removing the microSD card



Make sure to unmount your microSD card before removing it. See [Unmounting the storage card](#) on page 20.

1. Hold the phone face up.
2. Insert the tip of the tray eject tool that came with your phone—or a small bent paperclip—into the tray eject hole.



Do not insert the tip of the tray eject tool into the microphone hole. This may damage the water-resistant microphone mesh and invalidate the warranty.

3. Push the tip all the way into the hole until the tray ejects.
4. Pull the tray out, and remove the microSD card.
5. To reinsert the tray, center it first in the slot, and then slide it all the way in.
6. Make sure the tray is fully inserted and doesn't protrude from the slot.

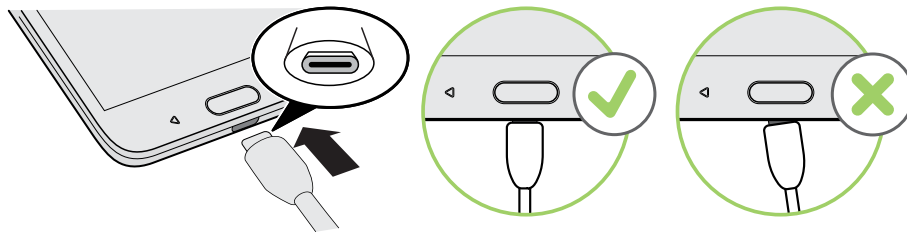
Charging the battery

Before you turn on and start using HTC U11 life, it is recommended that you charge the battery.



- If the battery has been discharged for several days, you may need to charge HTC U11 life for several minutes before powering it on.
- Use only the adapter and the USB Type-C cable that came with HTC U11 life to charge the battery. When the battery power is too low, make sure to use the power adapter to charge, not the USB cable connection with your computer.

1. Insert the small end of the USB Type-C cable into the USB Type-C connector.



2. Insert the other end of the USB Type-C cable into the power adapter.
3. Plug in the power adapter to an electrical outlet to start charging the battery.



- As a safety precaution, the battery may stop charging to avoid overheating.
- Avoid charging the battery in hot environments.
- When you're using the web browser and charging the battery, HTC U11 life may become warmer. This is normal.
- To conserve energy, unplug the power adapter from the electrical outlet after you finish charging.

Water and dust resistant

HTC U11 life is water and dust resistant and has an IP67 rating as defined in the International Standard IEC 60529. With the nano SIM/microSD slot covered and closed tightly, this phone is water resistant if it is briefly submerged by accident in fresh water less than 1 meter deep and no longer than 30 minutes at room temperature.

HTC U11 life must not be exposed to non-fresh water, high water pressure, strong or fast-moving water, or sand since these may cause overheating, electric shock, or damage to the phone. Do not attempt to charge or otherwise use the USB port when HTC U11 life is wet. Normal wear and tear may decrease the water and dust resistance over time.

Warranty will be void if the phone is not used in accordance with the instructions and precautions addressed in this user guide, including, but not limited to, using the phone in environments or

situations that exceed the limitations of the IP67 rating. For usage precautions and tips on care and maintenance, see [Care and maintenance tips](#) on page 23 and [Cleaning and drying](#) on page 24. Also make sure to read the Safety guide that comes with the phone.

Care and maintenance tips

Follow these tips and precautions to help maintain water and dust resistance for your phone.

Never attempt to insert or remove the nano SIM and microSD cards with gloves, wet hands, or when the phone is wet.

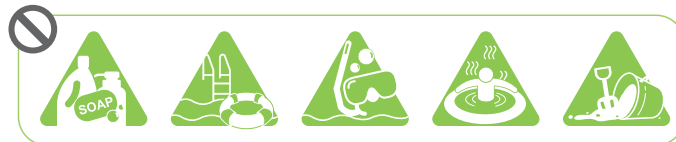


- Before inserting the tray and closing the card slot, wipe off every drop of water or dirt with a clean, dry cloth. Also make sure that no hairs, fibers, or small particles are caught between the tray and the slot opening to prevent water from entering the phone.
- Parts that maintain water resistance such as the tray—which acts as the card slot cover—may degrade over time. If these parts degrade or get damaged, the phone will no longer be water resistant. If this happens, contact your retail store or mobile operator. You may be charged for parts replacement.

Do not intentionally submerge HTC U11 life. If the phone accidentally gets immersed in water, avoid pressing the controls—such as the POWER and VOLUME buttons—and do not operate the phone.

Do not expose the phone to fast or strong-moving water such as shower spray, running taps or faucets, waterfalls, or ocean waves.

Do not expose the phone to or let the USB port come in contact with the following:



- Water containing soap, detergent, or shower gel
- Sea water, swimming pools, spas, hot water, and hot springs
- Any liquid besides tap water such as alcohol, juices, and condiments
- Sand

If the phone is exposed to fresh water, make sure to dry it thoroughly. To avoid damaging the phone, do not charge when contaminants are present or the USB port is not completely dry. In these circumstances, do not connect any external device.

Never use a hair dryer to dry wet parts of the phone.

The power adapter and accessories are not water resistant. Never use them in wet areas such as in the bathroom or kitchen since contact with water may cause malfunction, electric shock, or other hazards.

Avoid leaving the phone in humid places such as the bathroom or kitchen for too long since it is not moisture-proof.

Cleaning and drying

If HTC U11 life has had contact with salt water, liquid chemicals, dust, or other contaminants, immediately rinse the phone. When the phone is wet, make sure to dry it thoroughly.



- To avoid damaging HTC U11 life, do not charge the phone when contaminants are present or the USB port is not completely dry. In these circumstances, do not connect any external device.
- The sound volume of the earpiece, speakers, and microphone may be less audible if these parts are not dried well.

Rinsing

1. Before rinsing, make sure the nano SIM/microSD slot is covered and closed tightly. See [nano SIM card](#) on page 16 and [Storage card](#) on page 18.
2. Rinse the phone using fresh water. Rinse by hand only. Don't use a brush or sponge.

While rinsing, do not press on the tray to avoid having gaps around the card slot which may allow water to enter the phone.

Drying

1. Gently wipe off the water from the phone with a clean, dry cloth. Don't use cotton swabs to wipe the earpiece, speakers, microphone, and connection port.
2. The display may not respond accurately to touch gestures when it's wet. For the touch screen and lenses, wipe with a soft dry cloth such as a microfiber cloth that will not scratch the surface.
3. Leave the phone at room temperature for 3 hours or so to let it dry completely. If buttons and any connection port such as the USB port are still wet, make sure to let them dry completely before you use the phone.

If condensation forms inside the display such as when there's a drastic change in temperature, place the phone at room temperature until condensation disappears.

Switching the power on or off

Switching the power on

Press the POWER button until HTC U11 life vibrates.



When you turn on HTC U11 life for the first time, you'll need to set it up.

Switching the power off

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button for a few seconds.
3. Tap **Power off** on the options menu.

Setting up HTC U11 life for the first time

When you switch on HTC U11 life for the first time—or after you’ve done a factory reset—you’ll need to set it up.

If you don’t have data to copy from a previous phone, simply tap **Set up as new** during the setup, sign in to your Google® Account, and follow the onscreen instructions to complete the setup.

If you have data from a previous phone that you need to copy, first back up the phone’s data before you start setting up HTC U11 life. If you have an iPhone, visit android.com/switch for details on how to back up iPhone data.

Here’s how to set up HTC U11 life and copy data from your previous phone.

1. If you need to navigate by voice feedback, turn on TalkBack by pressing and holding two fingers on the first screen until you hear a message and then a beep.
Or if you accidentally enabled TalkBack, follow the onscreen tutorial to turn it off.
2. Choose the system language you want to use, and then tap **Let’s go**.
3. Tap **Copy your data**.
4. Choose whether to connect to the Internet through Wi-Fi® or the mobile network.
5. Choose where to copy your backed up data from.
 - Tap **A backup from an Android phone** to wirelessly copy data from your old Android phone.
 - Tap **A backup from the cloud** to copy data from an Android phone that was backed up to your Google Drive™ storage.
 - Tap **An iPhone device** if you have an iPhone.
6. Sign into the same Google Account that was used to back up your previous phone.
7. If you’re copying backed up data from an Android phone, follow the onscreen instructions to choose the phone name and the apps you want to restore.
8. Tap **Add fingerprint** to set up and use the fingerprint scanner for unlocking HTC U11 life. See [Fingerprint scanner](#) on page 27 for details.
9. On the Google Services screen, make sure the **Back up to Google Drive** option is turned on to automatically back up HTC U11 life. It’s also recommended to have the options under Location and Device maintenance turned on.
10. When prompted to give Google Assistant permissions, tap **Yes, I’m in**.

11. Set up Edge Sense so you can instantly take camera shots or perform other actions by simply squeezing your phone. See [What is Edge Sense?](#) on page 39 for details.
12. Follow the remaining instructions to finish your phone setup.



Some features that need to connect to the Internet such as location-based services and auto-sync of your online accounts may incur extra data fees. To avoid incurring data fees, disable these features under Settings. For more information on location services, see [Location settings](#) on page 110.

Adding your social networks, email accounts, and more

You can sync contacts, calendars, and other information from your social networks, email accounts, and online services on HTC U11 life. Depending on the account type, signing in to your online accounts lets you sync updates between HTC U11 life and the Web.

1. From the Home screen, swipe up and then tap **Settings > Accounts & sync**.
2. Tap **Add account**.
3. Tap the account type you want to add.
4. Follow the onscreen instructions to enter your account information.



You can add several Google Accounts.

Syncing your accounts

1. From the Home screen, swipe up and then tap **Settings > Accounts & sync**.
2. Tap the Automatically sync data **On/Off** switch to turn automatic sync of all your accounts on or off.
3. To manually sync individual accounts, tap an account, tap **Account sync**, and then tap **⋮ > Sync now**.



On the Account sync screen, you can also change the sync settings for your Google Account.

Removing an account

Remove accounts from HTC U11 life if you no longer use them. Removing an account does not remove accounts and information from the online service itself.

1. From the Home screen, swipe up and then tap **Settings > Accounts & sync**.
2. Tap an account.
3. Tap **Remove Account**.



Some personal data may be retained by the third-party app after you have removed the account from HTC U11 life.

Fingerprint scanner

You can quickly wake up and unlock the HTC U11 life using your fingerprint. You can add up to 5 fingerprints.

When setting up and using the fingerprint scanner, follow these tips:

- Make sure your finger and the fingerprint scanner are dry and clean.
- Use the entire pad of your finger, including the sides and tip.
- When recording your fingerprint, touch the scanner until it vibrates.
- The fingerprint scanner has 360° readability—you can touch a recorded finger at any angle to the scanner to turn on the screen or unlock the HTC U11 life.



You may not be able to set the fingerprint scanner to unlock HTC U11 life, if you've signed in to an Exchange ActiveSync® account that requires you to set a different screen lock option (such as password). Check with your Exchange Server administrator if your Exchange ActiveSync account supports the fingerprint scanner.

Adding a fingerprint the first time

1. From the Home screen, swipe up and then tap **Settings > Security & location**.
2. Tap **Fingerprint > Next**.

If you haven't already set up a screen lock, you'll be asked to set one up. See

[Setting a screen lock](#) on page 114.

3. Touch the Fingerprint scanner or tap **Next**.
4. Place your finger or thumb on the Fingerprint scanner to start scanning.
5. Repeatedly touch the scanner until the fingerprint has been successfully recorded. You'll get the best results if you hold your finger in the same direction when touching the scanner.
6. After you've successfully recorded your fingerprint, tap **Done**.

You can now use your fingerprint to wake up and unlock your HTC U11 life.



You'll need to input your backup lock screen pattern, PIN, or password if the scanner doesn't identify your fingerprint after five attempts.

Adding, removing, or editing fingerprints

1. From the Home screen, swipe up and then tap **Settings > Security & location**.
2. Tap **Fingerprint**.
3. Enter your pattern, PIN, or password.
4. Do any of the following:
 - Tap **Add fingerprint** to add another fingerprint.
 - Tap a recorded fingerprint to rename or delete it.

Your first week with your new phone

Sleep mode

Sleep mode saves battery power by putting HTC U11 life into a low power state while the display is off. It also stops accidental button presses when HTC U11 life is in your bag.

Switching to Sleep mode

To turn off the display and switch to Sleep mode, briefly press the POWER button.




HTC U11 life also automatically goes into Sleep mode when it's left idle for a while. You can change the time before HTC U11 life sleeps by setting the screen timeout. For details, see [Setting when to turn off the screen](#) on page 111.

Waking up from Sleep mode

Press the POWER button.

Lock screen

Here's what you can do on the Lock screen:

- Swipe up on the lock screen to unlock the screen. Or, press and hold the fingerprint sensor.
- Tap twice on a notification to go directly to the related app.
- Swipe left or right on the notification to remove it.
- Slide left or right on a notification until you see  and . Tap  to snooze the notification.
- Press and hold a notification to mute or block notifications from the related app. Tap **More settings** to customize the notification settings.

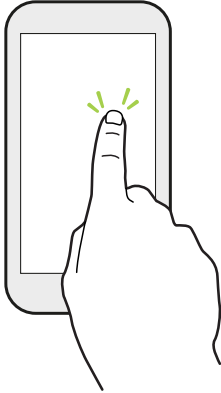
If you don't want notification content to appear on the lock screen, go to **Settings > Security & Location > Lock screen preferences > On the lock screen**, and then tap **Don't show notifications at all**.

- If you want to set up a screen lock or Smart lock, see [Setting a screen lock](#) on page 114 for details.

Touch gestures

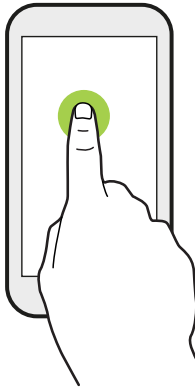
Use touch gestures to get around the Home screen, open apps, scroll through lists, and more.

Tap



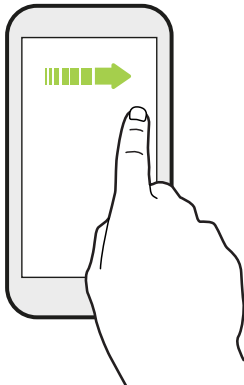
Tap the screen with your finger when you want to select onscreen items such as application and settings icons, or press onscreen buttons.

Press and hold



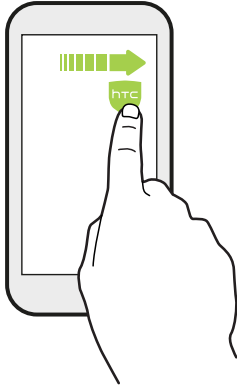
To open the available options for an item (for example, a contact or link in a webpage), just press and hold the item.

Swipe or slide



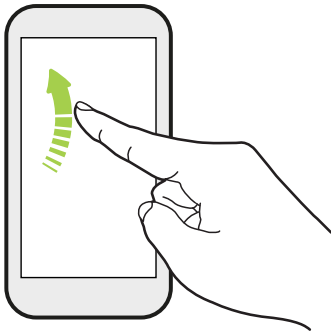
Quickly swipe your finger horizontally across the screen to go to other Home screen panels. Swipe vertically to scroll through a list, document, and more.

Drag



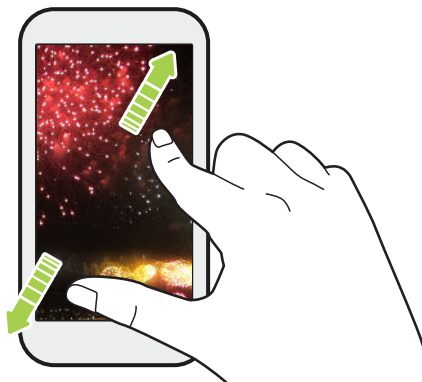
Press and hold your finger with some pressure before you start to drag. While dragging, don't release your finger until you have reached the target position.

