

alcatel



IDOLTM4S

with Windows 10

The Alcatel logo is centered on a large, wavy-edged blue background that occupies the middle portion of the page. The logo itself is white and consists of the word "alcatel" in a lowercase, sans-serif font. The letter 'a' is a simple circle, and the letter 'e' has a small white circle in its center.

For more information on using this phone or for frequently asked questions, please visit www.alcatelonetouch.us.

Help

Refer to the following resources to get more FAQ, software, and service information.

To learn about	Do this
Consulting FAQ	Go to http://www.alcatel-mobile.com/global-en/support/topFaq.json
Finding your serial number or IMEI	You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or enter *#06# in dial screen, or, on the phone, choose Settings > System > About > More information .
Obtaining warranty service	First follow the advice in this guide. Then check hotlines and repair centres information through http://www.alcatel-mobile.com/global-en/support/repairResult
Using other alcatel apps	Go to http://www.alcatel-mobile.com/global-en/apps/appsList
Continuum	Use your phone like a PC to get incredible productivity that fits in your pocket. Connect a monitor, keyboard and mouse or use your phone screen as your virtual trackpad and keyboard. You're all set to touch down and start emailing, browsing and working with apps like Office. To access the function, select Continuum from app list or touch Continuum from the start screen.

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This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

www.sar-tick.com

alcatel



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

● TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked.

When driving, do not use your phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your phone on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from phone RF energy.

● CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the phone away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the phone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C to +50°C.

At over 50°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Do not use the phone if the glass screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;
- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the screen;
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

● **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator) disclaim any liability which may result from improper use of the phone.

● BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

● CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C to 50°C.

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Radio waves

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded		
Head SAR	DCS 1800 + Wi-Fi	0.86 W/kg
Body-worn SAR	GSM 900 + Wi-Fi	1.57 W/kg

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the phone should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information, you can go to www.alcatel-mobile.com.

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the phone will be compliant with the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your phone. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Licences.....



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.

Alcatel 6077X Bluetooth Declaration ID D030427



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

This equipment may be operated in all European countries. The 5150-5350 MHz band is restricted to indoor use only.

BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR
HR	IT	CY	LV	LT	LU	HU	MT	NL	AT
PL	PT	RO	SI	SK	FI	SE	UK	NO	IS
LI	CH								

You have purchased a product which uses the open source (<http://opensource.org/>) programmes mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL Communication Ltd.

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU/EEA/Switzerland.

If and to the extent that the Product is exported, taken with, or used by end customer or end user outside the EU/EEA/Switzerland any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

General information

- **Internet address:** www.alcatel-mobile.com
- **Hotline:** See the "SERVICES" leaflet that came with your phone or go to our website.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 850/900: 32dBm

GSM 1800/1900: 29.5dBm

UMTS B1/2/5/8: 23 dBm

LTE 1/3/7/8/20/28A/38: 23 dBm

WIFI: 2.4GHz band <=18dBm 5GHz band <=17.5dBm

Bluetooth: <=9dBm

Hereby, TCL Communication Ltd. declares that the radio equipment type **Alcatel 6077X** is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: http://www.alcatel-mobile.com/EU_doc.

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: http://www.alcatel-mobile.com/EU_doc.

Protection against theft ⁽¹⁾

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

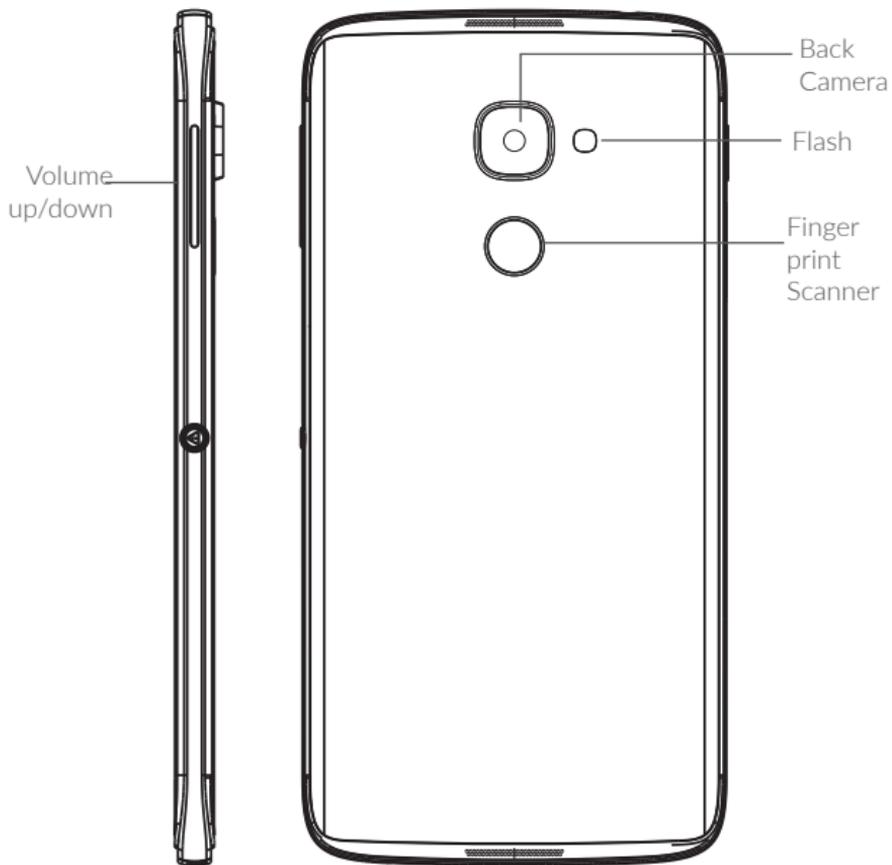
TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This phone may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this phone ("Third Party Materials"). All Third Party Materials in this phone are provided "as is", without warranty of any kind, whether express or implied. The purchaser undertakes that TCL Communication Ltd. has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and phones in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this phone or in interaction with any other device. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. TCL Communication Ltd. shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its phones without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences of such removal.

⁽¹⁾ Contact your network operator to check service availability.

1 Your mobile.....

1.1 Keys and connectors





Camera Key

- Press the key to enter Camera app.
- In camera mode, press the key to take picture.



Back button

- Touch to go back to the previous screen, or close a dialog box, options menu, the notification panel, etc.



Windows button

- From any application or screen, touch to return to the Start screen.
- Press and hold to enter one-handed use.



Search button

- Touch to view recommended information and options or enter text in "Ask me anything" search bar to search Web or phone.



Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Slide down to power off.
- Press and hold the Power key and Volume up key to capture a screenshot.



Volume Keys

- In call mode, adjusts the earpiece or headset volume.
- In Music/Video/Streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- Mutes the ringtone of an incoming call.

1.2 Getting started

1.2.1 Setting up

Inserting or removing the SIM/microSD card

You must insert your SIM card to make phone calls.



Your phone only supports nano-SIM cards. Do not attempt to insert other SIM types like mini and micro cards; otherwise this may cause damage to your phone.

Charging the battery

You are advised to fully charge the battery (🔋). To charge the battery, connect the charger to your phone and electrical outlet. You can also charge your phone via supplied Type C Connect with your computer USB port.



To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Powering on your phone

Hold down the **Power** key until the phone powers on, unlock your phone (Slide, PIN) if necessary, once unlocked, Start screen is displayed.

If you don't know your PIN code or if you have forgotten it, contact your service provider. Do not store PIN code within your phone, instead store PIN in a location that is accessible without using phone.

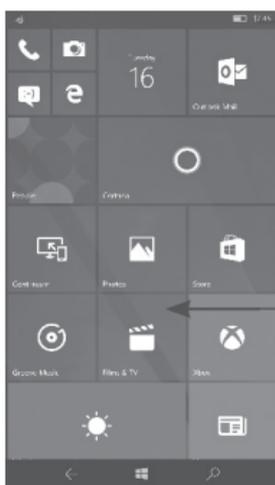
1.2.3 Powering off your phone

Hold down the **Power** key, **Lock/Start** screen will prompt to slide screen down to power off. Slide screen down and phone will power off.

1.3 Start screen

You can move all of the items (applications, shortcuts, folders and widgets) you use most frequently to your Start screen for quick access.

Touch the **Windows** button  to switch to the Start screen.



Status bar

- Status/Notification indicators
- Touch and drag down to open the notification panel.

Swipe left to enter applications list

1.3.1 Using the touchscreen



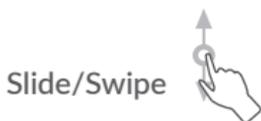
To access an application, touch it with your finger.



To enter the available options for an item, long press the item. For example, select a contact in Contacts, long press this contact, an option list will appear.



Long press an item and drag it to another location.



Slide the screen to scroll up and down the applications, images, and web pages. You can slide the screen horizontally too.



Similar to swiping, flicking is a lighter and quicker stroke.



Place two fingers on the screen surface and draw them apart or together to scale an element on the screen.

The phone also supports one finger zooming in **Camera** and **Gallery**. Double touch the screen to zoom in/out.



Automatically change the screen orientation from portrait to landscape by turning the phone sideways to have a better screen view.

1.3.2 Status bar

From the status bar, you can view both phone status (on the right side) and notification information (on the left side).

Drag down the status bar to view notifications and quick settings panel.

Touch and drag up to close it. When there are notifications, you can touch them to access notifications.

Notifications panel & Quick setting panel

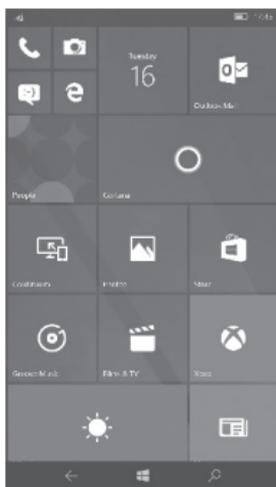
When there are notifications, touch and drag down the Status bar to open the Notification panel to read more detailed information.



Touch to switch to the Settings shortcut panel. You can enable or disable functions or change modes by touching the icons.

1.3.3 Navigation bar

The phone provides a Search function which can be used to locate information within applications, the phone or the web.





Back button

- Touch to go back to the previous screen, or to close a dialog box, options menu, the notification panel, etc.
- Press and hold to view all open applications.



Windows button

- From any application or screen, touch to return to the Start screen.
- Press and hold to enter one-handed use.



Search button

- Touch to view recommended information and options or enter text in "Ask me anything" search bar to search Web or phone.

1.3.4 Locking and unlocking your screen

To protect your phone and privacy, you can lock the phone screen by choosing slide or creating a PIN or password.

To create a screen unlock Fingerprint or PIN

- Scroll to bottom of Start screen , touch **All apps** and then touch Settings icon .
- In Settings menu touch **Personalisation** > **Lock screen**.
- Scroll to bottom and touch **Sign-in options**.
- Touch **Fingerprint Set up** or **PIN Add** to set up Lock screen option.

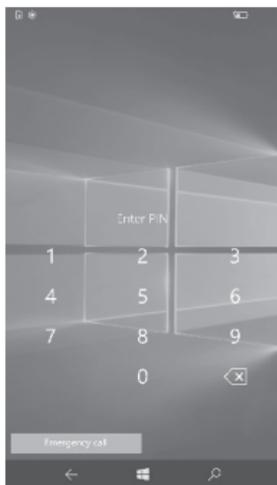
To lock phone screen

Press the **Power** key once to lock the screen.

To unlock phone screen

Press the **Power** key once to light up the screen, enter Fingerprint or PIN to unlock the screen.

If no Fingerprint or PIN lock screen is set up, slide default lock screen up to unlock the screen.



1.3.5 Personalising your Home screen

Add

Scroll to bottom of Start screen, then touch **All apps** or slide screen left from the Start screen to access the Applications (Apps) list. Touch and hold the desired app, and then touch **Pin to Start** (if option is gray app is already on Start screen).The app shortcut will then be displayed on the Start screen.

Reposition

Touch and hold the app shortcut icon to be repositioned to activate the Move mode, drag the app shortcut icon to the desired position and release, then touch app icon once or a blank space to set in place. You can also touch the bottom right icon  to adjust the app icon size.

Remove

Touch and hold app shortcut being removed to activate the Move mode, then touch  icon to remove app shortcut from the Start screen.

Create folders

Organize app shortcuts on Start screen with folders. Create folders by stacking one app shortcut above another.

Wallpaper customisation

Scroll to bottom of Start screen, then touch **All apps** or slide screen left from the Start screen to access the Applications (Apps) list. Then touch Settings icon  > **Personalisation** > **Start** > **Background** to select preferred picture or sample images for wallpaper.

1.3.6 Volume adjustment

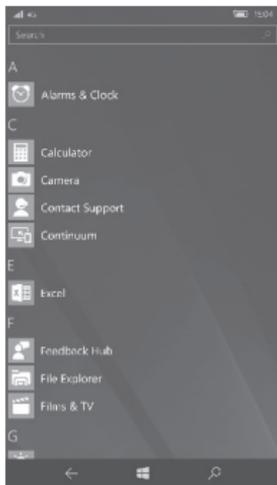
You can set the ringer, media and phone ringtone volumes to your preference by pressing the **Volume up/down** key.

1.4 Applications (Apps) list

The applications and widgets menus contain and provide access to all pre-installed and newly downloaded applications.

Accessing applications (apps) list

To access the applications list, touch **All apps** at bottom of Start screen or slide Start screen to the left for quick access.



To download new applications touch the Store  icon on Start screen or applications list and search for preferred applications by name, subject or category.

1.5 Reset protection

Prevent others from using your phone without your permission. Device encryption is automatically activated when you create a PIN which helps protect your files and folders from unauthorised access in case your device is lost or stolen.

To activate

- Touch Settings icon  in applications list.
- Touch **Update & security** > **Device encryption**.
- Touch to On position  to enable Device encryption function.

- Sign-in options page will be displayed next, **Set up Fingerprint** or **Add PIN** to complete Device encryption.

To deactivate

Note: Ensure to deactivate this option before you return or exchange your phone or before factory reset to avoid fingerprint or PIN from being required to access phone.

- Touch Settings icon  in applications list.
- Touch **Personalisation** > **Lock screen** > **Sign-in options**.
- Select **Remove** to deactivate the PIN.

2 Text input

2.1 Using the onscreen keyboard

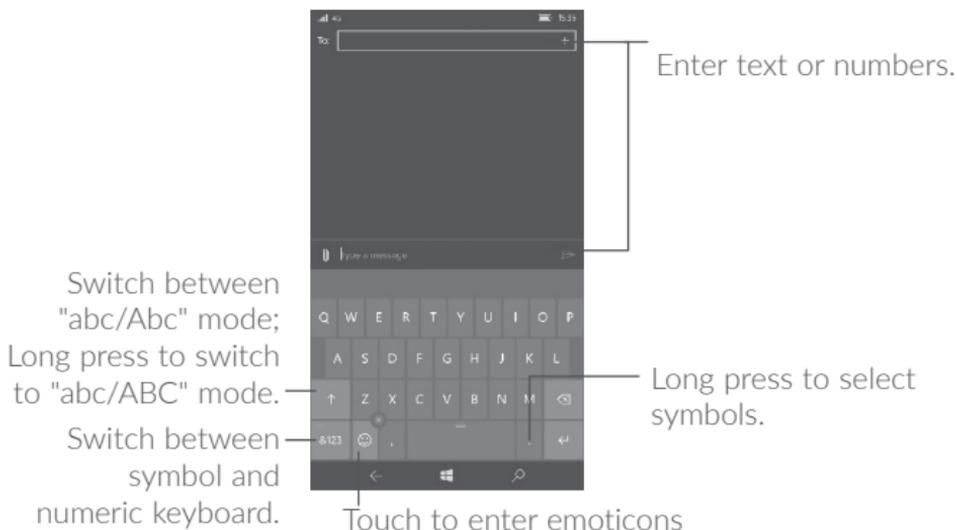
Onscreen keyboard settings

Touch  > **Time & language** > **Keyboard**, select the keyboard you want or add new keyboards you want to set up and a series of settings will become available for your selection.

Adjust the onscreen keyboard orientation

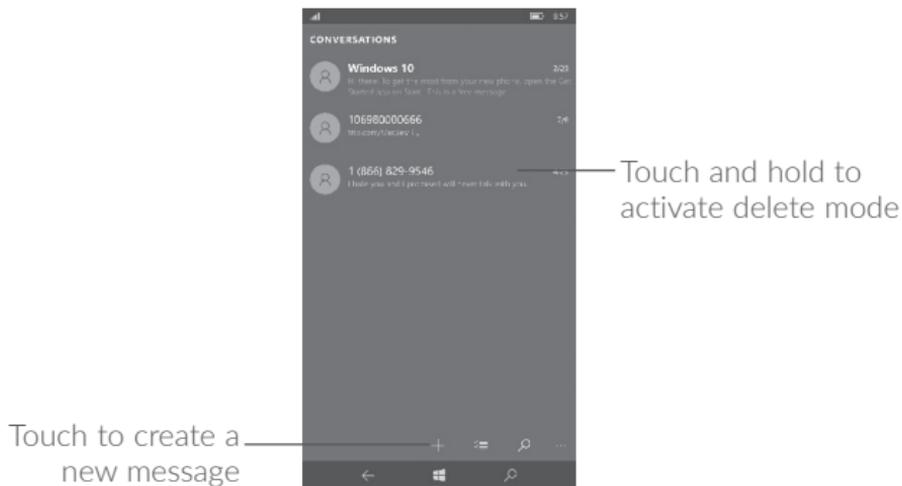
Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. If you prefer to keep Onscreen Keyboard in locked position, touch  > **System** > **Display** > **Rotation lock**.