Flick

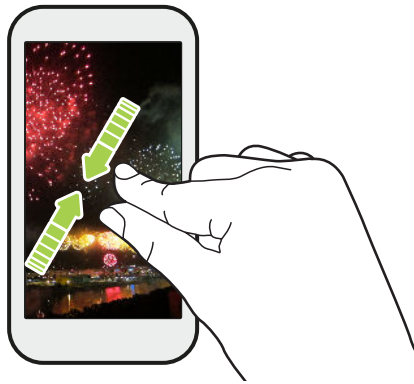


Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quicker strokes, such as when moving right and left on the Home screen, or flicking through a contacts or message list.

Slide with two fingers

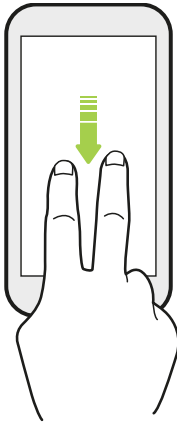


In some apps, slide two fingers apart to zoom in when viewing a picture or text.



Slide two fingers together to zoom out of the picture or text.


Two-finger swipe



Swipe down from the status bar using two fingers to access the full Quick Settings panel.

Getting to know your settings

Want to change the ringtone, set up a Wi-Fi connection, or add your accounts? Do this and more in Settings.

1. Open Settings from the Apps screen or Notifications panel:
 - From a Home screen, swipe up and then find and tap **Settings**.
 - Swipe down from the top of the screen and then tap .
2. Here are some of the basic settings you can change:
 - Tap **Network & Internet** to connect and configure your Wi-Fi and data connection, check your data usage, turn your phone into a Wi-Fi hotspot, and more.
 - Tap **Display & buttons** to change the wallpaper, adjust the font and display size, set a screen saver, turn on/off Ambient display, and more.
 - Tap **Sound** to change the ringtone, decide if sound and vibration occur when interacting with the phone, set Do not disturb preferences, and more.
 - Tap **Security & location** to help secure your phone, choose Lockscreen preferences, set your location option, and more.
 - Tap an item under Suggestions to check out new or recommended settings to customize.



Tap  in Settings to quickly find options and settings.


Using Quick Settings

In the Quick Settings panel, easily turn settings such as Wi-Fi and Bluetooth® on or off.

1. Swipe down from the top of the screen to open the Notifications panel.

Right below the status bar, you'll see the short Quick Settings bar.





2. To see the full Quick Settings panel, do any of the following:
 - On the lock screen, swipe down once from the top of the screen.
 - On any other screen, swipe down once with two fingers or swipe down twice with one finger from the status bar.
 - With the short Quick Settings bar opened, tap .
3. Swipe left or right to see more tiles.
4. To turn a setting on or off, just tap its tile.

Customizing Quick Settings

You can remove, replace, or rearrange the tiles in Quick Settings.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.



2. Tap  and do one of the following:
 - Press and hold a tile, and then drag it to your desired position.
 - Press and hold a tile, and then drag it down under the Drag to add tiles section to hide it from the Quick Settings panel.
 - Under the Drag to add tiles section, drag a tile up to show it in the Quick Settings panel.
3. Press .



There is a limit to the number of tiles that can be shown in the first panel of Quick Settings. You may need to swipe left on the Quick Settings panel to see more Quick Settings tiles.

Capturing your phone's screen

Want to show off your high game score or write a blog post about HTC U11 life features? It's easy to take a picture of the screen to share.

1. Press and hold POWER and VOLUME DOWN at the same time.
2. Open the Notifications panel, and then slide two fingers apart on the Screenshot captured notification.
3. Tap **Share**.

Restarting HTC U11 life (Soft reset)

If HTC U11 life is running slower than normal, is unresponsive, or has an app that is not performing properly, try rebooting and see if that helps solve the problem.

1. If the display is off, press the POWER button to turn it back on.
2. Press and hold the POWER button, and then tap **Restart**.

HTC U11 life not responding?

If HTC U11 life does not respond when you touch the screen or press the buttons, you can still restart it.

Press and hold the POWER and VOLUME DOWN until your phone vibrates, and then release the buttons.

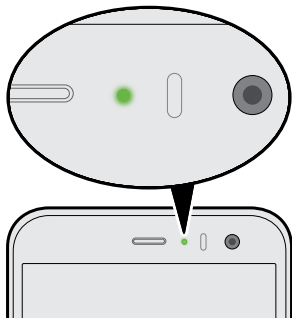


You may need to press and hold the buttons for 12 to 15 seconds before the phone vibrates.

Notifications

Notification LED

The notification LED shows a:



- Solid green light when HTC U11 life is connected to the power adapter or a computer and the battery is fully charged.
- Flashing green light when you have a pending notification.
- Solid orange light when the battery is being charged.
- Flashing orange light when the battery level reaches very low.

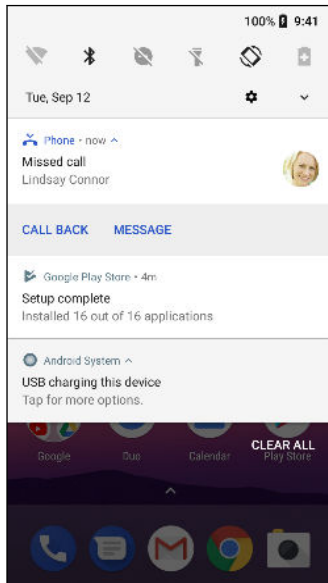
Notifications panel

Notification icons inform you of new messages, calendar events, alarms, and activities in progress such as files downloading.



When you see notification icons, open the Notifications panel to check out details of the notifications that you've received.

To open the Notifications panel, slide down from the top of the screen.



- Tap the notification to open the corresponding app.
- To dismiss just one notification in the list, drag it left or right.
- Slide two fingers apart on the notification to expand it and see more details or see if there are more notifications bundled inside it. Slide two fingers together on the notification to minimize it again.
- Some notifications allow you to take immediate action. For example, tap a missed call notification to return the call or reply with a text message.
- If you have several notifications, scroll through the list screen to see them all.
- To dismiss all non-persistent notifications, tap **Clear all**.
- You can change what app notifications you want to receive and also snooze some notifications to temporarily remove them. See [Managing app notifications](#) on page 37.

Managing app notifications

You can choose which types of app notifications to mute, block, or override your Do Not disturb settings.

1. From the Home screen, swipe up and then tap **Settings > Apps & notifications**.
2. Tap **Notifications > Notifications**, and then tap the app whose notifications you want to customize.



You can also press and hold a notification in the Notifications panel or the lock screen to see the notification settings you can customize.

3. Tap the **On/Off** switch next to option you want to toggle.

Settings for app notifications are applied to notifications in the Notifications panel and the lock screen.

Snoozing notifications

You can snooze notifications to temporarily remove them from the status bar and notifications panel.

1. Swipe down from the top of the screen to open the Notifications panel.
2. Slide the notification slowly to the right or left, and then tap .
3. Tap  then choose how long you want to snooze the notification.

The snoozed notification shows up again on the status bar and notifications panel as soon as the snooze time ends.

Turning Notification dots on or off

Some apps may show a dot when they have notifications, You can choose to turn the Notification dots on or off.

1. From the Home screen, swipe up and then tap **Settings > Apps & notifications**.
2. Tap **Notifications**.
3. Tap the **On/Off** switch next to the **Allow notification dots** option to turn it on or off.

Selecting, copying, and pasting text

1. Press and hold on a word.
2. Drag the start and end anchors to highlight the text you want to select.
3. Tap **Copy**.
4. In a text entry field (for example, while composing an email), press and hold at the point where you want to paste the text.
5. Tap **Paste**.

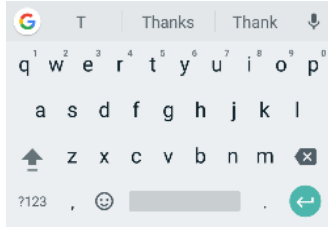
Sharing text

1. After you have selected the text, tap **Share**.
2. Choose where to share the selected text.

Entering text

The keyboard becomes available when you tap a text field in an app.

Here are some things to keep in mind while using Gboard:



The keyboards layout may slightly differ depending on the text field that's currently active.

- Tap the keys on the onscreen keyboard to enter letters and numbers, as well as punctuation marks and symbols.
- Some keys have multiple characters or accents associated with them. Press and hold a key to enter numbers, symbols, or accented letters.
- Tap ?123 to show number and symbol keys.
- Tap 😊 to choose from a wide selection of emojis and GIFs.
- Tap 🌐 to translate text, switch to one-handed typing mode, access keyboard settings, and more.
- Press ⏪ to close the onscreen keyboard.

Entering text by speaking

1. Tap an area where you want to enter text.
2. On the keyboard, tap 🗣️.
3. Say the words you want to enter. Enter punctuation marks by saying its name. For example, say "Bring water comma towels comma and goggles period". The text will appear as "Bring water, towels, and goggles."

Edge Sense

What is Edge Sense?



- The help content here is based on the following app version: 1.21.9x.
- Download the latest version of HTC Edge Sense from Google Play Store to enjoy add-on features.

Edge Sense provides an intuitive way to interact with your HTC phone by simply squeezing its lower sides. Customize Edge Sense to quickly launch your favorite app or do certain actions.

Here are the actions that currently can be assigned to the squeeze gestures in Edge Sense:

- Launch the HTC Camera app—which is assigned to the short squeeze gesture by default. See [Taking camera shots using Edge Sense](#) on page 41.
- Launch the default voice assistant—which is assigned to the squeeze and hold gesture by default. See [Typing with your voice with Edge Sense](#) on page 43.

You can also switch to another voice assistant app if you downloaded one from Google Play Store. See [Assigning another voice assistant app to Edge Sense](#) on page 43.

- Launch the default music app. Play or pause with a short squeeze when music is playing in the background.
- Launch any other app that's preinstalled or downloaded on your phone.
- Capture screenshots.
- Turn the flashlight on or off.
- Turn Wi-Fi Hotspot on or off.
- Expand or collapse the Notifications panel.

In addition to the above, you can customize squeeze gestures to perform certain actions in an app. See [Assigning in-app actions to squeeze gestures](#) on page 45.



- Except for capturing screenshots and performing in-app actions, the above can be triggered by squeeze gestures even when the screen is off.
- Google Play Music and third-party music apps that follow the Android music control standard are supported by Edge Sense.

Setting up Edge Sense

If you didn't set up Edge Sense when you first set up your phone, you can do it in Settings.

1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.

The Edge Sense setup screen will also appear automatically when you squeeze the lower sides of your phone the first time.

2. Follow the onscreen instructions to complete the process.

After you've finished setting up Edge Sense, it works in **Basic mode** which, by default, allows you to launch the Camera app and take shots with a squeeze of your phone. See [Taking camera shots using Edge Sense](#) on page 41. If you want to assign another action or app to the squeeze gesture, see [Changing the action to take when you squeeze the phone](#) on page 41.

Edge Sense also has an **Advanced mode** that gives you two types of squeeze gestures: a short squeeze and a squeeze and hold. For details, see [Enabling Advanced mode](#) on page 42.

Turning Edge Sense on or off

You can turn Edge Sense on or off in Settings.

1. Go to **Settings**.
2. Tap the Edge Sense **On/Off** switch to turn it on or off.



You can also turn Edge Sense on or off in Quick Settings.

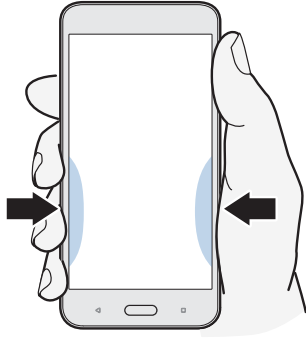
Taking camera shots using Edge Sense

Instantly launch the camera and begin taking shots with a squeeze of your phone.



Check and make sure to download the latest HTC Edge Sense and Camera app versions from Google Play Store.

Squeeze the lower sides of your HTC phone to open the Camera app, and then squeeze again to take a photo.



Squeezing your phone will open the Camera app in the last capture mode you were using. When you squeeze again, the camera takes a photo, video, or selfie, depending on the capture mode.

If you turn on **Advanced mode** in the Edge Sense settings, you can squeeze and hold the lower sides of your phone to switch between the main and front cameras while you're in the Camera app. For details, see [Enabling Advanced mode](#) on page 42.



The default in-app actions in the Camera app are short squeeze for taking shots and squeeze and hold for switching between the front and main cameras. You can change the squeeze gestures to perform other actions in an app. To find out how, see [Changing in-app actions](#) on page 46.

Changing the action to take when you squeeze the phone

By default, the Camera app opens when you squeeze your phone. You can assign the squeeze gesture to do a different action or launch a different app.

1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
2. Tap **Customize squeeze action**, and then choose your preferred option.



If you want your phone to detect your squeeze only when the display is on, clear the **Enable gesture when screen is off** option.

3. Press ◀ to save your setting.

You can also assign one more action for Edge Sense. For details, see [Enabling Advanced mode](#) on page 42.

Enabling Advanced mode

Turning on **Advanced mode** activates the squeeze and hold gesture. In this mode, you'll be able to do the following with Edge Sense:

- While you're using HTC Camera, squeeze and hold the lower sides of your phone to switch between the main and front cameras. You can do this only if the squeeze gesture—whether it's the short squeeze or squeeze and hold—is set to **Launch Camera app**.
 - Do two different actions when squeezing, depending on how long you squeeze. By default, short squeeze opens the Camera app. Squeeze and hold launches the default voice assistant which is Google Assistant. You can assign these two squeeze gestures to other actions.
1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
 2. Select the **Enable advanced mode** check box.
 3. Follow the onscreen instructions to set the squeeze force levels.
 4. To change the action the phone takes when you squeeze it, tap **Customize short squeeze action**, and then choose your preferred option.
 5. To change the action the phone takes when you squeeze and hold it, tap **Customize squeeze & hold action**, and then choose your preferred option.
 6. Press ◀ to save your settings.

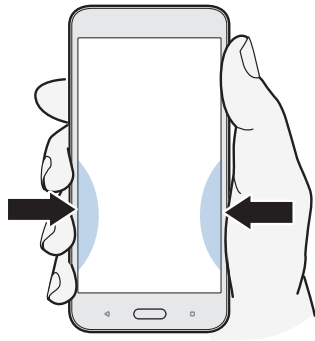
Typing with your voice with Edge Sense

Type using your voice instead of the onscreen keyboard.



- Check and make sure to download the latest HTC Edge Sense version from Google Play Store.
- In **Settings > Edge Sense**, make sure the **Keyboard** option is selected under In-app options.

1. Open an app where you want to enter text.
2. With the onscreen keyboard showing, squeeze the lower sides of your phone, and then speak the words you want typed.



If you paused speaking, squeeze again or tap the microphone icon on the screen to resume voice typing.

In **Advanced mode**, launching Google Assistant is assigned to the squeeze and hold gesture by default. See [Enabling Advanced mode](#) on page 42. While you're not in the Camera app or the onscreen keyboard is not showing, squeeze and hold the lower sides of your phone to launch Google Assistant. You can then use your voice to do a web search, ask questions such as about the weather, and more.

Assigning another voice assistant app to Edge Sense

You can set Edge Sense to use another voice assistant app that you downloaded from Google Play Store.

1. From the Home screen, swipe up and then tap **> Settings > Edge Sense**.
2. Tap **Customize short squeeze action** or **Customize squeeze & hold action**, depending on which type of squeeze gesture the default voice assistant is currently assigned to.
3. Tap **Launch default voice assistant > Assist app**.
4. Select the voice assistant app you want to use with Edge Sense, and then tap **OK**.

Adjusting the squeeze force level

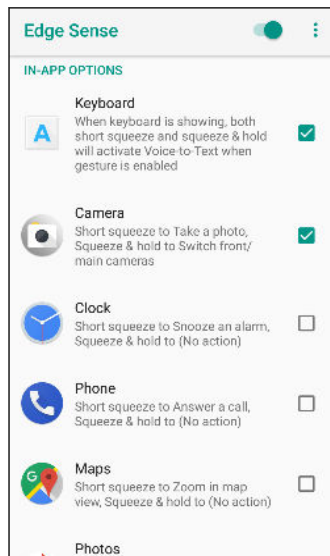
If you experience accidentally launching Camera or an assigned shortcut while holding the sides of your phone, tune Edge Sense to make it detect the strength of your squeeze more effectively.