2.1.1 Keyboard



2.2 Text messaging

Use the text messaging feature to send and receive text (SMS) and multimedia (MMS) messages.



Creating a text message

In message screen, touch the new message icon  to create a new text/multimedia message.

When in new message screen, touch **To** line and insert contact name or phone number. You can also touch  to insert contact from People contacts list. Next touch the **Send message** line and insert text message. To add picture, video, audio, contact or calendar to text message touch attach icon . Once message is complete, touch  to send text message to contact.

You can edit the text you have entered.

- Touch cursor where text needs to be edited and enter revisions or touch  to delete text.
- To highlight a word or sentence double-tap within the text you would like to select and drag the tabs to change the highlighted selection.
- The following options will show: Copy  above highlighted text and Paste  will show at top of keyboard to Paste any copied text.
- Touch the  icon to go back without any action.

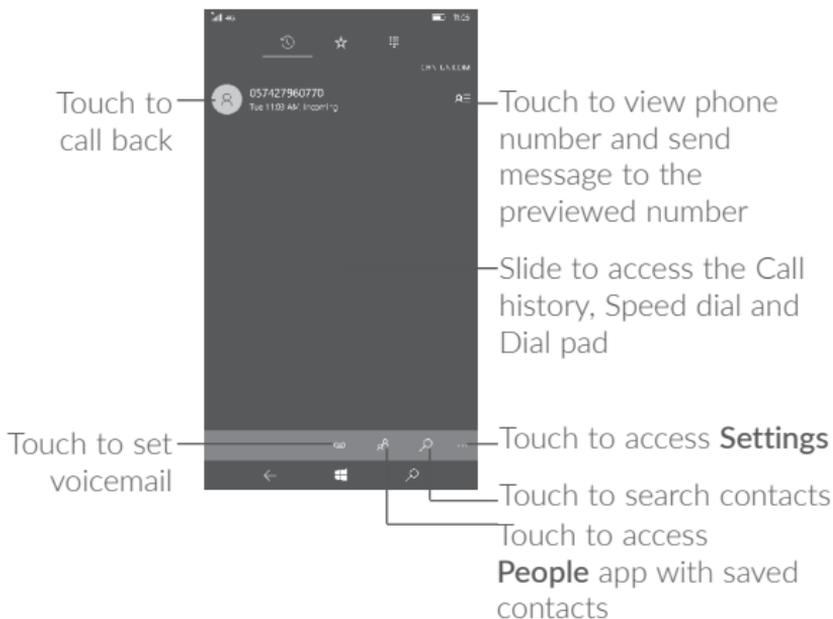
3 Phone call, Call log and Contacts

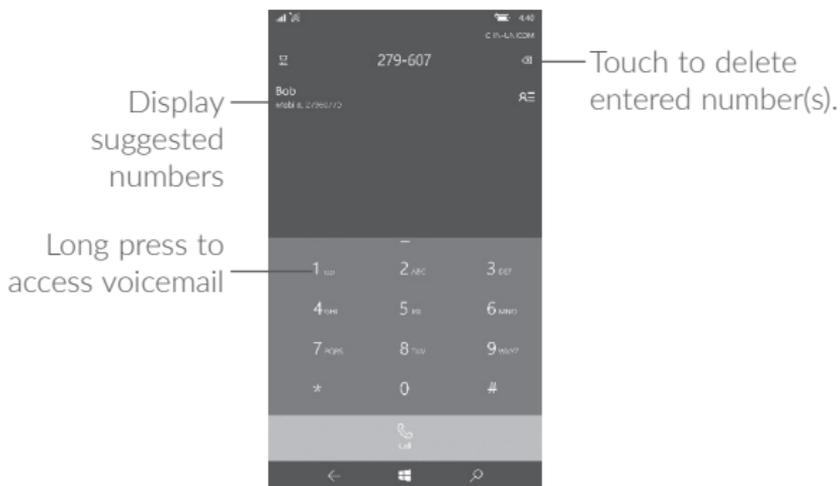
3.1 Phone.....



3.1.1 Making a call

To make a call, touch .





To make a phone call, choose from the following options: enter the desired number directly into dial pad, then touch , or directly touch the contact to place a call.

If you make an error when inputting a phone number, you can delete the incorrect digit(s) by touching .

To hang up a call, touch .

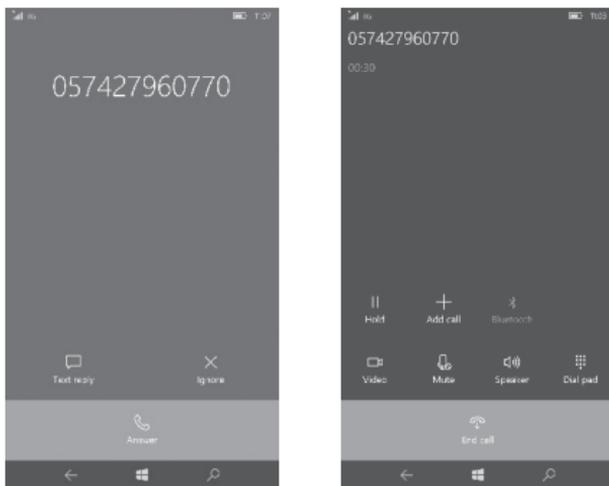
International call

To dial an international call, long press  to enter "+", then enter the international country prefix followed by the full phone number and touch .

Emergency call

If your phone has network coverage, dial the emergency number and touch  to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.1.2 Answering or rejecting a call



When you receive a call:

- Touch the  icon to answer;
- Touch the  icon to ignore;
- Touch the  icon to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the Volume up/down key.



Touch to end the current call.



Touch to hold the current call. Touch this icon again to retrieve the call.



Touch to add a call.



Touch to connect to Bluetooth.



Touch to make video call.



Touch to mute the current call. Touch this icon again to unmute the call.



Touch to activate the speaker during the current call. Touch this icon again to deactivate the speaker.



Touch to display the Dial pad.

3.1.3 Accessing your voicemail

Your voicemail is provided by your network to record messages from missed or ignored calls.

To access your voicemail, hold  until voicemail is dialed.

If you receive a voicemail, a voicemail icon  appears on the Status bar.

3.1.4 Managing multiple calls

With this phone you can handle multiple calls at the same time.

Conference calls⁽¹⁾

You can set up a conference call as follows.

⁽¹⁾ Depending on your network operator.

- Place a call to the first participant of the conference call.
- Once first participant has answered, touch Add call .
- Then enter second participant phone number and touch Call  or select saved phone number. Once second participant has answered, touch Merge calls  to start the conference call.
- Touch  to end the conference call and disconnect all callers.

3.1.5 Call settings

Touch  from the **Call** screen, then touch **Settings**. The following options are available:

Dialling contacts by name

Toggle the switch to enable matching numbers to letters in a contact's name when dialling.

Related settings

Voicemail

Toggle switch to enable to use default voicemail number.

Calls

Toggle the switch to vibrate when my call is answered.

SIM

Toggle the switch to enable Fixed Dialling.

Text reply

Toggle the switch to reply to a call with text message when you can't talk.

Dialling

Toggle the switch to enable international assist, which will help automatically correct some common mistakes while dialling internationally or dialling while abroad.