1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
2. Tap **Adjust your squeeze force level**.
3. Tap **Test your squeeze force**.
4. Follow the onscreen instructions to complete the process.

Squeezing to perform actions in your apps

Edge Sense lets you perform certain actions in your apps by just squeezing your phone.

There are default apps that are already predefined with squeeze gestures to perform actions:




- To see all the default apps with predefined actions, your phone needs to be connected to the Internet and these apps must already be installed on your phone. Also, you need to tap **Add more in-app options** and then tap **Agree** the first time you use the in-app options feature.
- Most of the default apps are not selected. You need to select them to enable their squeeze gestures.

Assigning in-app actions to squeeze gestures

Per app, you can customize squeeze gestures to do a tap or double-tap on a specific area on the screen.



- If Advanced mode is not enabled in Edge Sense, you can only customize the short squeeze gesture.
- There are default apps that are already predefined with certain actions. See [Squeezing to perform actions in your apps](#) on page 44.



1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
2. Under In-app options, tap **Add more in-app options**.
3. Tap the app you want to customize.
4. Tap **Short squeeze**.
5. Go to the screen in the app where you want to apply the squeeze gesture.
6. Tap , and then tap an area such as an onscreen button you want to assign.
7. Choose whether to assign a **Tap** or **Double-tap** action, and then tap **OK**.




- You can only assign a tap or double-tap action on the selected screen. A series of touch screen actions cannot be assigned to a squeeze gesture.
- Do not add an action in which you need to scroll down the screen to tap something. The created squeeze gesture may not trigger the action if you've scrolled to a different position on that screen.
- Actions such as pinch, scroll, and press and hold are currently not supported.

8. Enter a name for the customized action, and then tap **Save**.
9. To customize the squeeze and hold gesture, tap **Squeeze & hold** > **Add a new action** and repeat steps 5 to 8.








If you left an app screen and haven't completed setting up its in-app options, tap  to resume or  to end the customization process.

10. When done, tap  thrice to return to the Edge Sense screen.
You'll see the app you've just customized under the In-app options list.

An example of assigning in-app actions

Here's an example of customizing Edge Sense to start and stop the timer in the Clock app.

1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
2. Under In-app options,, tap **Add more in-app options**.

3. In the app list, tap **Clock**.
4. Tap **Short squeeze**.
5. Tap +, and then tap the **Timer** tab to assign it to the short squeeze gesture.
6. Select the **Tap** action, and then tap **OK**.
7. Enter an action name, such as `Go to Timer`, and then tap **Save**.
8. Tap **Squeeze & hold** > **Add a new action**.
9. In the Clock app, swipe to the **Timer** tab.
10. Set the countdown time that you want. Then start the timer by tapping  and let it finish the countdown.
11. To assign the start timer button to the squeeze and hold gesture, tap +, and then tap .
12. Select the **Tap** action, and then tap **OK**.
13. Enter an action name, such as `Start or Stop Timer`, and then tap **Save**.
14. Tap  thrice to return to the Edge Sense screen.



If you also want to use squeezing to open the Clock app, tap **Customize short squeeze** or **Customize squeeze & hold**. Select **Launch app**, and then select **Clock**.

Now give it a try. After launching the Clock app, squeeze the lower sides of your phone to go to the timer screen, and then squeeze and hold to start the countdown. To stop the countdown, squeeze and hold again.

Changing in-app actions

Whether it's the default apps or your own customized apps, you can change the in-app actions that are assigned to their squeeze gestures.

1. From the Home screen, swipe up and then tap > **Settings** > **Edge Sense**.
2. Under In-app options, tap the app you want to make adjustments to.
3. Choose whether to make adjustments to the **Short squeeze** or **Squeeze & hold** gesture.
4. If you have several actions already created, select the one you want to assign to the squeeze gesture. Or tap **Add a new action** to create a new one.



Tap  to change an action name that you've created.

Updates

Checking your system software version

Before installing a system software update, you can check first what Android version you have on your phone.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **System** > **About phone**.
3. Check under Android version.

Checking for updates manually



Turn on mobile data or connect HTC U11 life to a Wi-Fi network before you check for updates.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **System** > **System updates**.
3. Tap **Check for update**.

Installing app updates from Google Play Store

Most apps get updated with improvements and bug fixes through Google Play Store. You can manually update apps or set your phone to automatically download and install app updates when available.

1. On the Home screen, swipe up and then find and tap **Play Store**.
2. Tap **≡** to open the slideout menu.
3. Tap **My apps & games**.
4. On the Updates tab, you'll see the list of apps that have updates available.
5. Tap **Update** beside the app you want to update.



Tap **Update All** if you want to update all the apps.



In Google Play Store, tap **≡** > **Settings** > **Auto-update apps** to choose how you want Google Play Store to update your apps.

Home screen layout and fonts

Adding a Home screen panel



A Home screen panel should have at least one app icon or widget remain in it for you to be able to add more Home screen panels.

Drag an app or widget to the right, and then drop it on the new home screen panel that appears.



If you move all app icons or widgets from a Home screen panel to another Home screen panel, the empty Home screen panel will be automatically deleted.

Arranging Home screen panels



- The leftmost Home screen panel cannot be moved.
- A new Home screen panel cannot be added before the leftmost Home screen.

1. Press and hold an empty space on the Home screen.
2. Swipe to the Home screen panel you want to move.
3. Drag the Home screen panel you want to move to its new position.

Setting your Home screen wallpaper

Choose from the available wallpapers, a photo you've taken with the camera, or an image on your phone.

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.



You can also press and hold an empty space on the Home screen, and then tap **Wallpapers**.

2. Tap **Wallpaper**.

3. Choose from where you want to select a wallpaper.
4. Choose the image want, and then tap **Set wallpaper**.



In some cases, you are given the option to apply the image to both the Home screen and Lock screen.

Changing the default font size

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.
2. Tap **Advanced > Font size**, and then select the size you want.

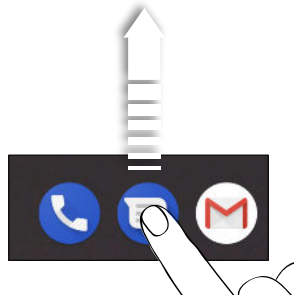
Widgets and shortcuts

Favorites bar

The favorites bar gives you one-touch access to frequently-used apps and other shortcuts. You can replace the apps on the launch bar.

To customize the favorites bar:

1. On the favorites bar, press and hold the app you want to replace, and then drag it to an empty space on the Home screen or to **Remove** on top of the screen.



2. Swipe up on a Home screen to go to the All Apps screen.
3. Press and hold an app, and then drag it to the empty slot on the favorites bar.



You can also group apps on the favorites bar into a folder. See [Grouping apps on the Home screen and favorites bar](#) on page 51

Adding Home screen widgets and shortcuts

Widgets make at-a-glance important information and media content readily available.

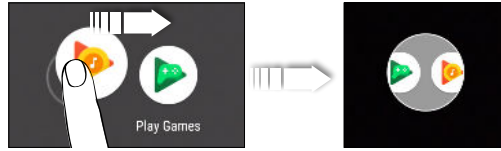
1. Press and hold an empty space on the Home screen.
2. Tap **Widgets**.
3. Look for the widget or shortcut that you want to add to the Home screen.
4. Press and hold the widget or shortcut, and then drag it to the Home screen you want to add it to.



When adding a shortcut, you will need to set some preferences before the shortcut is added to the Home screen.

Grouping apps on the Home screen and favorites bar

1. Press and hold an app, and then drag it over to another app to automatically create a group.



2. Tap the group to open it.
3. Tap Unnamed Folder to enter the group name.
4. To add more apps to a group, just drag an app on top of the group.

You can also add shortcuts to settings to a group. Add a shortcut first to a Home screen, and then drag it on top of the group.

Removing items from a group

1. On the favorites bar or Home screen, tap a group to open it.
2. Press and hold an app or shortcut in the group, and then drag it out to an empty space on the Home screen or to **Remove** on top of the screen.

Removing a Home screen item

Press and hold the item you want to remove, and then drag it to **Remove** at the top of the screen.

Sound preferences

Changing your ringtone

Choose a different phone ringtone from a list of available ringtones or use your own.

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Phone ringtone**.
3. Select a ringtone from the list.



If you want to use your own ringtone, scroll to the bottom of the list and tap **Add ringtone**.

4. When you're done selecting your ringtone, tap **OK**.

Changing your notification sound

Select a notification sound from the list or use your own.

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Advanced > Default notification sound**, and then select one from the list.



If you want to use your own ringtone as a notification sound, scroll to the bottom of the list and tap **Add ringtone**.

3. When you're done selecting your notification sound, tap **OK**.

Setting the default volume

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Slide the volume bars for each type of sound source.

Tuning your HTC USonic earphones

Experience music tuned to your ears when you use your HTC USonic earphones with HTC U11 life. The earphones will scan your ears to determine the output level that best suits you.



The HTC USonic earphones can only be used with HTC U11 life and other compatible HTC phones supporting HTC USonic.

1. Plug your HTC USonic earphones into the phone, and then put the ear buds into your ears.
2. If this is your first time to plug in the earphones and you're prompted to set up a personal audio profile, tap **Start**.

Or go to Settings and then tap **HTC USonic with Active Noise Cancellation**.

3. Tap **Start scanning now** and then wait for the phone to finish setting up your audio profile.
4. Tap **Done**.




- You can add another profile for the same or another set of the HTC USonic earphones. Just tap **HTC USonic with Active Noise Cancellation** > **+**.
- HTC USonic is not available over HDMI, Bluetooth, Miracast™, or USB audio out.

Turning Active Noise Cancellation on or off

Active Noise Cancellation tunes out distracting and annoying background noise. It is turned on by default after you've created your personal audio profile for the first time. With the HTC USonic earphones plugged in, hear music, videos, or games clearly without needing to turn up the volume in loud environments. When you don't need Active Noise Cancellation, you can turn it off.



In some regions, you may need to download and install the latest system update to turn Active Noise Cancellation on or off separately from your personal audio profile.

- To turn Active Noise Cancellation off or back on, slide the Notifications panel open, and then tap  on the **HTC USonic with Active Noise Cancellation** notification.
- Turning off your personal audio profile also turns off Active Noise Cancellation. While using an app that plays audio, slide the Notifications panel open, and then tap **Disable HTC USonic**. Or go to Settings, and then tap the **HTC USonic with Active Noise Cancellation On/Off** switch.

When you turn your HTC USonic personal audio profile back on, Active Noise Cancellation also toggles on or off depending on its previous state.

Taking photos and videos

HTC Camera

Take great photos and videos with the camera. For your convenience, there's more than one way to launch the Camera app.

- If you've set up Edge Sense, just squeeze the lower sides of the phone anytime—whether the display is on or off.

For details, see [What is Edge Sense?](#) on page 39 and [Taking camera shots using Edge Sense](#) on page 41.

- On the Home screen, tap the camera icon to open the Camera app.
- Press POWER twice while the display is off.



Make sure the Jump to camera **On/Off** switch is turned on in **Settings > System > Languages & input > Advanced > Jump to camera**.

You'll see **Photo** mode, which is the default capture mode.



Switch between flash modes.



Open the slideout menu to select a capture mode and choose camera settings.

HDR

Toggle between photo HDR modes.



Switch between the front camera and main camera.



Switch between **Video** and **Photo** modes.



Capture a photo.




View the last photo or video taken.

Zooming

Before taking a regular photo or video, slide two fingers apart to zoom in or together to zoom out. You can also freely zoom in or out while recording.

Turning the camera flash on or off

Tap the flash icon to choose a flash setting.

When using or , the camera intelligently sets the best flash brightness for your photo.

In **Selfie Photo** mode, you can also tap the flash icon to turn the screen flash on or off.

Using the volume buttons for capturing

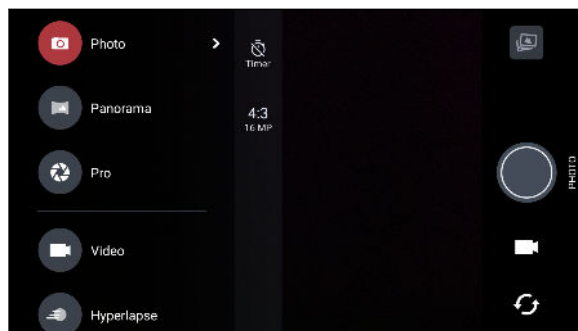
In the Camera app, you can set the VOLUME buttons to function as the shutter release or zoom controls.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Tap to open the slideout menu.
3. Tap **Settings > Volume button options**.
4. Choose how you want to use the volume buttons when you're in the Camera app.




Choosing a capture mode

Switch to a capture mode to use for taking photos or videos. The camera on HTC U11 life separates capture modes into categories so that you can quickly find which mode you want.

1. Tap to open the slideout menu.
You can also swipe right from the left edge in landscape orientation or swipe down from the top edge in portrait orientation.
2. Scroll through the menu to see the available capture modes.

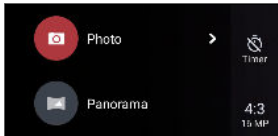






3. Tap the capture mode you want to use.

- To quickly switch between the front and main camera, tap  on the Viewfinder screen.
- You can quickly switch back to either Photo or Video mode when you're in other capture modes without opening the slideout menu. Right below the main shutter button, just tap  to switch back to Photo mode or  to switch back to Video mode.

Capture mode settings

You can change the settings for some of the capture modes such as **Photo** or **Video** mode. To change settings, select a mode and then tap  to view and choose the available settings for the mode.

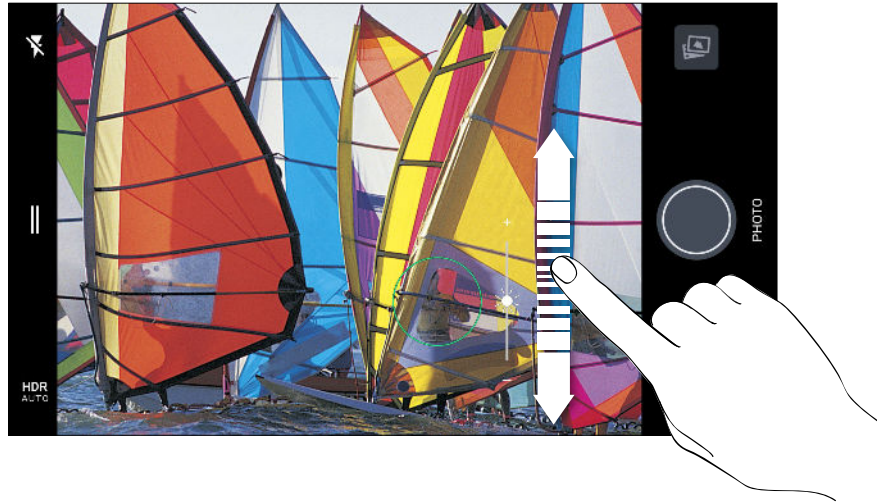


Mode	Setting	Description
Photo Selfie Photo Pro		Toggle between the time settings to set the self-timer or turn off the self-timer. See Taking photos with the self-timer on page 61 for details.
Photo Selfie Photo Pro	4:3	Set the photo quality and aspect ratio. See Setting the photo quality and size on page 57 for details.
Video Selfie Video		Set the video quality. See Setting the video resolution on page 59 for details.
Video Selfie Video		Tap High-res audio to turn high resolution audio recording on and off. See Turning on high resolution audio on page 59 for details.
Pro		Choose RAW or JPG format for photos. See Taking a RAW photo on page 68 for details.
Selfie Photo Selfie Panorama		Turn Live Makeup on and off. See Applying skin touch-ups with Live Makeup on page 59 for details.


Taking a photo

- On the Home screen, tap the camera icon to open the Camera app.
- Switch to **Photo** mode, if you're not in this mode. See [Choosing a capture mode](#) on page 55 for details.

3. Point the camera at what you want to capture. The camera adjusts the focus automatically as you move it. You can also tap the screen to change the focus to a different subject.
4. To manually adjust the exposure, tap the screen, and then drag your finger up and down.




Or turn on **Touch autoexposure** so you can instantly brighten or darken a subject with a single tap. See [Quickly adjusting the exposure of your photos](#) on page 61.

5. When you're ready to take the photo, tap .



In Photo mode's settings, tap **Camera options**, and then turn on **Auto smile capture** to set the camera to take a photo automatically when your subject smiles.

Setting the photo quality and size

1. Switch to **Photo** or **Selfie Photo** mode. Or, select **Pro** mode.
2. Tap  to open the slideout menu.
3. Tap the current setting—for example **16:9** — to change the photo quality and size, or aspect ratio.

Tips for capturing better photos

To get better captures with the Camera app, here are some tips on what to do while taking your shots.

Before capturing

- Make sure that the camera and flash lenses are clean and without fingerprints. Use a soft, clean, microfiber cloth to wipe them.
- Hold the phone so that your fingers aren't blocking the camera and flash lenses.

For clear, sharp shots





- Tap the screen to focus and dynamically readjust the image contrast, which is sometimes desirable if you wish to take a macro to get an off-center bokeh effect or take photos while you're moving. Adjust the exposure to brighten the subject or make the subject look darker and richer. For details, see [Quickly adjusting the exposure of your photos](#) on page 61.
- If the subject is moving, on the Viewfinder, press and hold the subject to lock the focus.
- If there are parts of the image that are in shadows and others are in highlights, use HDR to capture multiple shots of different exposures and combine them into one shot. Keep HTC U11 life steady or place it on a level surface when using HDR. See [Using HDR Boost](#) on page 62 for details.
- When taking a panoramic photo, consider the whole scene and focus on an object that has a neutral tone to help keep the exposure balanced in the composite image.
- Make sure you're not moving the camera when taking a photo, especially in low light conditions. Hold the phone steady and don't move the camera while taking RAW photos in Pro mode.
- You can control image noise by adjusting the ISO, shutter, and exposure settings of your camera. Use Pro mode to tweak these, and save up to three different manual photography settings. See [Manually adjusting camera settings](#) on page 67.

It also captures in RAW format, which is suitable for post processing photos. See [Taking a RAW photo](#) on page 68.


Other tips

- In Camera settings, tap **Grid** to help frame the subject better or improve the composition.
- After capturing, you can enhance the photo in the Google Photos app.

Recording video

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Video** mode. See [Choosing a capture mode](#) on page 55 for details.
3. When you're ready to start recording, tap .
4. Change focus to a different subject or area by just tapping it on the Viewfinder screen. You can also change the exposure after tapping by dragging up and down on the screen.
5. Tap the flash icon to turn the flash on or off.
6. Tap  to pause the recording, and then tap  to resume.
7. To stop recording, tap .

Setting the video resolution




1. Switch to **Video** mode.
2. Tap  to open the slideout menu.
3. Tap **Quality** to change the video resolution.

Turning on high resolution audio

Record videos, including selfie videos, with high resolution audio.






- High resolution audio is only available when the video quality is set to HD (720p) or higher.
- You can't pause video recording when using high resolution audio.

1. Switch to **Video** mode.
2. Tap  to open the slideout menu.
3. Tap **High-res audio** to turn on high resolution audio.
4. When you're ready to start recording, tap .
5. To stop recording, tap .

Videos recorded with high resolution audio are saved in MKV (Matroska video) file format.

Taking a photo while recording a video—VideoPic

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Video** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap  to start recording.
4. While recording, tap  whenever you want to capture a still shot.
5. Tap  to stop recording.

Selfies



Applying skin touch-ups with Live Makeup

Touch up your skin before taking your selfie. Live Makeup smoothens your skin in real time.





- Live Makeup is disabled when auto HDR is on.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Photo** mode. See [Choosing a capture mode](#) on page 55 for details.


3. If you don't see the Live Makeup adjustment bar on the Viewfinder screen, tap  to open the slideout menu, and then tap .
4. To change the skin smoothing level, drag the adjustment bar slider.



Next time you want to take selfies without using Live Makeup, tap  to open the slideout menu, and then tap  to turn Live Makeup off.

Taking selfies automatically

Keep still to take an auto selfie—or just smile! You just need to turn this feature on in the camera settings.


1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Photo** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap  to open the slideout menu.
4. Tap **Settings > Camera options**.
5. Select the **Auto selfie capture** option, and then tap outside the slideout menu to close it.
6. Pose and frame yourself on the Viewfinder screen.
7. To take your selfie automatically, look at the front camera, and then:
 - Stay still until the white box turns green on the Viewfinder screen.
 - Or smile at the camera. Hold your smile for a few seconds until your shot is taken.

Taking selfies with voice commands

You can easily take photo or video selfies using simple voice commands. You just need to turn this feature on in the camera settings.



This feature may not be available in all languages.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Photo** or **Selfie Video** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap  to open the slideout menu.
4. Tap **Settings > Camera options**.
5. Select the **Voice capture** option, and then tap outside the slideout menu to close it.

6. Pose and frame yourself on the Viewfinder screen.
7. Look at the front camera, and then:
 - Say **Cheese** or **Capture** to take a photo selfie.
 - Say **Action** or **Rolling** to record a video selfie.



You can also use voice commands with the main camera. Switch to **Photo** mode, and then select the **Voice capture** option in the camera settings.

Taking photos with the self-timer

When you use the self-timer, the Camera app counts down before taking the shot. You can set the countdown time.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Choose the capture mode you want to use. See [Choosing a capture mode](#) on page 55 for details.
3. Tap **||** to open the slideout menu.
4. Tap **Timer** to set the countdown time.
5. To start the timer, tap **●**. The camera takes the photo after the countdown.

Flipping the angle of selfies


Do you want the angle of your shots to look exactly the same as how you see yourself on the Viewfinder screen?

1. Switch to **Selfie Photo** mode. To find out how to switch between capture modes, see [Choosing a capture mode](#) on page 55.
2. Tap **||** to open the slideout menu.
3. Tap **Settings** > **Camera options**.
4. Make sure the **Save mirrored selfies** option is selected.

Quickly adjusting the exposure of your photos


HTC U11 life features a quick way of adjusting the exposure level or brightness in real time. Turn **Touch autoexposure** on if you want the camera to automatically adjust the exposure when you tap a darker or overexposed area on the Viewfinder screen.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** or **Panorama** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap **||** to open the slideout menu.
4. Tap **Settings**.
5. Select the **Touch autoexposure** option.

6. Tap on the dark area to brighten it, or tap on the overexposed area to make it darker.
To fine tune further, you can manually adjust the exposure by dragging your finger up and down.
7. When you're ready to take the photo, tap .

Taking continuous camera shots

Do you want to take photos of moving subjects? Whether it's your kid's football game or a car race, you can capture the action.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Press and hold .



The camera takes consecutive shots of your subject.

Using HDR Boost

When shooting portraits against a bright background, use HDR Boost, short for High Dynamic Range, to capture your subjects clearly. HDR Boost also works in low light situations, giving you clearer photos with less noise.



HDR Boost works best when your subject is steady. The camera takes multiple shots at different exposure levels and combines them into one enhanced photo.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Photo** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Make sure that **HDR** or **HDR AUTO** is selected. If not, tap  to change it.
HDR auto is also available in Selfie photo mode, and is enabled by default.
4. Frame the scene or subject you want to capture.
5. Tap .




Taking a panoramic selfie

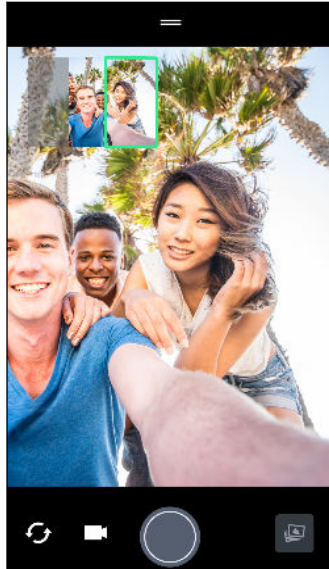
With the Selfie Panorama mode, you can invite more people to take a selfie with you.



Some camera features are not available when you're in Selfie Panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Panorama** mode. See [Choosing a capture mode](#) on page 55 for details.

3. Tap  to open the slideout menu.
4. Make sure that  is selected.
5. Hold the phone at face level and in portrait orientation.
6. When you're ready to take the center shot, tap .
7. While holding your phone steadily, slowly swivel left or right on the phone's axis until you see the white capture box move to the side panel of the panorama overlay.



The capture box turns green and you'll hear a shutter sound as the photo is taken.

8. Then, slowly swivel to the opposite side until you see the white capture box move to the other side of the panorama overlay.



The capture box turns green and you'll hear a shutter sound as the photo is taken.

The camera stitches the frames into a single photo.



For best results, closely follow the straight and linear path of the capture box on the panorama overlay. Try to not tilt the phone up or down or move the capture box away from its path.

Taking a super wide-angle panoramic selfie

If you have more friends or scenery to capture, set the Selfie Panorama mode to **Widest** to stitch five photos instead of three.



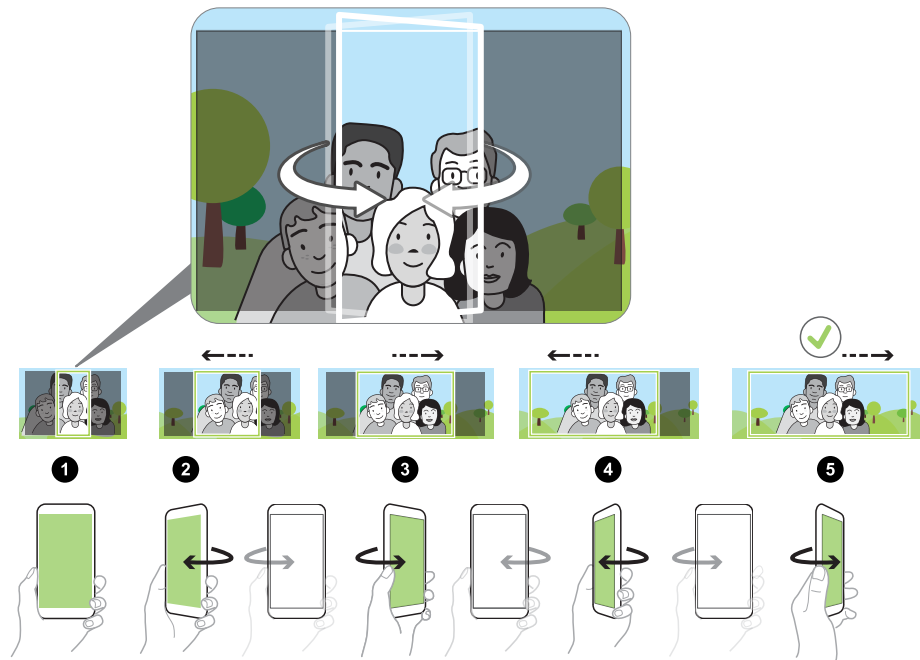
Some camera features are not available when you're in Selfie Panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Selfie Panorama** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap to open the slideout menu.
4. Tap to switch to .
5. Hold the phone at face level and in portrait orientation.
6. When you're ready to take the center shot, tap .
7. While holding your phone steadily, slowly swivel left or right on the phone's axis until you see the white capture box move to the side panel of the panorama overlay.

The capture box turns green and you'll hear a shutter sound as the photo is taken. When the second photo is taken, you'll see that the panorama overlay becomes wider.

8. Continue to slowly swivel your phone left and right to fill the entire panorama overlay with your photos.

For best results, follow the capture sequence indicated in the illustration below.




The camera stitches the frames into a single photo.


Taking a panoramic photo

Get a wider shot of landscapes in one sweep.



Some camera features are not available when you're in Sweep panorama mode, such as zooming.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Panorama** mode. See [Choosing a capture mode](#) on page 55 for details.
3. When you're ready to take the shot, tap .
4. Pan left or right in either landscape or portrait view. Hold HTC U11 life as steadily as you can to automatically capture frames.

You can also tap  to stop capturing anytime.

The camera stitches the frames into a single photo.



Advanced camera features

Recording videos in slow motion

Relive high speed action bit by bit and add a touch of suspense to your videos.





Audio is recorded when you're in this mode, but will only be available when video is played back in normal speed.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Slow motion** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap  to start recording.
4. To stop recording, tap .

Recording a Hyperlapse video





Want to have a fast motion effect in your video? Use Hyperlapse mode to speed videos up to 12 times.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Hyperlapse** mode. See [Choosing a capture mode](#) on page 55 for details.
3. When you're ready to start recording, tap .
4. Change focus to a different subject or area by tapping it on the Viewfinder screen.
5. Tap the flash icon to turn the flash on or off.
6. To stop recording, tap .

Choosing a scene

Instead of manually adjusting the camera settings, you can select a scene with predefined settings that best matches the environment you're capturing.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 55 for details.

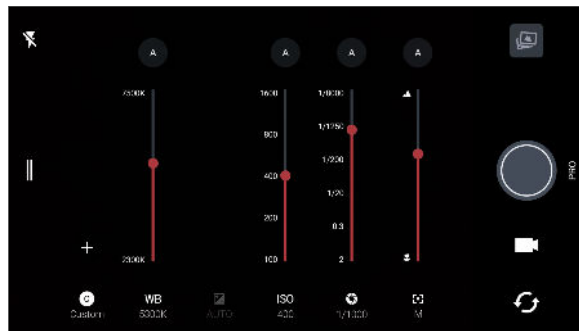
3. Tap **A** and then choose a preset scene. Select:
 -  when capturing nightscape such as a city skyline or street with city lights. Keep the camera steady when taking the shot for best results.
 -  when capturing a fast-moving subject such as your kid playing sports or a moving car.
 -  when capturing a close-up shot of a subject such as a flower or insect.
4. When you're ready to take the photo, tap .

If you need to manually adjust a scene and save it as a new preset, see [Manually adjusting camera settings](#) on page 67.

Manually adjusting camera settings

Want to have expert command of your camera settings for different environments or lighting conditions? Use Pro mode to manually adjust the values for settings like white balance, exposure, ISO, and more. You can then save the adjustments for reuse.


1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap a setting, and then drag its slider to make adjustments.



Tap a setting again to hide the slider.

4. To save the adjustments as a custom setting, tap **+**, select Custom 1, 2, or 3, and then tap **Save**.

To use one of your custom settings, tap **A** or **C**, and then select the custom setting (**C₁**, **C₂**, or **C₃**) to use.

5. To change a setting back to auto, tap **A**.
6. When you're ready to take the photo, tap .

Taking a RAW photo

Want to keep more detail in your shots, or fix the lighting in post processing? With Pro mode, you can take photos that will be saved as RAW image files in DNG format, along with a JPG compressed version.



RAW image files take up a lot of storage space. It's recommended to use a storage card as the default storage for photos and videos.

1. On the Home screen, tap the camera icon to open the Camera app.
2. Switch to **Pro** mode. See [Choosing a capture mode](#) on page 55 for details.
3. Tap to open the slideout menu.
4. Make sure is selected. If not, tap to change it.
Or, tap to switch to if you only want to save a JPG compressed version.
5. Tap .

How does the Camera app capture RAW photos?

The Camera app captures a photo in both the DNG RAW format and JPG format.






Digital Negative (DNG) is an open-standard lossless RAW image format. Since a RAW file is typically 2 to 6 times larger than a JPEG file and is not viewable in most photo viewer apps, a photo is captured in both DNG and JPG formats. When you use the Google Photos app, you'll see a icon on a photo to indicate that there is a DNG RAW format version of the file.