3.2 People.....

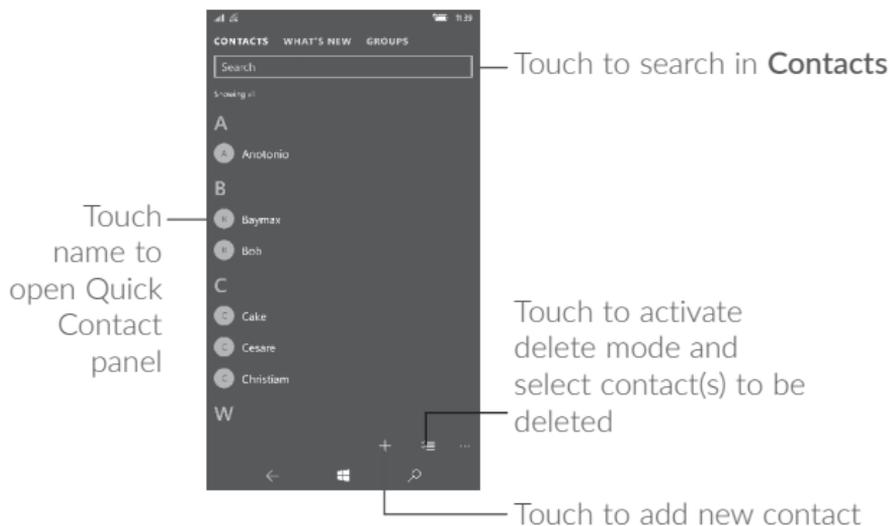


The **People** application saves all your contacts and contact details for easy access.

You can view and create contacts on your phone and synchronise these with your SIM card.

3.2.1 Consult your Contacts

To access this feature, touch the People icon  from the Apps list. To import contacts saved on your SIM to your new device touch the Settings icon  at the lower right bottom and select **Settings > Import from SIM**.



Delete a contact

To delete a contact, touch , then mark the checkbox to select the contact you want to delete, the icon will turn to , then touch  and confirm to delete.



The contact you have deleted will also be removed from other applications on the phone or web the next time you synchronise your phone.

Touch  to display the contacts list option menu, following actions are enabled:

Settings

- 1) Add an account.
- 2) Touch to change the display of the sort list and contact names.
- 3) Filter contact list.
- 4) Import contacts from your SIM card.

3.2.2 Adding a contact

Touch  in the contact list to create a new contact.

You are required to enter the contact's name and other contact information. By scrolling up and down the screen, you can move from one field to another easily.

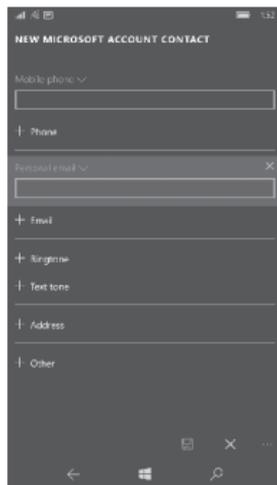
Touch to add a photo for the contact.

Touch to edit different names.

Touch to enter a number.

Touch to unfold the other predefined labels of this category.

Touch to discard this edit.



If you want to add more information, touch  **Other** at the bottom to add a new category.

When finished, touch  to save.

To exit without saving, you can touch  or touch Back key.

3.2.3 Editing your contacts

To edit contact information, either touch and hold contact and Edit option will be listed or touch contact to view details and touch  in the contact details screen to edit.

When finished, touch  to save.

3.2.4 Importing, exporting and sharing contacts

This phone enables you to import or export contacts between your phone, SIM card and phone storage.

From the Contacts screen, touch  to open the options menu **Settings**, touch **Import from SIM** to enter **IMPORT SETTINGS**. Save contacts to the Microsoft account, touch **Next**, then choose the contacts you want to import, touch **import**.

3.2.5 Displaying contacts

You can configure which list of contacts, for each account, you want to display in the Contacts list.

Touch  and touch **Settings**, then you can choose the contact list sort and name display format.

Touch  and **Settings** to sort the list by **First name** or **Last name** as well as viewing contact names by **First name first** or **Last name first**.

3.2.6 Accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your phone.

To add an account, touch  from the contacts list and touch **Settings**, then touch **Add an account** to choose an account you want to add.

You are required to select the kind of account you are adding, like Outlook. com, iCloud, etc.

As with other account setup, you need to enter detailed information, like username, password, etc.

You can remove an account to delete it and all associated information from the phone. Touch the account you want to delete, touch **Change mailbox sync settings**, then turn off the **Email** button at the bottom.

Turn on/off the sync & Auto-sync

Touch an account to enter the account screen, mark/unmark the checkbox(s) to turn on/off the account's daily sync. When activated, all changes to information on the phone or online will be automatically synchronised with each other daily.

Sync manually

You can also synchronise an account manually from the **Accounts** screen. Long press an account in the list, then touch **Sync**.

4 Messaging and Outlook® Mail

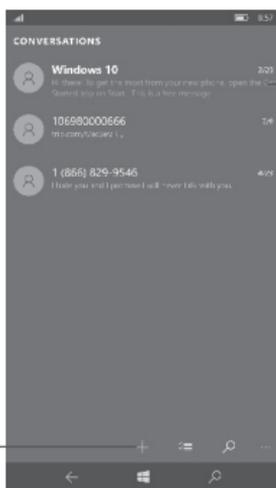
4.1 Messaging.....

You can create, edit and receive SMS and MMS with this phone.

To send a message, touch .

4.1.1 Write a new message

On the message list screen, touch  to write text/multimedia messages.



- Touch to view the whole message thread
- Long press to activate delete mode

Touch to create a new message

Sending a text message

Enter the name or the phone number of the recipient in the **To** bar or touch  to add recipients. Touch the **Type a message** bar to enter the text of the message. Touch  to insert emoticons. When finished, touch  to send the text message.

An SMS message of more than 160 characters will be charged as several SMS.



Specific letters (accented) will also increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and sounds to other compatible mobiles and e-mail addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.

To send a multimedia message, enter the recipient's phone number in the **To** bar and touch the **Type a message** bar to enter the text of the message.

Touch the icon  to attach a picture, video, audio and so on.

When finished, touch  to send the multimedia message.

Attach options:

- **Photo or video** Access the Gallery application or File Manager to select a photo or video as an attachment.
- **Camera** Access the Camera to capture a new picture for attaching.
- **Contact** Enter Contacts to select a contact as an attachment.
- **Voice note** Touch to record what you want to say.
- **Ringtone** Access to select an audio file as an attachment.

4.1.2 Manage messages

When receiving a message,  will appear on the status bar as a notification. Drag down the status bar to open the Notification panel, touch the new message to open and read it. You can also access the Messaging application and touch the message to open it.

Messages are displayed in conversation order.

Touch a message to enter the message composing screen:

- Touch  and  icon will show. Touch  to call the number.
- Touch  to show Mute conversation, Delete conversation, Select messages and Block number.
- Touch the phone number on the upper left corner from the messaging screen to save the number to contacts or view the contact detail if the number has been saved;
- Hold down a message to show the following options: Delete, Forward, Copy.

4.1.3 Adjust message settings

You can adjust a range of message settings. From the Messaging application screen, touch  and touch **Settings**.

- **History & sync** Toggle the switch to sync messages between devices.

Related Settings

SMS/MMS

- **SMS/MMS** Toggle the switch to enable the functions you want.

SIM

- **Data connection** Toggle the switch to enable connection and the cellular data may be used in the background and may incur charges.
- **Data roaming options** Touch to choose **don't roam** or **roam**.
- **SIM settings** Touch to change the SIM name, choose the network type, add Internet/MMS APN and set SIM PIN.

4.2 Outlook Mail.....



To access this feature, touch  from the Apps list.

An email wizard will guide you through the steps to set up an email account.

- Touch **Get started**.
- Touch  **Add account**, then choose an account.

- Enter the email address and password of the account you want to set up.
- Touch **Sign in** at the bottom. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the **Advanced setup** and touch **Exchange ActiveSync** to enter Email address, Password, User name, Domain, Server, Account name. Alternatively, you can touch **Internet email** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.

To create and send emails

- Touch the icon  from the Inbox screen.
- Enter recipient(s) email address(es) in the **To** field.
- After touching  to add Cc&Bcc column, touch **Cc&Bcc** to add a copy or a blind carbon copy to the message.
- Enter the subject and the content of the message.
- Touch  to add an attachment.
- Finally, touch  to send.

If you do not want to send or save the email, you can touch  and then discard it.

- To add a signature to your emails, touch  on the Inbox screen and select **Settings**, then touch **Signature** to enable and edit the signature.

5 Outlook® Calendar, Alarms & Clock, and Calculator.....

5.1 Outlook Calendar.....



Use the Outlook Calendar to keep track of important meetings, appointments, etc.

To access this function, touch  from the Apps list.

Touch **Get started**.

Touch  **Add account**, then touch **Ready to go**.

5.1.1 Multimode view

You can display the Calendar in Day, Week, Month, Year and Agenda view. Touch the  at the bottom to change your Calendar view.