RAW photos are not processed when captured to preserve most of the original image data—such as dynamic range—so you can adjust lighting or make professional adjustments using advanced editing tools. After making adjustments, save the RAW photo as a JPG file if you want to print or share it.


Phone calls


Making a call

Use the Phone app to make calls.


1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Do one of the following:
 - To dial a number, tap . Enter the phone number or first few letters of the contact's name to see matching contacts.
 - To call a saved contact, tap .
 - To call a contact from the call history, tap .
 - To call a contact that you've set as a favorite, tap .
3. Tap the contact you want to call or tap .




If the phone number has an extension, tap  after connecting to the main line and then dial the extension number.

4. When you're done with the call, tap .

Returning a missed call

You'll see the missed call icon  in the status bar when you miss a call.

1. Slide the Notifications panel open to check who the caller is.
2. To return the call, tap **Call Back**.

If you have multiple missed calls, tap the missed calls notification to open the **Phone** app in .


Calling a number in a message, email, or calendar event

When you receive a text message, email, or calendar event that has a phone number in it, you can just tap the number to place a call.


Answering or rejecting a call

When you receive a phone call, you'll see the caller's photo and number, if available.

Do one of the following:

- Tap **Answer** or **Decline**.
- If the phone is locked, drag  upwards to answer the call or drag it downwards to reject the call.



You can reject the call and send a text message to the caller by swiping , located at the bottom-left of the screen, to the middle of the screen.

Muting the ringing sound without rejecting the call


Do one of the following:

- Press the VOLUME DOWN or VOLUME UP button.
- Press the POWER button.

What can I do during a call?

When a call is in progress, you can turn the speakerphone on, place the call on hold, and more.


Putting a call on hold

To put the call on hold, tap **Hold**. The status bar then displays the hold call icon .


To resume the call, tap **Hold** again.

Switching between calls

If you're already in a call and you accept another call, you can switch between the two calls.

1. When you receive another call, swipe up  to accept the second call and put the first call on hold.






If you want to answer the incoming call and end the current call, drag , located on the bottom-right of the screen, to the middle of the screen.

2. To switch between the calls, tap **Swap**.



Turning the speakerphone on or off during a call



To decrease potential damage to your hearing, do not hold HTC U11 life to your ear when the speakerphone is on.

- On the call screen, tap . The speakerphone icon  appears in the status bar.
- To turn the speakerphone off, tap .

Muting the microphone during a call






On the call screen, tap  to toggle between turning the microphone on or off. When the microphone is turned off, the mute icon  appears in the status bar.

Setting up a conference call

Conference calling with your friends, family, or co-workers is easy. Make or accept a call, and then simply dial each subsequent call to add it to the conference.






Make sure that you have conference calling service activated. Contact your mobile operator for details.




1. Make a call to the first conference call participant.
2. When connected, tap , and then dial the number of the second participant. The first participant is put on hold.
3. When connected to the second participant, tap .
4. To add another participant, tap , and then dial the number of the contact.
5. When connected, tap  to add the participant to the conference call. Tap **Manage** to access options such as ending the call with a participant.
6. To end the conference call, tap .

Call history

Use call history to check missed calls, your dialed numbers, and received calls.

1. On the Home screen, tap the phone icon to open the **Phone** app.
2. Swipe to the  tab.
3. Do one of the following:
 - Tap  to the right of the name or number to call.
 - Press and hold a name or number in the list to display the options menu.
 - Tap  > **Call history** to just view the calls you missed.

Adding a new phone number to your contacts from call history

1. On the  tab, tap  to the left of the new phone number.
2. Tap .
3. Tap **Create new contact** or tap a contact in the list to save the number to that contact.

Clearing the call history list

1. On the 🕒 tab, tap ⋮ > **Call history**.
2. In Call History, or tap ⋮ > **Clear call history**.

Blocking a caller

When you block a phone number or a contact, all calls from the phone number or contact will be declined automatically.

1. On the 🕒 tab, tap the contact name or phone number you want to block, and then tap **Block/report spam**.
2. Tap **Block**.




You can always remove a caller from your blocked list. On the 🕒 tab, tap the contact name or number, and then tap **Unblock number** > **Unblock**.

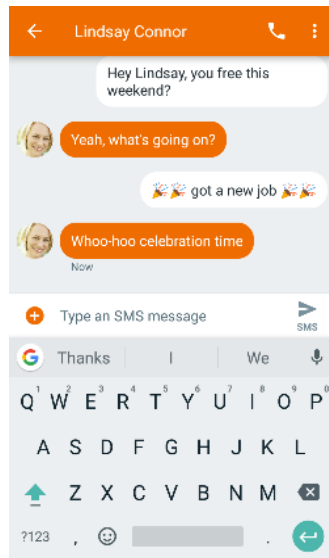
SMS and MMS

About the Messages app

With Messages, you can send and receive instant text (SMS) and multimedia (MMS) messages between HTC U11 life and another messaging-ready phone. MMS can contain text and pictures, recorded voice, audio or video files, or contact cards (vCard). See your service plan for applicable charges for messaging.

Sending a text message (SMS)

1. From the Home screen, swipe up and then find and tap Messages.
2. Tap .
3. Enter a contact name, mobile number, or email address in the **To** field. Or select a contact from the list.
4. In the text box, start composing your message.



5. Tap  to send, or press  to save the message as a draft.







- There is a limit on the number of characters for a single text message. Once you go over the character limit, a new message is created but automatically joined into one when received. As you near the limit, a character count will appear above the Send button.
- Your text message automatically becomes a multimedia message if you attach an item, or compose a very long message.

Sending a multimedia message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with pictures, voice recordings, audio or video files.



Before attaching and sending a video, compress it first so that the file size doesn't exceed the message size limit.


1. From the Home screen, swipe up and then find and tap Messages.
2. Tap .
3. Enter a contact name, mobile number, or email address in the **To** field. Or select a contact from the list.
4. Tap  inside the text box, and then choose an attachment type, such as a sticker, photo or video, a voice recording, or your location.
5. Tap the text box, and then enter a caption or text.
6. Tap  to send, or press  to save the message as a draft.



Depending on the resolution of your photo or video attachments, they may be displayed as cropped thumbnails in your multimedia message.



Sending a group message (SMS)

Group messaging makes it easy to send a message to multiple contacts all at once. You can choose to send a group SMS or group MMS.


1. From the Home screen, swipe up and then find and tap Messages.
2. Tap  > **Start group conversation**.
3. Enter a contact name or mobile number in the **To** field. Or tap a contact in Top contacts or from the list.





When choosing a contact from the list, not Top contacts, tap the name and not the contact photo.

4. When you're done, tap .
5. Tap the text box, and then start composing your message.
6. Tap  to send, or press  to save the message as a draft.

Replying to a message



1. From the Home screen, swipe up and then find and tap Messages.
2. Tap a contact (or phone number) to display the exchange of messages with that contact.
3. Tap the text box, and then enter your message.
4. Tap .

Forwarding a message

1. From the Home screen, swipe up and then find and tap Messages.
2. Tap a contact (or phone number) to display the exchange of messages with that contact.
3. Press and hold the message until it is selected, and then tap  at the top of the screen.
4. Select the contact from the pop-up window. If the contact is not listed, tap **New Message** and then enter or select a contact.
5. Tap .

Blocking messages from unwanted contacts

Block unwanted messages and keep your Messages screen clean.



1. From the Home screen, swipe up and then find and tap Messages.
2. Press and hold a contact (or phone number) to select.
3. Tap  at the top of the screen. When the contact sends you messages, you will not see them in the Messages screen or receive notifications and calls.
4. To see all contacts and numbers you've blocked, tap  > **Blocked contacts**.






To read messages from a blocked contact or number, on the Messages screen, tap  > **Archived**.

Deleting messages and conversations

Open the Messages app and do any of the following:

To delete a	Do these steps
Conversation	Press and hold a contact (or phone number) to select it, and then tap  .
Message	Tap the conversation thread with a contact (or phone number), press and hold the message to select it, and then tap  .

Changing the settings and getting help

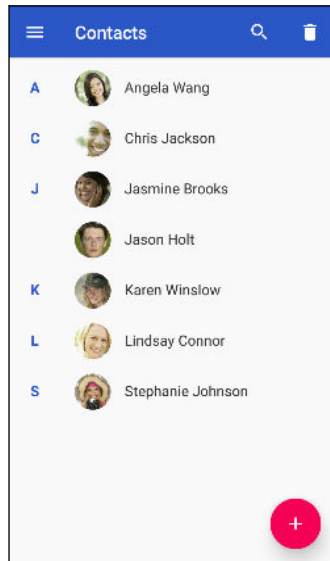
1. From the Home screen, swipe up and then find and tap Messages.
2. Do one of the following:
 - To change Messages app settings, tap  > **Settings**.
 - To change the settings for individual messages or contacts, tap a conversation with a contact (or phone number), and then tap  > **People & options**.
 - To get help or provide feedback, on the conversations or messages screen, tap  > **Help & feedback**.



Contacts


Your contacts list

Contacts The Contacts app lists all contacts you've stored on your Google Account. Use the Contacts app to check the interactions with people that matter to you.

1. On the Home screen, swipe up and then find and tap Contacts.






2. Here are some of the things you can do:
 - Add a new contact. See [Adding a new contact](#) on page 76.
 - Delete a contact by tapping .
 - Check interaction history with your contacts.
 - Group contacts using labels. See [Grouping contacts into labels](#) on page 77.
 - Search your contacts by tapping  at the top of the screen.

To sort your contacts by their first or last name, tap  > **Settings** > **Sort by**.

Adding a new contact

Add new contacts or import them from your SIM card.


1. On the Home screen, swipe up and then find and tap Contacts.
2. Tap .
3. Tap the **First name** field, and then enter the contact name. Tap  to separately enter the contact's given, middle, or family name and name suffix, such as Jr.

4. Tap  to add a photo to the contact.
5. Enter the contact information in the fields provided.




Tap **More fields** to enter more information.

6. When you're done, tap **Save** at the top of the screen.

To import contacts from your SIM card, tap  > **Settings** > **Import** > **SIM card**.


Editing a contact's information

Make changes to an existing contact.

1. On the Home screen, swipe up and then find and tap **Contacts**.
2. Tap the contact you want to edit.
3. Tap  at the bottom-right corner of the screen.
4. Enter the new information.
5. Tap **Save** at the top of the screen.

Grouping contacts into labels



Organize your contacts by grouping them under a label.

1. On the Home screen, swipe up and then find and tap **Contacts**.
2. Tap  > **Create label**.
3. Enter a name for the label, and then tap **OK**.
4. Tap **Add Contacts**.
5. Press and hold the first contact you want to add, and then tap the other contacts you want to add.
6. When you're done selecting, tap **Add** at the top of the screen.





Sending a message or email to contacts in a label



You will be charged for each text message sent. For example, if you send a message to a group of five people, you will be charged for five messages.

1. On the **Contacts** screen, tap .
2. Tap the name of the label you want to send an email or message to.
3. Tap , and then tap **Send email** or **Send message**.

Editing a label

1. On the Contacts screen, tap 
2. Under Labels, tap the label you want to edit.
3. You can:
 - Change the label name by tapping  > **Rename label**.
 - Add more contacts to the group by tapping .
 - Remove contacts from the group by tapping  > **Remove contacts**.

Battery

Tips for extending battery life

How long the battery can last before it needs recharging depends on how you use HTC U11 life. Try out some of these tips to help increase battery life.

Use the power management features

- Turn on **Battery saver** in **Settings > Battery**.
- Monitoring your battery usage helps identify what's using the most power so you can choose what to do about it. For details, see [Checking battery usage](#) on page 81.

Manage your connections

- Turn off wireless connections such as mobile data, Wi-Fi, or Bluetooth when not in use.
- Turn GPS on only when a precise location is needed, such as while using navigation or location-based apps. See [Location settings](#) on page 110.
- Turn on Airplane mode when you don't need any wireless connections and you don't want to receive calls or messages.

Manage your display

Lowering the brightness, letting the display sleep when not in use, and keeping it simple helps save battery power.

- Lower the brightness. See [Screen brightness](#) on page 111.
- Set the screen timeout to a shorter time. See [Setting when to turn off the screen](#) on page 111.
- Don't use a live wallpaper for your Home screen. Animation effects are nice to show off to other people but they drain your battery.

Changing your wallpaper to a plain, black background can also help a little. The less color is displayed, the less battery is used. See [Setting your Home screen wallpaper](#) on page 48.

Manage your apps

- Battery optimization helps extend battery standby time. See [Battery optimization for apps](#) on page 81.
- Install the latest software and application updates. Updates sometimes include battery performance improvements.
- Uninstall or disable apps that you never use.

Many apps run processes or sync data in the background even when you're not using them. If there are apps that you don't need anymore, uninstall them.

If an app came preloaded and can't be uninstalled, disabling the app can still prevent it from continuously running or syncing data. See [Disabling an app](#) on page 91.

Other tips

To squeeze in a little bit more battery power, try these tips:

- Tone down the ring and media volume.
- Minimize the use of vibration or sound feedback. In **Settings**, tap **Sound** and choose which ones you don't need and can disable.
- Check your apps' settings as you may find more options to optimize the battery.

Using Battery saver mode

Battery saver mode helps to increase battery life. It reduces the usage of phone features that drain the battery such as location services and mobile data.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Battery**.
3. Tap the Battery saver **On/Off** switch to turn power saver mode on or off.

To set when to automatically switch this mode on, tap **Battery saver** > **Turn on automatically**, and then select a battery level.

Displaying the battery percentage

You can check the percentage of remaining battery power right from the status bar.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Battery**.
3. Tap the Battery percentage **On/Off** switch to show the battery percentage on the status bar.

Checking battery usage

See how the system and apps are using the battery and how much power is being used.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Battery**.
3. Tap **⋮** > **Show full device usage** or **Show app usage**, and then tap an item to check how it's using the battery.
4. If you see the Manage battery usage section while viewing battery use details, you can tap the option underneath it to adjust settings that affect battery usage.

Another way to check the battery usage per app is to go to **Settings**, and then tap **Apps & notifications** > **App info**. Tap the app you want to check, and then tap **Battery**.

Battery optimization for apps

When you have connections such as Wi-Fi on while the phone is in sleep mode, some apps may still continue to use the battery. Starting from Android 6.0, battery optimization is enabled for all apps by default which helps prolong battery standby time when you're not using the phone.

The phone needs to be sitting idle for an extended period of time before battery optimization takes effect.

Turning battery optimization off in apps

If there are apps that you don't want battery optimization enabled, you can turn the feature off in those apps.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Battery**.
3. Tap **⋮** > **Battery optimization**.
4. Tap **Not optimized** > **All apps** to see the complete list of apps.
5. To turn off battery optimization in an app, tap the app name, and then tap **Don't optimize** > **Done**.

Repeat this process to turn off optimization in other apps.

To filter the list and see which apps have battery optimization disabled, tap **All apps** > **Not optimized**.

Storage

Freeing up storage space

As you use HTC U11 life, you'll accumulate data and fill its storage capacity over time. Here are some tips on how to free up phone storage space.

Manage photos and videos

- After taking continuous camera shots, keep only the best shot. Discard the rest, if you don't need them.
- After editing a photo or trimming a video, the original file is kept. Delete original files or move them elsewhere, such as to your computer.
- If you're only sending videos through MMS, use a lower resolution. Hi-res video takes up more space.
- RAW image files take up a lot of storage space. It's recommended to use a storage card as the default storage for photos and videos. If your storage card is running low on space, consider moving RAW image files to your computer.
- Turn on **Storage manager** to help handle old photos and videos on your phone.

Remove or disable apps

Uninstall apps that you've downloaded if no longer need them. See [Uninstalling an app](#) on page 88.

Preinstalled apps can be disabled when you're not using them. See [Disabling an app](#) on page 91.