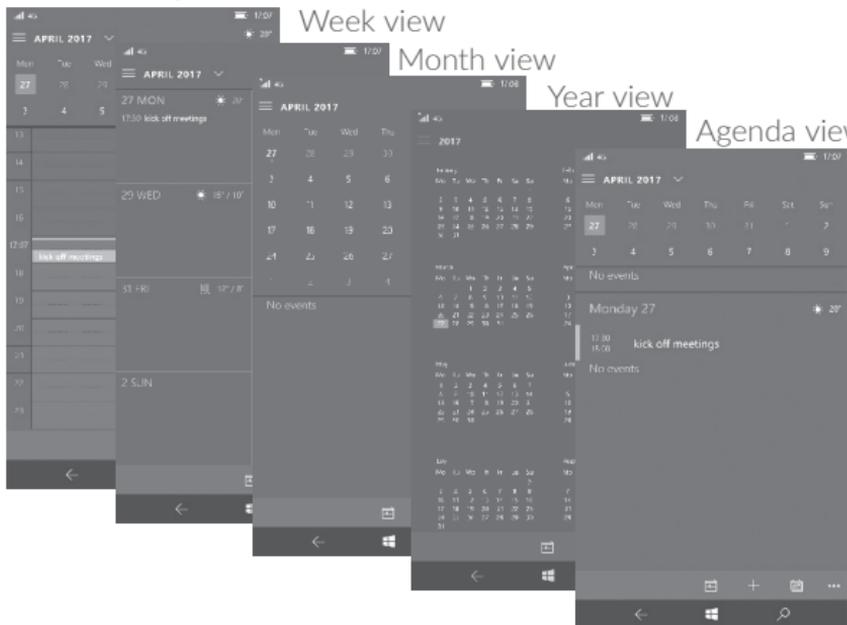
Day view

Week view

Month view

Year view

Agenda view



5.1.2 To create new events

You can add new events from any Calendar view.

- Touch  to access a new event edit screen.
- Fill in all required information for this new event.
- Touch the box to enter the event name.
- Touch the box to enter the location.
- Touch to select the **Starts** and **Ends** time.
- If it is a whole-day event, you can mark the checkbox to select **All day**.
- When finished, touch  at the bottom of the screen to save and close.

To quickly create an event, touch a target day, then touch , to create the new event.

5.1.3 To delete or edit an event

Select the event you want to delete and then touch the icon .

5.2 Alarms & Clock



Your mobile phone has a built-in clock.

To access this function, touch  from the Apps list.

5.2.1 Alarm

To set an alarm

From the Time screen, touch  to enter the **Alarm** screen, touch  to add a new alarm. The following options will appear:

- **Alarm name** Touch to set a name for the alarm.
- **Repeats** Touch to select the days when you want the alarm to work.
- **Sound** Touch to select a ringtone for the alarm.
- **Snooze time** Touch to set the duration time.

When finished, touch  to confirm.

Touch a currently existing alarm to enter the alarm editing screen.

Touch  to delete the selected alarm.



Alarm does not work if device is powered off.

5.2.2 World clock

To access this function, touch  on the Alarms & Clock screen.

According to the delivery location, the system will set a default clock.

- Touch the  icon to add a city.

5.2.3 Timer

From the Time screen, touch  to enter the **Timer** screen.

Touch  to add a new timer.

Touch  to halt the total and lap times. These will only restart after  is touched.

Touch  then touch  to delete the record.

5.2.4 Stopwatch

From the Time screen, touch  to enter the **Stopwatch** screen.

Touch  icon to activate Stopwatch.

Touch  icon to deactivate Stopwatch.

Touch  icon to record the lap.

Touch  icon to clear the current time and laps.

5.3 Calculator.....

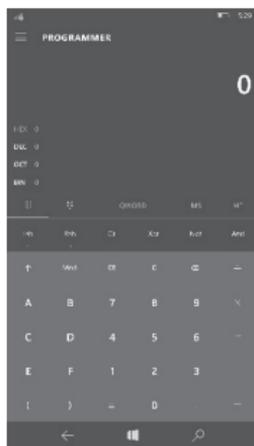
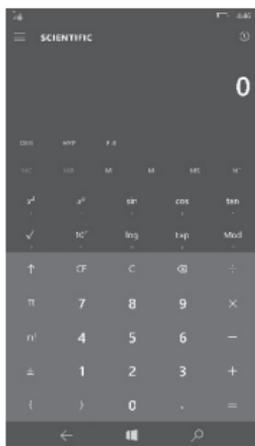
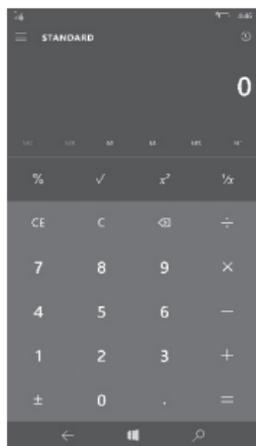


With the Calculator, you can solve many mathematical problems.

To access this function, touch  from the Apps list.

There are several panels available: Standard, Scientific and Programmer and etc.

To switch between panels, touch  to select the Calculator you want.



Enter a number and the arithmetic operation to be performed, enter the second number, then touch “=” to display the result. Touch  to delete digits one by one, touch C/CE to delete all at one time.

6 Getting connected

To connect to the internet with this phone, you can use 4G LTE/3G/2G. networks or Wi-Fi, whichever is most convenient.

6.1 Connecting to the Internet

6.1.1 4G LTE/3G/2G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: 4G LTE/3G/2G.

To check the network connection you are using, touch  > **Network & wireless** > **Mobile & SIM**.

To activate/deactivate Data roaming

When entering a roaming area, your data connection will be turned off.

- Touch  > **Network & wireless** > **Mobile & SIM**.
- Select **Data roaming options** to set roaming mode.
- When Data roaming is disabled, you can still perform data exchange with a Wi-Fi connection (refer to “**6.1.2 Wi-Fi**”).

6.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch  > **Network & wireless** > **Wi-Fi**.
- Touch the switch  beside Wi-Fi to turn on/off Wi-Fi.

- Touch **Wi-Fi**, the detailed information of detected Wi-Fi networks is displayed in the Available Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you may contact the network carrier for details). When finished, touch **Done**.

To add a Wi-Fi network

When Wi-Fi is on, you may add new Wi-Fi networks according to your preference.

- Touch  > **Network & wireless** > **Wi-Fi**.
- Touch **Manage**, then touch  from the Wi-Fi screen.
- Enter the name of the network and any required network information.
- Touch **Add**.

When successfully connected, your phone will be connected automatically the next time you are within range of this network.

To forget a Wi-Fi network

The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- In the Wi-Fi screen, hold down the name of the saved network.
- Touch **Disconnect** in the dialog that opens.

6.2 Microsoft Edge™



Using Microsoft Edge, you can enjoy surfing the Web.

To access this function, touch Application icon  from the Apps list.

6.2.1 Settings

A series of settings are available for your adjustment. To access Microsoft Edge settings, touch the icon  from the Microsoft Edge screen, and touch **Settings**.

- **Website preference** Select your preferred website version pattern.
- **Clear browsing data** Touch to choose what to clear.
- **Sync your favorites and reading list** Toggle the switch to sync your favorites and reading list.
- **Reading view style** Touch to choose reading view style.
- **Reading view font size** Touch to choose reading view font size.

Advanced settings

Touch to enter advanced settings.

- **Privacy and services**
 - 1) Toggle the switch to agree to save passwords when browsing websites.
 - 2) Toggle the switch to send Do Not Track requests.
 - 3) Toggle the switch to show search suggestions as I type.
- **Cookies** Touch to choose whether you want to block all, only third party cookies or none at all.

6.3 Connecting to Bluetooth® devices

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

To access this function, touch  > **Devices** > **Bluetooth**, your device and other available ones will show on the screen.

To turn on Bluetooth

- Touch  > **Devices** > **Bluetooth**.
- Touch  to activate/deactivate this function.

To make your phone more recognisable, you can change your phone's name which is visible to others.

- Touch  > **System** > **About**.
- Touch **Edit name** to name your device.
- Enter a name, and touch **Save**.

To pair/connect your phone with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your phone with the Bluetooth device with which you want to exchange data.

- Touch  > **Devices** > **Bluetooth**.
- Touch  to turn on the Bluetooth.
- Touch a Bluetooth device you want to be paired with in the list.
- If the pairing is successful, your phone will connect to the device.

6.4 Connecting to a computer

With the USB cable, you can transfer media files and other files between your internal storage and a computer. Your mobile device also supports USB connections to devices such as a keyboard or mouse.

To connect your phone to the computer:

To connect:

- Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification that the USB is connected.
- Touch  > **Devices** > **USB**.



Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

To locate the data you have transferred or downloaded in internal storage, touch **File Explorer** . All data you have downloaded is stored in **File Explorer** , where you can view media files (videos, photos, music and others), rename files, install applications into your phone, etc.

6.5 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with Wi-Fi or Bluetooth.

To share your phone's data connection as a portable Wi-Fi hotspot

- Touch  > **Network & wireless** > **Mobile hotspot**.
- Toggle the switch of Portable Wi-Fi hotspot to activate/deactivate this function.

To rename or secure your portable hotspot

When a Portable Wi-Fi hotspot is activated, you can change the name of your phone's Wi-Fi network (SSID) and secure its Wi-Fi network.

- Touch  > **Network & wireless** > **Mobile hotspot**.
- Touch **Edit** to change the network SSID or set your network name and password.
- Touch **Save**.

6.6 Connecting to virtual private networks

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

To add a VPN

- Touch  > **Network & wireless** > **VPN**.
- In the screen that opens, follow the instructions from your network administrator to configure each component of the VPN settings.
- Touch **Save**.

The VPN is added to the list on the VPN settings screen.

To connect/disconnect VPN

To connect to a VPN:

- Touch  > **Network & wireless** > **VPN**.
- Touch  to add a VPN connection.
- In the dialog that opens, enter any requested credentials and touch **Save**.

To disconnect:

- Select the VPN to be deleted and then touch **Remove**.

To edit/delete a VPN

To edit a VPN:

- Touch  > **Network & wireless** > **VPN**.
- VPNs you have added are listed; Select the VPN you want to edit.
- Touch **Properties/Edit**.
- After finishing, touch **Save**.

7 Store⁽¹⁾



Store is an online applications store, where you can download and install applications and games to your Windows Phone.

To open Store:

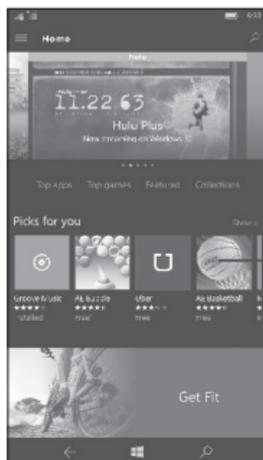
- Touch  from the Apps list.

7.1 Locate the item you want to download and install

The Store home page provides several ways to find applications. It shows applications and games in categorised listings.

Touch the  icon at the top left corner to see all categories.

Touch a category on the Store screen to browse its contents. You can also select a subcategory if there is any.



Touch to search in **Store**.

Slide left and right to see all categories.

⁽¹⁾ Depending on your country and operator.

7.2 Download and install

To download & install:

- Navigate to the item you want to download, and select to enter the details screen from which you can read its description, overall rating or comments, view developer's information, and etc.
- The progress of the download will show on the details screen, touch  to stop downloading the item.
- After downloaded, touch **Open** to see the app.



Be especially cautious with applications that have access to many functions or to a significant amount of your data. Once you accept, you are responsible for the results of using this item on your phone.

To open the application you have downloaded:

- On the Store screen, touch  > **My Library**.
- Touch the installed application in the list, then touch **Open**.

To buy an application⁽¹⁾

On Store, some applications are labelled as free, while some of them are to be paid for before downloading and installing.

- Touch the application you want to buy.
- Slide down to preview the functions and data the application can access on your phone if you install it.
- Touch **\$***** to confirm.
- Enter your Microsoft account and password, then touch **Sign-in**.
- When making your first purchase, you are required to input your credit card information and to log into the Windows payment and billing service.

⁽¹⁾ Paid applications may not be available to users in some countries.

- If your account has multiple credit card accounts, select one to proceed.
- Select the Terms of service link and read the document. When finished, touch the **Back** key.
- Mark the checkbox if you agree with the terms of service.
- Touch the **Buy now** at the bottom of the screen.

When finished, Windows downloads the application.

7.3 Manage your downloads

After you have downloaded and installed an application, the following further operations are available for your selection.

View

On the Store screen, touch  and **My library**.

Uninstall

On the Store screen, touch  and **Downloads and updates**. Touch  to delete the unfinished download.

Updates

Touch  > **Downloads and updates** > **Check for updates**, the apps will be manually updated after checked. You can also touch **Settings**, toggle the switch to activate/deactivate the function of updating apps automatically when Wi-Fi is on.

Rate and review

Open the details screen for an application, touch the stars ★★★★★ under **Rate this app** to award and input comments, touch **Submit** to confirm.

8 Multimedia applications

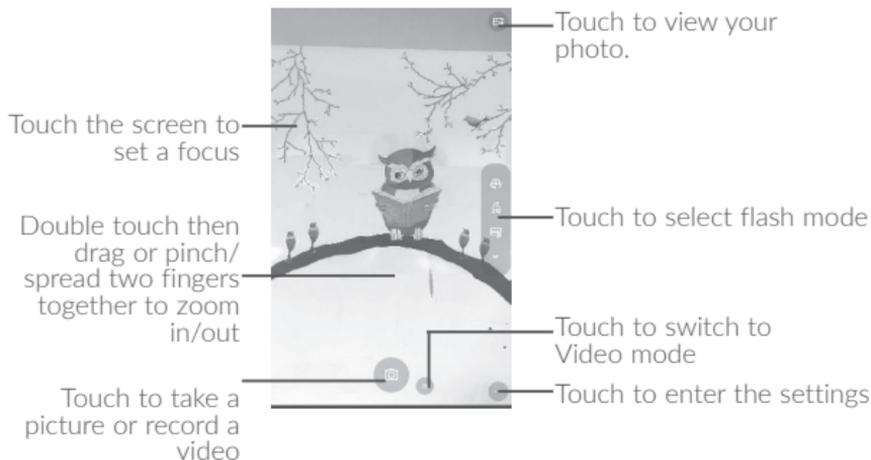
8.1 Camera/Video



Your mobile phone is fitted with Camera and Video for taking photos and shooting videos.

Before using the Camera or Video, be sure to remove the protective lens cover to avoid it from affecting your picture quality.

To access this function, select Apps list and then touch **Camera** .



To take a picture

The screen acts as the viewfinder. First, position the object or landscape in the viewfinder, touch the screen to focus if necessary and touch the  icon to take the picture which will be automatically saved.

To shoot a video

Switch Camera mode to Video mode. First, position the object or landscape in the viewfinder and touch the  icon to start recording. Touch the  icon to stop recording. The video will be automatically saved.

Further operations when viewing a picture/video you have taken

- Touch the image on the upper right corner to quick view the picture you taken.
- Touch the  icon then Outlook Mail, Bluetooth, Facebook, Messaging, OneDrive, etc to share the photo or video you have taken.

8.1.1 Settings in framing mode

Before taking a photo or shooting a video, touch  > **Devices** > **Default camera** to adjust a number of settings in framing mode.

Touch to choose a default camera app.

You can download some camera apps in Store.

Related settings

- **Manage OneDrive upload settings** Touch to set OneDrive upload settings.
- **Choose whether camera can use location info** Touch to set Location settings.

8.2 Photos



Gallery acts as a media player for you to view photos. In addition, a set of further operations to pictures are available for your choice.

To access this function, touch  from the Apps list.

Slide to change between Collection, Albums, Folders.



To view a picture/play a video

Pictures and videos are displayed by **Collection** in the **Photos**.

- Touch an album and all pictures or videos will spread across the screen.
- Touch the picture/video directly to view or play it.
- Slide left/right to view previous or next pictures/videos.

Working with pictures

Photos provides a multi-select function, so that you can work with pictures/videos in batches.

You can touch one album, then slide left or right to view the pictures.

Select a picture you want to work on.

Touch the  icon to share via Bluetooth, Facebook, Messaging, and etc.

Touch the  icon to edit.

Touch the  icon to delete a selected one.

Touch the  icon to create a slide show, set as lock screen/ background/ Photo tile, or view the File info.



8.3 Groove Music



Using this menu, you can play music files stored on phone storage in your phone. Music files can be downloaded from your computer to phone using a USB cable.

To access this function, touch  from the Apps list.

8.3.1 Playing music

Touch a song to play it.



- 1 Touch to play or pause.
- 2 Touch to toggle repeat mode: Repeat all songs, Repeat current song, Repeat is off.
- 3 Touch to shuffle all.
- 4 Touch to access more options.



While playing songs with Music, the operation of pause, play or skip is still available even if the screen is locked.

9 Maps.....



9.1 Get My Location

9.1.1 Choose a data source to identify My Location

Touch  > **Privacy** > **Location** and then touch the switch .

9.1.2 Open Maps and view My Location

Touch  from the Apps list.

Touch the  icon on the map to view **My Location**.