Manually free up space

On the Storage screen, tap **Free Up Space**. The phone then checks the phone storage and then suggest items that you may want to delete.

Types of storage

Starting from Android 6.0, there have been some changes on how and where downloaded apps and their data can be stored.

Phone storage

This is the internal storage which contains the Android system, preinstalled apps, email, text messages, and cached data from the apps. You can also install apps that you've downloaded and capture photos, videos, and screenshots to this storage.

Storage card

Use your storage card as a removable storage to store and access your media and other files on HTC U11 life or any Android phone.

USB storage

You can plug in an external USB storage device such as a USB flash drive or an SD card reader. You need a special cable to connect HTC U11 life and a USB storage device.

Copying or moving files between the phone storage and storage card

Go to Settings to view and manage files on the phone storage and storage card. You can copy or move your files between the phone storage and storage card. You can also copy or move files to or from an external USB storage device when you have it connected to HTC U11 life.

1. From the Home screen, swipe up and then tap **Settings > Storage**.
2. Tap **Internal shared storage > Files**, or tap the storage card name.
Or tap the external USB storage device if you have one connected.
3. Open the folder that contains the files you want to copy or move.
4. To select or deselect files:
 - Press and hold a file to select it. To select more files, tap each file.
 - Tap a file to deselect it.
 - To select all files, tap **⋮ > Select all**.
5. Tap **⋮**, and then tap **Copy to** or **Move to**.
6. Tap **≡** to open the slideout menu, and then choose the type of storage where to copy or move to, and then open the destination folder.
7. Tap **Copy** or **Move**.

Copying files between HTC U11 life and your computer

You can copy your music, photos, and other files to HTC U11 life.



Save and close your files before copying them from your computer to HTC U11 life, or vice versa.

1. Connect HTC U11 life to the computer using the supplied USB Type-C cable.
2. On HTC U11 life, unlock the screen if it's locked.

3. On the pop-up message that asks whether to use USB for file transfers, tap **Yes**.


If you don't see this message, slide the Notifications panel open, tap the **Use USB for** notification, and then tap **Transfer files**.

You'll then see options for viewing or importing files on the computer screen.

4. Choose to view files.
5. Copy the files from your computer to HTC U11 life, or vice versa.
6. After copying the files, disconnect HTC U11 life from the computer.

Unmounting the storage card

When you need to remove the storage card while HTC U11 life is on, unmount the storage card first to prevent corrupting or damaging the files in the storage card.

1. From the Home screen, swipe up and then tap **Settings > Storage**.
2. Under Portable storage, tap  .

Backup and reset

Backing up HTC U11 life

Automatically back up HTC U11 life to Google Drive so you can restore content such as app data and settings after a factory reset or when restoring your data on another HTC phone.

1. From the Home screen, swipe up and then tap **Settings > System > Backup**.
2. Make sure **Back up to Google Drive** is turned on.
3. Tap **App data**, and then check that **Automatic restore** is turned on.

This allows an app's data and settings to be restored when you reinstall the app on HTC U11 life.



To select a backup account other than your primary Google Account, tap **Backup account** and then select another Google Account. You can also tap **Add account** to add a new Google Account for your backup.

What types of data can be backed up?

On HTC U11 life that's running Android 8, these are the items that can be backed up using your Google Account:

Home screen	Wallpaper
App list	Apps installed through Google Play Store
App data and settings	<ul style="list-style-type: none"> ▪ SMS text messages ▪ Call history ▪ Google Calendar™ and Gmail™ settings ▪ Data that's synced to your Google Account such as Google contacts and calendar events ▪ Data and settings in third-party apps you installed, depending on whether these apps allow this
Device settings	Ringtones, language & input settings, Wi-Fi networks and their passwords, and certain device settings

Auto Backup periodically backs up your phone to a private folder in Google Drive. It occurs every 24 hours when the phone is idle, charging, and connected to a Wi-Fi network.

Backup data will not count towards your Google Drive storage quota. Large files or files that app developers have chosen to exclude from the service will not be backed up.



Restoring your wallpaper from your old phone may depend on screen resolution compatibility of both your old phone and HTC U11 life.

Resetting network settings

Reset the network settings when you're having problems connecting HTC U11 life to your mobile data or Wi-Fi network and Bluetooth devices.

1. From the Home screen, swipe up and then tap **Settings > System > Reset**.
2. Tap **Network settings reset**.
3. Tap **Reset settings**.
4. Tap **Reset settings**.

Resetting HTC U11 life (Hard reset)

If HTC U11 life has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset or master reset). A factory reset reverts the phone back to its initial state—the state before you turned on the phone for the first time.



Factory reset will remove all data on your phone storage, including apps you've downloaded and installed, your accounts, your files, as well as system and app data and settings. Be sure to back up any data and files you want to keep before you do a factory reset.

1. From the Home screen, swipe up and then tap **Settings > System > Reset**.
2. Tap **Factory data reset**.
3. Tap **Reset Phone**.
4. Tap **Erase Everything**.



A factory reset may not permanently erase all data from your phone, including personal information.

Installing and removing apps

Getting apps from Google Play Store

Google Play Store is the place to go to find new apps for HTC U11 life. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.



- To purchase apps and other content on Google Play Store, you can use the payment methods from your Google account. When you make your first purchase, your selected payment method will be added to your Google account. To learn more about accepted payment methods, see support.google.com.
- The available payment methods vary by country.
- The name of the Google Play Store app may differ depending on your region.

Finding and installing an app

When you install apps and use them on HTC U11 life, they may require access to your personal information or access to certain functions or settings. Download and install only apps that you trust.



Be cautious when downloading apps that have access to functions or a significant amount of your data on HTC U11 life. You're responsible for the results of using downloaded apps.

1. On the Home screen, swipe up and then find and tap **Play Store**.
2. Tap the search bar and enter the app name you're looking for.
3. When you see the app in the search results list, tap it and read its description and user reviews.
4. Do one of the following:
 - To install a free app, tap **Install**.
 - To install a paid app, tap the price button. If you have not added a payment method to your Google Account, tap **✓** to select the payment method, and then tap **Continue**.

To open the app, tap **Open** after installing or go to the Apps screen and tap the app.



Apps sometimes get updated with improvements or bug fixes. By default, updates are automatically downloaded when your phone is connected to a Wi-Fi network. In the Google Play Store app settings, you can turn auto-update off. See [Installing app updates from Google Play Store](#) on page 47.

Restoring apps from Google Play Store

Upgraded to a new phone, replaced a lost one, or performed a factory reset? Restore apps that you previously downloaded.

1. On the Home screen, swipe up and then find and tap **Play Store**.
2. Tap **≡** to open the slideout menu.
3. Tap **My apps & games** and swipe to the Library tab.
4. Tap **Install** next to the app you want to restore.

For more details, refer to the Google Play Store help.

Downloading apps from the web

You can download apps directly from websites.



Apps downloaded from websites can be from unknown sources. To help protect HTC U11 life and your personal data, we strongly recommend that you only download from websites you trust.

1. Open the browser, and then go to the website where you can download the app you want.
2. If prompted, tap **Settings**, and then turn on **Allow from this source**.
3. Follow the website's download instructions for the app.



To review installation permissions for installed apps, go to **Settings > Apps & notifications > Advanced > Special app access > Install unknown apps**.

Uninstalling an app

If you no longer need an app that you've downloaded and installed, you can uninstall it.



Most of the preloaded apps cannot be uninstalled.

From the Apps screen, press and hold the app you want to remove, and then drag it to **Uninstall**.



If you purchased an app in Google Play Store, you can uninstall it for a refund within a limited time. To know more about the refund policy for paid apps, refer to the Google Play Store help.

Working with apps

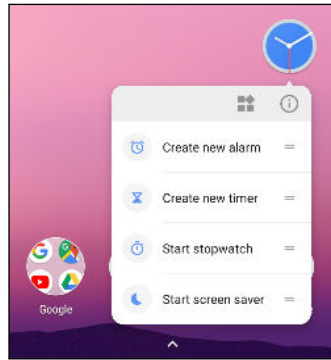
App shortcuts

Starting from Android 7.1, press and hold an app icon on a Home screen or the Apps screen to display a menu that lets you quickly access common app functions.



Not all apps support the app shortcuts feature.

1. Press and hold an app icon, for example Clock.
2. From the displayed menu, tap the function you want to launch in the app.





Multi-tasking

Working with two apps at the same time




Some apps may not support this feature.

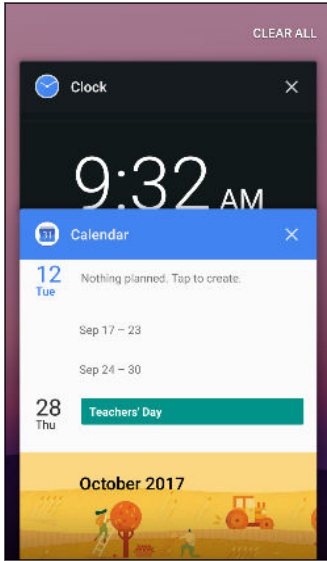
1. Open the first app you want to use, and then press and hold . A screen divider will appear onscreen.
2. Do one of the following:
 - If the app you want to use is in the recent apps list, tap it to make it the second active app.
 - Press HOME, and then open the app you want to use as the second active app.

To turn off the split-screen view, drag the handle of the screen divider to the edge of the screen. Or, press and hold .


Switching between recently opened apps

When using different apps on your phone, you can easily switch between the apps you've recently opened.

Press  to see your recently-opened apps.



- To go back to an app, flip through the cards to find the app and tap it.
- To remove an app, drag it left or right.
- To remove all of the apps, tap **Clear all**.

Or, press  twice to quickly switch between two most recently used apps.

Controlling app permissions

When you open apps the first time, you'll be prompted to grant them permissions to access certain data or features, such as contacts or the microphone. This gives you more control over which apps have authorized access.

- If you suspect a certain app of being malicious or requesting unnecessary permissions, you should choose **Deny** to protect your phone.
- If you choose **Deny** in a trusted app, you may not be able to use the app or access its full functionality. When this happens, go to Settings to change the app permissions.
 1. From the Home screen, swipe up and then find and tap **Settings**.
 2. Tap **Apps & notifications**.
 3. Tap **App permissions**, and then tap the phone data or feature to choose which apps can access it.
 4. Turn on the **On/Off** switch of the app to let it access the data or feature.

Setting default apps

In Settings, you can choose default apps for web browsing, text messaging, and more.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Apps & notifications**.
3. Tap **Advanced > Default apps**.
4. Choose your default launcher, web browser, phone, text messaging apps, and more.

Setting up app links

If there's more than one app that can be opened when you tap a link—such as a shared social post or media link—you may be prompted to choose the app you want to use. When you're prompted after you've tapped a link, select an app, and then tap **Always** to set that app as the default app to use.

You can also go to Settings to see how app links have been set up for different apps and change them.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Apps & notifications**.
3. Tap **Advanced > Default apps > Opening links**.
4. Tap the app you want to configure, and then tap **Open supported links**.
5. Select **Open in this app** to always open the app without being prompted when you tap a link.

You can also choose whether to always be prompted to choose the app or never use the app for opening links.

Disabling an app

Apps, even if not used often, may be running in the background and downloading data. If an app cannot be uninstalled, you can disable it.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Apps & notifications**.
3. Tap **App info**.
4. Tap the app, and then tap **Disable**.

Google Photos

What you can do on Google Photos

Here are some of the things you can do when using Google Photos on your phone.

- View, edit, and share the photos and videos you've taken on your phone. You can also access the media files previously backed up to your Google Account.
- To select photos and videos, press and hold a thumbnail to select one. Tap a date to select all the media files under it. Or, press and hold a thumbnail as your first selection, and then drag your finger to the last item you want to select.
- Enhance RAW photos taken using the HTC Camera app.
- Add Hyperlapse effect to your videos.
- Change the speed of your slow motion videos.





To learn more about Google Photos, tap  > **Help**. Or, you can visit support.google.com/photos.

Viewing photos and videos







When you open Google Photos for the first time, sign in to your Google Account, if prompted, and choose whether to turn backup and sync on or off.

1. From the Home screen, swipe up and then find and tap Photos.
You'll see your local and synced photos and videos organized by date.
2. To switch to another view, tap  > **Layout**, and then choose how you want to view your media files.
3. Tap a thumbnail to view it in full screen.
4. To view only the photos and videos saved on the phone storage and storage card, tap  to open the slideout menu, and then tap **Device folders**.






Editing your photos

1. From the Home screen, swipe up and then find and tap Photos.
2. Tap a photo thumbnail to view it in full screen.

3. Tap , and then do any of the following:
 - Tap  to adjust the brightness, color, and more.
 - Tap  to apply a filter to the photo.
 - Tap  to rotate or crop the photo.
4. While you're editing, press and hold the photo to compare your changes to the original.
5. After making your adjustments, tap **Save**.

Enhancing RAW photos

After capturing RAW photos, you can further edit them by using the tools from the Photos app.



1. From the Home screen, swipe up and then find and tap Photos.
2. Find and tap the RAW photo you want to enhance.
RAW photos are marked with the  icon on the thumbnail.
3. Tap , and then do any of the following:
 - Tap  to apply a filter to the photo.
 - Tap  to adjust the brightness, color, and more.
 - Tap  to rotate or crop the photo.
4. While you're editing, press and hold the photo to compare your changes to the original.
5. After making your adjustments, tap **Save**.

Trimming a video

1. From the Home screen, swipe up and then find and tap Photos.
2. Tap a video thumbnail to view it in full screen.



Videos captured using hi-res audio cannot be trimmed.

3. Tap , and then drag the trim sliders to the part where you want the video to begin and end.
4. Tap  to preview your trimmed video.
5. Tap **Save**.


The trimmed video is saved as a copy. The original video remains unedited.

Changing the playback speed of a slow motion video

Adjust the playback speed of a selected section of a slow motion video.





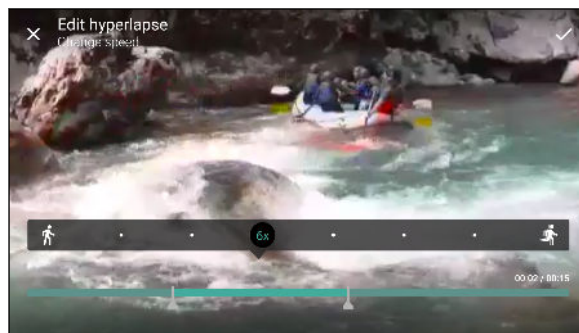
You can only change the video playback speed of videos captured using slow motion in the Camera app.


1. From the Home screen, swipe up and then find and tap Photos.
2. Find and tap the thumbnail of slow motion video to view it in full screen.
Slow motion videos are marked with the  icon on the thumbnail.
3. Tap the screen to see the onscreen controls.
4. Frame the sequence you want to slow down by moving the left and right sliders.

Editing a Hyperlapse video

If you captured a video in Hyperlapse mode, you can apply varying speeds to different sections of the video.

1. From the Home screen, swipe up and then find and tap Photos.
2. Find and tap the Hyperlapse video to view it in full screen.
Hyperlapse videos are marked with the  icon on the thumbnail.
3. Tap .
4. Move the left and right sliders to divide your video into sections.



5. Tap a section that you want to adjust, and then tap a dot that corresponds to particular playback speed to modify the selected section.
6. Repeat the previous step for the remaining sections.
7. Tap .


The edited video is saved as a copy. The original video remains unedited.

Adding a Hyperlapse effect on a regular video

1. From the Home screen, swipe up and then find and tap Photos.
2. Find and tap the thumbnail of a video to view it in full screen.




You cannot add a Hyperlapse effect on a video that was captured using hi-res audio.

3. Tap  > **Edit in Zoe**.



You may be prompted to download the Zoe app from the Google Play Store.

4. Tap **Create a Hyperlapse video**.
5. Move the left and right sliders to divide your video into sections.
6. Tap a section that you want to adjust, and then tap a dot that corresponds to particular playback speed to modify the selected section.
7. Repeat the previous step for the remaining sections.
8. Tap .

The edited video is saved as a copy. The original video remains unedited.

Mail


Viewing your Gmail Inbox

All your received email messages are delivered to your Inbox.




1. On the Home screen, swipe up and then find and tap Gmail.





The first time you use Google, you need to create or sign in to your Google Account. You can also sign in with a non-Gmail address.

2. Do any of the following from your Inbox.
 - Tap an email message preview to read, forward, or reply to the message.
 - Tap  to open the slideout menu and change the inbox category such as **Social**, switch to another Gmail account, filter your inbox by email labels, or find help.
 - Tap the sender image or letter tile to select one or more messages or conversations. You can then tap the onscreen buttons at the top bar to archive, delete, or mark the selected messages or conversations.

Sending an email message in Gmail

1. In the inbox of the email account you want to use, tap .
2. Fill in one or more recipients.
3. Enter the email subject, and then compose your message.
4. If you want to attach a photo, video or file, tap .
5. Tap  to send.

Replying to or forwarding email messages in Gmail

1. In the Gmail inbox, tap the email message or conversation.
2. To reply to the sender, tap . Or, tap  and choose whether to **Reply all** or **Forward**.

3. Do one of the following:
 - If you're replying to the sender or you selected **Reply all**, enter your reply message.
 - If you selected **Forward**, specify the message recipients.



Tap **⋮** if you want to interleave your new message with the received email.

4. Tap **➤** to send.

Adding an email account

Set up additional email accounts such as another Microsoft® Exchange ActiveSync account or an account from a Web-based email service or email provider and access those accounts on Gmail.



If you're adding a Microsoft Exchange ActiveSync or a POP3/IMAP email account, ask your network administrator or email service provider for additional email settings that you may need.

1. On the Home screen, swipe up and then find and tap Gmail.
2. Tap **≡** and then tap **Settings > Add account**.
3. Select an email account type and then follow the instructions on the screen.

Switching email accounts

Gmail lets you quickly switch among email accounts you've added on HTC U11 life.

1. On the Home screen, swipe up and then find and tap Gmail.
2. Tap **≡** and then tap the icon of the email account you want to use. The inbox of the selected email account appears.

Internet connections

Turning the data connection on or off

Turning your data connection off saves battery life and money on data charges.



You need a 4G/LTE plan to use your operator's 4G/LTE network for voice calls and data services. Check with your operator for details.

1. Open the full Quick Settings panel. See [Using Quick Settings](#) on page 33.
2. Tap the **Mobile data** tile to turn the data connection on and off.



If you do not see the **Mobile data** tile on the Quick Settings panel, swipe left to see more tiles.



If you don't have the data connection turned on and you're also not connected to a Wi-Fi network, you won't receive automatic updates to your email, social network accounts, and other synced information.

Managing your data usage

If you're on a limited data allowance, it's important to keep track of the activities and apps that usually send and receive data, such as browsing the web, syncing online accounts, and sending email or sharing status updates.

Here are some other examples:

- Streaming web videos and music
- Playing online games
- Downloading apps, maps, and files
- Refreshing apps to update info and feeds
- Uploading and backing up your files to your online storage account
- Using HTC U11 life as a Wi-Fi hotspot
- Sharing your mobile data connection by USB tethering

To help you save on data usage, connect to a Wi-Fi network whenever possible and set your online accounts and emails to sync less frequently.

Data Saver

Data Saver helps you limit cellular data costs by restricting background data usage. You can also set applications to always have access to a data connection—such as your email app—to be ignored by Data Saver.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > Data usage**.
3. Tap **Data saver** and then tap the **On/Off** switch to turn it on or off.
4. Tap **Unrestricted data access**, and then tap the **On/Off** switch next to those apps that you want to still have access to data connection even if Data Saver is turned on.

Turning data roaming on or off

Connect to your mobile operator's partner networks and access data services when you're out of your mobile operator's coverage area.



Using data services while roaming may be costly. Check with your mobile operator for data roaming rates before you use data roaming.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > Mobile network**.
3. Tap the Data roaming **On/Off** switch to turn on or off data roaming.

Keeping track of your data usage

Monitor your data usage to help prevent going over your monthly data allowance.



Data usage measured by HTC U11 life may differ from, and be less than, your actual data usage.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > Data usage**.
At the top you'll see a bar that displays the data usage to date, and the data usage cycle, alert, warning, and limit, if one has been set.
3. With Mobile data turned on, tap **Mobile data usage > ⚙️**.
4. Tap **Billing cycle**, and then set the day of the month when your usage cycle resets. This date is usually the start of your monthly billing cycle.
5. Tap the Set data warning **On/Off** switch to turn it on and then tap **Data warning** to enter the amount of data usage at which you'll be alerted before you reach your monthly data limit. Tap ▼ to change the unit.
6. Tap the Set data limit **On/Off** switch to turn it on and then tap **Data limit** to enter the set data usage at which your data connection will automatically be disabled. Tap ▼ to change the unit.

Viewing the data usage of apps

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > Data usage**.
3. Tap **Mobile data usage**.
4. Scroll down the screen to see a list of apps and their data usage info.
5. Tap an app to see more details.

Wi-Fi connection

To use Wi-Fi, you need access to a wireless access point or “hotspot”.



The availability and strength of a Wi-Fi signal varies depending on objects the Wi-Fi signal has to pass through (such as buildings or a wall between rooms).


Turning Wi-Fi on or off

1. From the Home screen, swipe up and then tap **Settings > Network & Internet**.
2. Tap the **Wi-Fi On/Off** switch to turn Wi-Fi on or off.
3. Tap **Wi-Fi** to see a list of detected wireless networks.



Scroll down to the bottom of the screen to see Saved networks.

Connecting to a Wi-Fi network

1. Turn Wi-Fi on, and check the list of detected Wi-Fi networks.
See [Turning Wi-Fi on or off](#) on page 100.
2. Tap a Wi-Fi network you want to connect to.
3. If you selected a secured network, enter the network key or password.
4. Tap **Connect**. You'll see the Wi-Fi icon  in the status bar when connected.

Connecting to a Wi-Fi network via WPS

If you're using a Wi-Fi router with Wi-Fi Protected Setup (WPS), you can connect HTC U11 life easily.

1. Turn Wi-Fi on, and check the list of detected Wi-Fi networks.

See [Turning Wi-Fi on or off](#) on page 100.

2. Scroll down to the bottom of the list of available Wi-Fi networks and tap **Wi-Fi preferences > Advanced > WPS Push**.



To use the Wi-Fi Protected Setup (WPS) PIN method, tap **Wi-Fi preferences > Advanced > WPS Pin Entry**.

3. Press the WPS button on your Wi-Fi router.

Connecting to VPN

Add virtual private networks (VPNs) so you can connect and access resources inside a local network, such as your corporate or home network.

Before you can connect HTC U11 life to your local network, you may be asked to:

- Install security certificates.
- Enter your login credentials.
- Download and install a required VPN app, if you're connecting to a secured enterprise network. Contact your network administrator for details.

Also, HTC U11 life must first establish a Wi-Fi or data connection before you can start a VPN connection.

Adding a VPN connection




You must first set a lock screen PIN, password, or pattern before you can use credential storage and set up the VPN.

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > VPN**, and then tap **+**.
3. Enter the VPN settings and set them up according to the security details your network administrator gave you.
4. Tap **Save**.

Connecting to a VPN

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet > VPN**.

3. Tap the VPN that you want to connect to.
4. Enter your log in credentials, and then tap **Connect**. When you're connected, the VPN connected icon  appears in the notification area of the status bar.

To disconnect from a VPN connection, tap the VPN connection, and then tap **Disconnect**.

You can then open the web browser to access resources such as your corporate network intranet.

Installing a digital certificate


Use client and Certificate Authority (CA) digital certificates to enable HTC U11 life to access VPN or secured Wi-Fi networks, and also to provide authentication to online secure servers. You can get a certificate from your system administrator or download it from sites that require authentication.



- You must set a lock screen PIN or password before installing a digital certificate.
- Some apps such as your browser or email client let you install certificates directly in the app. See the app's help for details.

1. Save the certificate file in the root folder on HTC U11 life or your storage card.
2. From the Home screen, swipe up and then tap **Settings** > **Security & location**.
3. Tap **Encryption & credentials** > **Install from storage**.
4. Browse to the certificate and select it.



Tap  to browse the storage card.

5. Enter a name for the certificate and select how it will be used.
6. Tap **OK**.

Using HTC U11 life as a Wi-Fi hotspot

Share your data connection with other devices by turning HTC U11 life into a Wi-Fi hotspot.



- Make sure the data connection is turned on.
- You must have an approved data plan associated with your account from your mobile service provider to use this service.


1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Network & Internet** > **Hotspot & tethering** > **Set up Wi-Fi hotspot**.
3. Enter a Wi-Fi hotspot name or use the default name.

4. Choose the type of security and set the password for your Wi-Fi hotspot. If you selected **None** in Security, you don't need to enter a password.



The password is the key other people need to enter on their device so they can connect and use HTC U11 life as a Wi-Fi hotspot.

5. Tap **Save**.
6. Tap the Hotspot & tethering **On/Off** switch to turn it on.

HTC U11 life is ready to be used as a Wi-Fi hotspot when you see  on the status bar.

Sharing your phone's Internet connection by USB tethering

No Internet connection available for your computer? No problem. Use the data connection of HTC U11 life to connect to the Internet.



- You may need to have USB tethering added to your data plan, and it may incur additional cost. Contact your mobile service provider for details.
- Make sure that mobile data is turned on.

1. Connect HTC U11 life to your computer using the provided USB Type-C cable.
2. From the Home screen, swipe up and then find and tap **Settings**.
3. Tap **Network & Internet > Hotspot & tethering**.
4. Tap the USB tethering **On/Off** switch to turn it on.

Wireless sharing

Turning Bluetooth on or off

1. From the Home screen, swipe up and then tap **Settings** > **Connected devices**.
2. Tap the Bluetooth **On/Off** switch to turn the Bluetooth connection on and off.
3. Tap **Bluetooth** to see a list of available devices.



Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.


Connecting a Bluetooth headset

You can listen to music over a Bluetooth A2DP stereo headset, or have hands-free conversations using a compatible Bluetooth headset.



Before you connect your headset, make it discoverable so HTC U11 life can find it. Refer to your headset manual for details.

1. Turn Bluetooth on and check the list of available devices.
See [Turning Bluetooth on or off](#) on page 104.
2. If you don't see your headset listed, tap **⋮** > **Refresh** to rescan for Bluetooth devices.
3. Tap the name of your headset in the Available Devices section. HTC U11 life pairs with the headset and the headset connection status is displayed in the Paired Devices section.
4. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

When the Bluetooth headset is connected, you'll see  in the status bar.

Reconnecting a Bluetooth headset


Normally, you can easily reconnect your headset by switching on Bluetooth on HTC U11 life, and then turning on the headset.

However, you might have to connect manually if your headset has been used with another Bluetooth device.

1. Turn Bluetooth on and check the list of paired devices.
See [Turning Bluetooth on or off](#) on page 104.
2. Tap the headset's name in the Paired Devices section.
3. If prompted to enter a passcode, try 0000 or 1234, or consult the headset documentation to find the passcode.

If you still cannot reconnect to the headset, follow the instructions in [Unpairing from a Bluetooth device](#) on page 105, and then follow the steps under [Connecting a Bluetooth headset](#) on page 104.

Unpairing from a Bluetooth device

1. Turn Bluetooth on and check the list of paired devices.
See [Turning Bluetooth on or off](#) on page 104.
2. In the Paired devices section, tap  next to the device to unpair.
3. Tap **Forget**.

Receiving files using Bluetooth

HTC U11 life lets you receive various files with Bluetooth including photos, contact info, and documents such as PDFs.



Refer to the device's documentation for instructions on sending information over Bluetooth.

1. Turn Bluetooth on.
See [Turning Bluetooth on or off](#) on page 104.
2. On the sending device, send one or more files to HTC U11 life.
3. If asked, accept the pairing request on HTC U11 life and on the sending device. You may also be prompted to enter the same passcode or confirm the auto-generated passcode on both devices.

You'll then get a Bluetooth authorization request.
4. Tap **Pair**.
5. When HTC U11 life receives a file transfer request notification, slide the Notifications panel down, tap the incoming file notification, and then tap **Yes**.

6. When a file is transferred, a notification is displayed. Slide the Notifications panel down, and then tap the relevant notification.
7. Tap the received file to view it.

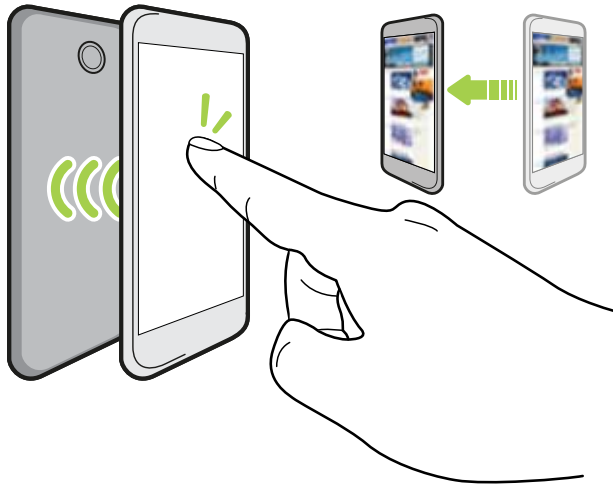
Using NFC

With built-in NFC (near field communication) on HTC U11 life, you can share content to another NFC-capable mobile device in an instant.



The availability of NFC varies by phone model, region, and country.

Beam webpages, photos, contact information, and more by holding HTC U11 life and the other device back to back.



You can also use NFC for contactless payment. Availability of NFC payment depends on when your mobile operator launches this service. Contact your mobile operator for details.

Turning NFC on or off

1. From the Home screen, swipe up and then find and tap **Settings**.
2. Tap **Connected devices**, and then tap the **NFC On/Off** switch to turn it on and off.

Beaming content



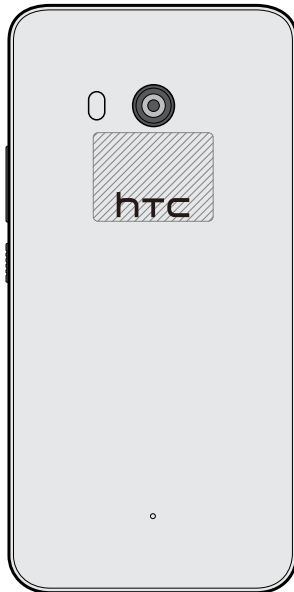
Make sure that both devices are unlocked and have NFC turned on.

1. From the Home screen, swipe up and then tap **Settings** > **Connected devices**.
2. Tap **Android Beam** and then tap the **On/Off** switch to turn Android Beam™ on.



If the other device has an Android Beam option, make sure it is also turned on.

3. While viewing the content that you want to share, hold HTC U11 life and the other phone back to back.



Make sure that the NFC area (shaded part) of HTC U11 life and the other phone's NFC area are close to one another. Experiment by slightly moving the phones until a connection is made.

4. When HTC U11 life vibrates, tap the screen to send the content to the other device.

The shared content appears on the other screen. For some items that you've shared (such as contact information), additional instructions on how to save the item will appear on the receiving device.


Common settings

Do not disturb mode

Use Do not disturb mode to reject calls, and silence audible alerts and notifications, but still keep a data connection available.

1. With two fingers, swipe down from the top of the screen to open Quick Settings.



2. Tap . If necessary, swipe to the next screen.
3. Tap **Total silence**, **Alarms only**, or **Priority only** depending on if you want to allow exceptions. When **Priority only** is selected, you can receive messages or calls from contacts in your exceptions list.
4. Tap **Until you turn off Do Not Disturb** if you want to turn off Do not disturb by yourself or tap **+** or **-** to set the number of hours before Do not disturb turns off automatically.
5. Tap **Done** to activate it.