The map will then center on a blue dot surrounded by a black circle. Your actual position is within the blue circle.



To move the map, drag it with your finger.

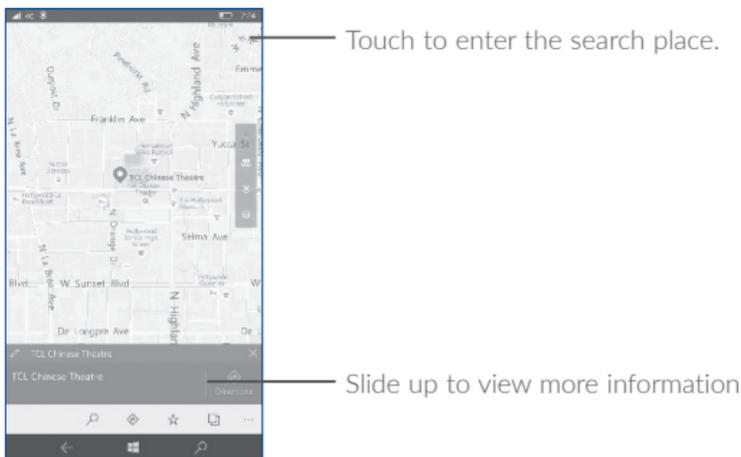
To zoom in and out of a map, pinch or spread your fingers, or you can also zoom in by double-tapping a location on screen.

9.2 Search for a location

While viewing a map, touch search box at the top.

In the search box, enter an address, a city or a local business.

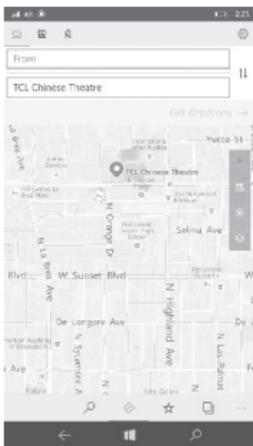
Touch  and in a while your search results will appear on the map as blue dots. You can touch one to show a label.



9.3 Get driving, public transport or walking directions

9.3.1 Get suggested routes for your trip

Touch the icon **Directions**  from the Maps screen.



- Touch the enter bar to edit your start point by one of the following methods: entering an address or using My Location.
- Do likewise for your end point.
- To reverse directions, touch the  icon.
- Then select a transportation method: driving by car, using public transport, or walking directions.
- A couple of suggested routes will appear in a list. Touch any routes to view their respective detailed directions.
- Touch the route you would like to take and then press the  icon.

9.4 Share a location

- Touch .
- Touch **Share** to share the location by OneNote or Outlook Mail.

10 Others

10.1 File Explorer



To access this function, touch **File Explorer** from the Apps list.

File Explorer works with both external **SD card(D:)** and internal storage **This Device**.

File Explorer displays all data stored on the phone, including applications, media files downloaded from Store or other locations; videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

When you download an application from a PC to your phone, you can locate the application using File Explorer, but you need to go to the **Store** to install it.

File Explorer allows you to perform and be really efficient with the following common operations: create new folder, move, copy, etc.

10.2 Voice Recorder



To access this function, touch **Voice Recorder** from the Apps list.

Voice Recorder allows you to record voice/sound for seconds/hours.

10.3 Office

To access this function, you can choose **Excel** , **PowerPoint**  or **Word**  in the Apps list.

Use **Word**  to write down inspirations, ideas, excerpts, things to do and all those things you may want to keep for future reference.

10.4 Other applications⁽¹⁾

The previous applications in this section are preinstalled on your phone. To read a brief introduction of the preinstalled 3rd party applications, refer to the leaflet provided with the phone. You can also download thousands of 3rd party applications by going to Store on your phone.

⁽¹⁾ Application availability depends on country and carrier.

11 Settings



To access this function, touch  from the Apps list.

11.1 System

11.1.1 Display

- **Brightness level** Touch to set the level of brightness.
- **Change brightness automatically** Touch to enable automatic adjustment of the screen brightness.
- **Rotation lock** Touch to set whether the contents of the screen rotate or stay in portrait view.
- **Size of text, apps, and items** Touch to set the size of text, app and items.
- **Show a dot** Touch to enable showing a dot when you touch the screen.

11.1.2 Notifications & actions

Under this menu, you can choose apps for your quick actions and set the notification to show or not.

11.1.3 Phone

Voicemail

Touch to set the voicemail number.

Calls/Vibrate when my call is answered

Toggle the switch to enable vibration when call is answered.

Text reply

Toggle the switch to enable reply to call with a text message when you can't talk.

Dialling/International assist

Toggle the switch will help automatically correct some common mistakes while dialling international or dialling while abroad.

Default apps

Choose the app you want to use for things like caller ID, spam filtering and more.

Audio routing

Choose where you want audio for phone calls and video to play when making or receiving phone calls.

Advanced

Touch to access the call transfer features.

11.1.4 Messaging

SMS/MMS

Touch to set the confirmation of SMS/MMS delivery, notify senders when they receive MMS, and SMS center number, and etc.

11.1.5 Storage

The storage bar displays the amount of internal phone storage in different colors. The available space will be shown in grey, which shows the amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), permanent and temporary data.

And you can change where your apps, downloads, music, pictures and videos are saved by default.

11.1.6 Battery

Overview your battery level remaining.

To turn **Battery saver** on automatically when battery falls below selected percentage, touch box until box is checked and set percentage. To activate **Battery saver status until next charge** toggle switch to On.

Touch  to add an app which will be allowed to run in the background and can send and receive push notifications, even when battery saver is on.

11.1.7 Offline maps

Download maps to search for places and get directions even when you're not connected to the Internet.

11.1.8 Driving mode

Driving mode turns off all notifications except texts and phone calls when you're driving. You can also turn off calls and texts completely or set driving mode to text an automatic reply. To get started, you'll need a Bluetooth device.

11.1.9 About

Device name

You can edit device name by touching **Edit name**.

Device information

The device information such as mode name, carrier, version and etc. is shown here.

Help contacts

You can visit the website or call support for help.

Online content

Microsoft Software License Terms, Privacy Statement for Windows and Microsoft services and **Microsoft Services Agreement that applies to our services** are available for reading.

Reset your Phone

Touch the button to reset your phone.

11.2 Devices

11.2.1 Default camera

Choose a default camera app.

11.2.2 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

For more information on Bluetooth, refer to "**6.3 Connecting to Bluetooth devices**

Toggle the switch to activate/deactivate this function.

11.2.3 Mouse

Select Left button or Right button as your primary.

11.2.4 USB

Your mobile device supports USB connection to devices such as a keyboard or mouse.

11.3 Network & wireless

11.3.1 Data usage

Touch to set Data usage limit and view a overview of data usage from last 30 days.

11.3.2 Mobile & SIM

Data connection

Toggle the switch to enable data connection.

If you do not need to transmit data on all mobile networks, turn off **Data connection** to avoid incurring significant charges for data use on local carrier mobile networks, particularly if you do not have a mobile data agreement.

Data roaming options

You can choose **don't roam** or **roam**.

SIM settings/Highest connection speed

You can set your highest connection speed, such as 4G LTE/3G/2G.

SIM settings/Internet APN

Touch  to add an Internet APN.

SIM settings/MMS APN

Touch  to add an MMS APN.

SIM settings/Security

Touch **Use SIM PIN** to enter a PIN to protect your SIM card.

11.3.3 Wi-Fi

Using Wi-Fi you can now surf the Internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the **Wi-Fi** screen and configure an access point to connect your phone to the wireless network.

For detailed instructions on using Wi-Fi, refer to “Wi-Fi”.

11.3.4 Flight mode

Touch the switch of **Airplane mode** to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

11.3.5 Mobile hotspot

This function allows you to share your phone's mobile data connection via Wi-Fi or Bluetooth as a portable Wi-Fi access point (refer to “**6.5 Sharing your phone's mobile data connection**”).

11.3.6 VPN

A mobile virtual private network (mobile VPN or mVPN) provides mobile devices with access to network resources and software applications on their home network, when they connect via other wireless or wired networks. Mobile VPNs are used in environments where workers need to keep application sessions open at all times, throughout the working day, as the user connects via various wireless networks, encounters gaps in coverage, or suspends-and-resumes their devices to preserve battery life. A conventional VPN can't survive such events because the network tunnel is disrupted, causing applications to disconnect, time out, fail, or even the computing device itself to crash.

For more information on VPN, refer to “**6.6 Connecting to virtual private networks**”.

11.4 Personalisation

11.4.1 Start

Under this menu, you can set the background, choose the picture style, and set the tile transparency.