The Do not disturb icon  will appear in the status bar.



- When the screen is on, press VOLUME and then tap **Turn off now** to turn off Do not disturb mode quickly.
- When you press VOLUME down until you reach silence mode, Do not disturb **Alarms only** mode is activated.



When Do not disturb is on, the notification LED will not flash.

Blocking visual disturbances

You can set Do not disturb mode to block visual disturbances such as pop up notifications.

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Do Not Disturb preferences > Block visual disturbances**.
3. Tap the **On/Off** switches to choose whether to block visual disturbances when the screen is on and off.

Allowing notifications and contacts to bypass Do not disturb mode

Add important contacts to an exceptions list so you can still receive their calls and messages even when Do not disturb mode is on.

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Do Not Disturb preferences > Priority only allows**.
3. Tap the **On/Off** switch next to the items you wish to allow.
4. Tap **Messages** or **Calls** to select who can contact you.

Setting a Do not disturb schedule

Schedule Do not disturb to turn on automatically and how long will it last. For example, you can set it to turn on during a weekly meeting.

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Do Not Disturb preferences**.
3. Tap **Add more**.
4. Select whether to base the rule on a time or an event, enter a name for the rule, and then tap **OK**.
5. Set the rule's parameters.

Rule	Settings
Time rule	<ul style="list-style-type: none"> ▪ Set the days. ▪ Set the start and end times. ▪ Select a Do Not Disturb preferences level. <p>You can also choose whether to allow the rule to stop at either the rule end time or by the next alarm you've set in the Clock app.</p>
Event rule	<ul style="list-style-type: none"> ▪ Select a calendar you want to make the rule for. ▪ Set a condition for the type of reply. ▪ Select a Do Not Disturb preferences level.



You can turn an automatic rule on or off by tapping the **On/Off** switch when viewing the details of the rule.

Location settings

Some apps use your location to provide information that you need. Choose a location mode to use based on how accurate you want these apps to determine your location.

1. From the Home screen, swipe up and then tap **Settings > Security & location > Location**.
2. If the **On/Off** switch is off, tap it to turn on location mode.
3. Tap **Mode**, and then select one of the following location modes:
 - **High accuracy** provides a better estimate of your location. It relies on GPS, Wi-Fi, Bluetooth, or mobile networks to determine your location. This mode uses Google location services.
 - **Battery saving** relies on Wi-Fi, Bluetooth, or mobile networks without using GPS to consume lesser battery power. This mode uses Google location services.
 - **Device only** uses GPS.



Turning off a location source (for example GPS) means no applications on HTC U11 life will collect your location data through that location source. However, third party applications may collect – and HTC U11 life may continue to provide – location data through other sources, including through Wi-Fi and signal triangulation.

Airplane mode

When you enable Airplane (Flight) mode, all wireless radios on HTC U11 life are turned off, including the call function, data services, Bluetooth, and Wi-Fi.


When you disable Airplane mode, the call function is turned back on and the previous state of Bluetooth and Wi-Fi is restored.



- You can manually turn Bluetooth and Wi-Fi back on after enabling Airplane mode.
- If USB tethering is turned on, enabling Airplane mode turns it off. You need to manually turn USB tethering on after you disable Airplane mode.

Do any of the following to turn Airplane mode on or off:

- In **Settings > Network & Internet**, tap the Airplane mode **On/Off** switch to turn Airplane mode on or off.
- With two fingers, swipe down from the status bar to open the Quick Settings panel. Tap the **Airplane mode** tile to turn airplane mode on or off.

When enabled, the Airplane mode icon  is displayed in the status bar.

Automatic screen rotation



Automatic rotation is not supported in all applications.

1. With two fingers, swipe down from the status bar to open the Quick Settings panel.
2. Tap the **Auto-rotate / Portrait** tile to toggle between the two modes.

Setting when to turn off the screen

After a period of inactivity, the screen turns off to conserve battery power. You can set the idle time before the screen turns off.

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.
2. Tap **Advanced**.
3. Tap **Sleep**, and then tap the time before the screen turns off.

Screen brightness

Screen brightness level can be automatically adjusted or manually set.

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.
2. Use **Adaptive brightness** to automatically adjust the screen brightness depending on your lighting environment. This feature is turned on by default.

If you want to manually set the screen brightness, tap the Adaptive brightness **On/Off** switch to turn it off.

3. Tap **Brightness level**, and then drag the slider.

This sets the maximum brightness level for Adaptive brightness if this feature is turned on, or allows you to manually set the screen brightness if the feature is turned off.

Night Light

Enabling Night Light in the evening shifts the display colors from blue to warmer colors, helping to reduce eyestrain.

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.
2. Tap **Night Light**.
3. Tap the Night Light **On/Off** switch to turn Night Light on.
4. Drag the slider to adjust the color temperature. Dragging the Intensity slider to the right filters out more blue light.

5. Tap **Turn on automatically** to set a schedule when Night Light will be turned on.
6. After you've set a schedule, tap the Night Light **On/Off** switch to turn it off. Night Light will then follow the schedule you've set.

Adjusting the display size

Resize items and fonts on the screen to make them easier to see.

1. From the Home screen, swipe up and then tap **Settings > Display & buttons**.
2. Tap **Advanced > Display size**.
3. Tap **+** or **-**, or drag the sliders, to increase or decrease the size of fonts or the items on the screen.



Swipe left or right above Preview to see how the changes affect the different screen items.

Touch sounds and vibration

Some people like the sound or vibration feedback they get when touching the screen, and some don't. You can turn on or off various types of touch sounds and vibration on HTC U11 life.

- Touch tones when tapping the phone dial pad
- Touch sounds when tapping onscreen items
- Screen lock sounds
- Vibration when pressing navigation buttons
- Touch sound and vibration when tapping the keyboard

Turning touch sounds and vibration on and off

1. From the Home screen, swipe up and then tap **Settings > Sound**.
2. Tap **Advanced**.
3. Under Other sounds and vibrations, select the options you want to turn on or off.

Turning off keyboard sounds and vibration

1. From the Home screen, swipe up and then tap **Settings > System**.
2. Tap **Language & input > Virtual keyboard > Gboard > Preferences**.
3. Under Key press, you can:
 - Tap the Sound on keypress **On/Off** switch to turn on or off the keyboard sounds.
 - Tap the Vibrate on keypress **On/Off** switch to turn on or off keyboard vibration.


Changing the display language


Changing the language adjusts the keyboard layout, date and time formatting, and more.

You can choose several languages and specific dialects so that apps with localized content will display correctly.

1. From the Home screen, swipe up and then tap **Settings** > **System** > **Languages & input**.
2. Tap **Languages**. The first language in the list is the default display language.
3. Tap **Add a language** to add another language to the list, and then select the regional variant of the language.



You can press and hold  next to the language you want, and drag it to the beginning of the list to set it as your display language.

4. To remove languages from the list, tap  > **Remove** and then select the languages you want to remove.

Security settings

Assigning a PIN to a nano SIM card

You can help to protect the nano SIM card by assigning a Personal Identification Number (PIN).



Make sure you have the default PIN provided by your mobile operator before continuing.

1. From the Home screen, swipe up and then tap **Settings > Security & location**.
2. Tap **SIM card lock**.
3. Tap the Lock SIM card **On/Off** switch to turn it on. Enter the default PIN of the card, and then tap **OK**.
4. To change the card PIN, tap **Change SIM PIN**.

Restoring a nano SIM card that has been locked out

If you enter the wrong PIN more times than the maximum number of attempts allowed, the card will become “PUK-locked.”

You need a Pin Unlock Key (PUK) code to restore access to HTC U11 life. Contact your mobile operator for this code.


1. On the Phone dialer screen, enter the PUK code, and then tap **Next**.
2. Enter the new PIN you want to use, and then tap **Next**.
3. Enter the new PIN again, and then tap **OK**.

Setting a screen lock


Help protect your personal information and help prevent others from using HTC U11 life without your permission.

Choose to set a screen lock pattern, numeric PIN, or other means of locking your phone. You'll be asked to unlock the screen every time HTC U11 life is turned on or when it's idle for a certain period of time.

1. From the Home screen, swipe up and then tap **Settings > Security & location**.
2. Under Device security, tap **Screen lock**.

3. Select a screen lock option and set up the screen lock.
4. Beside **Screen lock**, tap  > **Automatically lock**, then specify the idle time before the screen locks.



Tap  and tap the Make pattern visible **On/Off** switch to turn it off if you don't want your screen lock pattern to display as you draw it onscreen.

Setting up Smart Lock



Use Smart Lock as an alternative way to unlock your phone, in the event you forget your password, PIN, or pattern. Set Smart Lock to unlock your phone when the phone recognizes your face or voice.

You can also set it to keep your phone unlocked in certain situations, such as when the phone is with you and you're in a trusted location.

1. From the Home screen, swipe up and then tap **Settings** > **Security & location**.
2. Tap **Smart Lock**.



You need to have a screen lock set up before you can use Smart Lock. If you haven't set up a screen lock, tap **Screen lock**. This will be your alternate screen lock method.

3. Confirm your screen lock.
4. Choose whether to unlock your phone through voice or facial recognition, or keep the phone unlocked when:
 - You're carrying the phone
 - You're in a trusted location such as within your home Wi-Fi network
 - The phone is connected to a trusted device such as your own Bluetooth device
5. Follow the onscreen instructions, and then press  to return to the Security & Location screen.
6. Under Device security, tap  to the right of **Screen lock**, tap **Automatically lock**, and then specify the idle time before the screen is locked.

To help make Smart Lock more reliable and more secure when using facial recognition, you can train HTC U11 life to recognize your face in different situations, such as when you're wearing glasses or sporting a beard.

Tap **Smart Lock**, confirm your screen lock, then tap **Trusted face** > **Improve face matching**. Follow the onscreen instructions.

Turning the lock screen off

Rather not have to unlock your phone every time you wake it up? You can turn the lock screen off in Settings.



It is recommended that you have a screen lock to help secure your phone from unwanted access.

1. From the Home screen, swipe up and then tap **Settings > Security & location**.
2. Under Device security, tap **Screen lock > None**.

To turn lock screen on again, tap **Screen lock** again to set one.

Trademarks and copyrights

©2017 HTC Corporation. All Rights Reserved.

HTC, the HTC logo, VideoPic, Zoe, and all other HTC product and feature names are trademarks or registered trademarks in the U.S. and/or other countries of HTC Corporation and its affiliates.

Google, Android, Google Chrome, Google Drive, Google Maps, Google Now, Google Play, Google Voice Search, Google Wallet, and YouTube are trademarks of Google Inc.

Exchange ActiveSync is a trademark or registered trademark of Microsoft Corporation in the United States and/or other countries.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

Wi-Fi® and Miracast are registered trademarks of the Wireless Fidelity Alliance, Inc.

LTE is a trademark of European Telecommunications Standards Institute (ETSI).

microSD is a trademark of SD-3C LLC.

All other trademarks and service marks mentioned herein, including company names, product names, service names and logos, are the property of their respective owners and their use herein does not indicate an affiliation with, association with, or endorsement of or by HTC Corporation. Not all marks listed necessarily appear in this User Guide.

Screen images contained herein are simulated. HTC shall not be liable for technical or editorial errors or omissions contained herein, nor for incidental or consequential damages resulting from furnishing this material. The information is provided “as is” without warranty of any kind and is subject to change without notice. HTC also reserves the right to revise the content of this document at any time without prior notice.

No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or storing in a retrieval system, or translated into any language in any form without prior written permission of HTC.

Index

A

Accounts

- syncing 26

Airplane mode 110

Android Beam

- See NFC

Apps

- app shortcuts 89
- installing 88
- installing from Google Play 87
- installing from the web 88
- organizing into a group 51
- recent apps 90
- restoring 88
- split-screen view 89
- uninstalling 88

Auto Selfie 60

B

Backup

- restoring backed up apps 88

Battery

- charging 22
- checking usage 81
- saving battery power 79

Bluetooth

- connecting a Bluetooth headset 104
- receiving information 105

Burst mode 62

C

Camera

- basics 54, 56, 58
- capture modes 55
- continuous shooting 62
- flash 55
- HDR Boost 62
- Hyperlapse 66
- launching with Edge Sense 41
- Pro mode 67

- RAW photos 68
- recording a video 58
- selfie 59–61
- slow motion 66
- standby 54
- sweep panorama 65
- taking a photo 56
- taking photo while recording 59
- using volume buttons as controls 55
- video resolution 59
- zooming 55

Capture modes

- switching to 55

Capture screen 34

Change phone language 113

Continuous shooting 62

Copy

- files 83

Copying

- text 37

D

Data connection

- data roaming 99
- sharing 103
- turning on or off 98
- usage 98

Display

- changing the time before the screen turns off 111
- screen brightness 111
- screen rotation 111
- Sleep mode 29

display size 112

DNG RAW photos 68

E

Edge Sense

- voice assistant
- typing with your voice with Edge Sense 43
- about 39

- customizing 41
- in-app options 44–46
- setting up 40
- squeeze and hold 42
- squeeze force level 44
- turning on or off 40
- typing with your voice 43

expanded storage 82

F

Face unlock 115

Factory reset 86

Files

- copying 83

Finger gestures 30

Fingerprint

- about 27
- adding, removing, or editing 28

G

Gestures

- touch gestures 30

Gmail 96

Google Play

- installing apps 87
- refund 88

GPS (Global Positioning System)

See Location settings

Group

- grouping apps 51
- removing items 51

H

Hands free 104

Hard reset

See Factory reset

HDR Boost 62

Headphones

See Bluetooth

Home screen

- adding or removing widget panel 48
- Favorites bar 50
- group 51
- widgets 50

Hotspot

See Wireless router

HTC Sense version 47

HTC USonic 53

Hyperlapse 66

I

Internet connection

- VPN 101
- Wi-Fi 100
- wireless router 102

K

Keyboard

- entering text 38
- entering text by speaking 38
- speech recognition 38

L

Language

- system language 113

Live Makeup 59

Location settings 110

Low battery 79

Low storage 82

M

Master reset

See Factory reset

microSD card 18

N

NFC (Near Field Communication) 106

Night mode 111

Notifications

- panel 36

O

Online accounts

- adding accounts 26
- removing accounts 27
- syncing manually 26
- what can you sync with 26

P

Pair a Bluetooth headset 104

- Phone calls
 - missed calls 69
 - muting the microphone 71
 - speakerphone 70

Phone information 47

Phone settings

See Settings

Power

- charging the battery 22
- checking battery usage 81
- saving power 79
- sleep mode 29

Print screen

See Capture screen

PUK (PIN Unblock Key) 114

Q

Quick settings 33

R

RAW photos 68

Reset 34, 86

Router

See Wireless router

S

Screen 29, 34, 111

- adjusting brightness 111
- capture 34
- changing the time before the screen turns off 111
- rotation 111
- Sleep mode settings 111

Screen lock 114

Screen shot

See Capture screen

SD card 18

Security

- fingerprint 27
- protecting phone with screen lock 114
- security certificates 101

self-timer 61

selfie

- Auto Selfie 60
- Live Makeup 59

- self-timer 61
- Voice Selfie 60

Settings

- About 47
- display language 113
- Storage 82

Setup

- first-time setup 25

Sharing

- text 38

SIM card 16

Sleep mode 29

Slow motion video 66

Smart network sharing 103

Soft reset 34

Sound

- active noise cancellation 53
- HTC USonic 53

Speakerphone 70

Storage 82

Sweep panorama 65

T

Tethering

See USB Tethering

time-lapse

See Hyperlapse

U

USB Tethering 103

V

VideoPic 59

Videos

- recording 58
- taking photo while recording 59

Voice assistant

- launching with Edge Sense 42

Voice input 38

Voice Selfie 60

VPN 101

- adding a connection 101
- connecting 101

W

Waking up phone

- through power button 29

Wi-Fi 100, 101

- connecting via WPS 101
- turning on 100

Widgets

- adding 50
- removing 51

Wireless router 102