11.4.2 Colours

Set your background color.

11.4.3 Sounds

Use the Sound settings to configure many aspects of call and notification ringtones, music, and other audio settings.

11.4.4 Lock screen

Touch to set time of screen out by touching **Settings > Personalization > Lock screen > Screen times out after**.

Sign-in options

Touch to add a numeric PIN to unlock screen.

11.4.5 Navigation bar

Touch to set vibration for navigation bar. Or touch to activate the option to turn off the screen by double-tapping the navigation bar.

11.5 Accounts

Your info

Use a Microsoft account to easily sync your settings and files automatically.

Email & app accounts

Add an existing email account and edit accounts used by other apps.

Sign-in options

Set up Fingerprint scanner or create a PIN that will be required to unlock your phone.

Access work or school

Connect to a work or school network to access resources like email and apps.

Sync your settings

Sync you Microsoft or work account settings.

Apps Corner

Lets you give people access to selected apps on your phone, so they get a customized Start screen when they use your phone.

11.6 Time & language

11.6.1 Date & time

Use Date & time settings to customize your preferences for how date and time are displayed.

11.6.2 Language

Touch to add language.

11.6.3 Region

Select Country > Region and whether or not to format your phone according to that region.

11.6.4 Keyboard

Touch to add a new keyboard.

11.6.5 Speech

Download a speech language and change the text-to-speech settings.

11.7 Ease of Access

11.7.1 Narrator

Narrator is a screen reader that reads all the elements on screen, like text and buttons.

11.7.2 Magnifier

To magnify, double-tap with two fingers. To pan while magnified, use two fingers. To change zoom level while magnified, use two fingers to double-tap and hold, then pan up or down,

11.7.3 High contrast

Changes the colors for some features, and hides some of their background images.

11.7.4 Closed captions

By touching the Closed captions, you could review a lot of relevant settings.

11.7.5 More options

Text scaling

By scrolling the switch to adjust text scale.

Use Speech to announce caller ID

Toggle the switch to active the function.

TTY Mode

Touch the optional menu to select Off, Full, HCO or VCO.

Telecoil

Toggle the switch to active.

11.8 Privacy

By touching Privacy, you could review the following settings: Location; Camera; Microphone; Motion; Notifications; Speech; inking & typing; Account info; Contacts; Calendar; Phone calls; Call history; Email; Messaging; Radios; Continue App Experiences; Background apps; Accessory apps; Advertising ID; Other devices; and Feedback & diagnostics.

review the following settings: Location; Camera; Microphone; Motion; Notifications; Speech; inking & typing; Account info; Contacts; Calendar; Phone calls; Call history; Email; Messaging; Radios; Continue App Experiences; Background apps; Accessory apps; Advertising ID; Other devices; and Feedback & diagnostics.

11.9 Update & Security

11.9.1 Phone update

Touch to check for system updates.

11.9.2 Backup

Touch More options to access **Back up now** and then click the button.

11.9.3 Device encryption

Toggle the switch to enable device encryption which helps protect your files and folders from unauthorized access in case your device is lost or stolen.

11.9.4 Find my phone

Touch the switch  to save your device's location periodically so it's easier to find, even if location is off.

11.9.5 For developers

These settings are intended for development use only.

11.9.6 Windows Insider Program

Get insider preview builds, create Windows Insider account or give feedback about this program.

12 Making the most of your phone

12.1 Phone update

To access **Phone update**, touch  > **Update & security** > **Phone update**. If you want to update the system, please touch **Check for updates** and then **download updates**. To install updates, your battery is required to be charged to 40%. You also need to select a restart time of fota installation.

You should turn on data connection before searching for updates.

13 Accessories

The latest generation of alcatel mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

1. Charger
- 2.Type-C cable
3. Stereo headset



Only use the alcatel batteries, chargers, and accessories included along with your device.

14 Warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

Batteries ⁽²⁾ and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months⁽¹⁾ from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

⁽¹⁾ The warranty period may vary depending on your country.

⁽²⁾ The life of a rechargeable phone battery in terms of conversation time, standby time and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd.;
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

15 Troubleshooting

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- To have optimal operation, fully charge the battery.
- To improve the phone's performance, remove unnecessary files or apps on your phone.
- Update your phone's software, you can touch **Settings > Update & security > Phone update** to update software.
- Reset your phone by touching **Settings > System > About** and then touch **Reset your phone**.

and carry out the following checks:

My phone can't be switched on or is frozen

- When the phone can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.
- When the phone falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Volume down key** to enter Recovery mode. This eliminates any abnormal OS booting issues caused by third party applications.
- If neither method is effective, reset the phone using the **Power** key and the **Volume up** key (holding both together).

My phone has not responded for several minutes

- If your phone doesn't respond, turn off your phone by pressing and holding the **Power** key until it turns off and then restart it again.
- If it still doesn't work, reset the phone.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the phone.

My phone can't charge properly

- Make sure that you are using the **Alcatel** charger that comes with the phone.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 50°C (122°F)).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed

- Try connecting to the network by moving to another physical location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try connecting at a later time if the network is overloaded.

My phone can't connect to the internet

- Make sure that the internet access service of your SIM card is available.
- Check your phone's internet connection settings.
- Make sure that you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure that the SIM card has been correctly inserted (see "Inserting or removing the SIM card").
- Make sure that the chip on your SIM card is not damaged.
- Make sure that the service of your SIM card is available.

My phone can't make outgoing calls

- Make sure that you have dialled a valid number and have touched **Call**.
- For international calls, check the country and area codes.
- Make sure that your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not barred outgoing calls.
- Make sure that your phone is not in aeroplane mode.

My phone can't receive incoming calls

- Make sure that your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in aeroplane mode.

The caller's name/number doesn't appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller may have concealed his name or number.

I can't find my contacts

- Make sure that your SIM card is not broken.

- Make sure that your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- Adjust the volume during a call by pressing the **Volume up/down** key.
- Check the network strength. Move to a location with stronger signal strength.
- Make sure that the receiver, connector or speaker on your phone is clean.

I can't use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure that this feature doesn't require an **Alcatel** accessory.

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country code when calling an international number.

I can't add a contact

- Make sure that your SIM card contacts are not full; delete some files or save the files to the phone.

My callers can't leave messages on my voicemail

- Contact your network operator to check service availability.

I can't access my voicemail

- Make sure that your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I can't send and receive MMS

- Check your phone memory as it might be full.
- Contact your network operator to check service availability and MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be swamped. Try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK (Personal Unblocking Key) code.

I can't connect my phone to my computer

- Check that your USB driver is installed properly.
- Check that you have marked the USB debugging checkbox.
- Make sure that you're using the right cable from the box.

I can't download new files

- Make sure that there is sufficient phone storage space for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

The battery drains too fast

- Make sure that you follow the complete charge time (minimum 100 minutes).

- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone becomes warm following prolonged calls, game playing, internet surfing or running other complex applications

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your phone return to normal temperature.

The phone doesn't ring when a call or message arrives

- Press the **Volume up/down** key to adjust volume.

I forget some passwords/codes/keys on phone

- Perform **Factory data reset**.
- If you still cannot access your phone, apply to the authorised repair centre, but remember that it will not be regarded as warranty case.

16 Specifications

Processor	MSM8996
Platform	Windows
Memory	64GB ROM + 4GB RAM
Dimensions (LxWxT)	153.9*75.4*6.99mm
Weight	152g
Display	5.5 FHD, full touch screen with 1280×720
Network	GSM: 850/900/1800/1900 UMTS: 1/2/5/8 LTE: 1/3/7/8/20/28A/38 (Band frequency and data speed are operator dependent.)
GPS	A-GPS
Connectivity	<ul style="list-style-type: none">• Bluetooth V4.1• Wi-Fi 802.11a/b/g/n/ac(2.4GHz & 5GHz)• 3.5 mm audio jack• Type-C
Camera	• 21MP FF back camera and 8MP front camera

Audio supported formats	AAC/HE-AAC v1/HE-AAC v2, AMR, AWB, MIDI, MP2, MP3, OGG VORBIS, WAV, APE, WMA, FLAC;
Video supported formats	AAC, AMR, AWB, OGG, ADPCM
Battery ⁽¹⁾	<ul style="list-style-type: none"> • Capacity: 3000 mAh
Expansion Slot	microSD™ memory card (Availability of microSD card depends on market)
Special Features	<ul style="list-style-type: none"> • GPS • G-sensor • Light Sensor • Proximity Sensor • E Compass • Gyro • Hall Switch

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.

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TCL Communication Ltd. reserves
the right to alter material
or technical specification
without prior notice.

All "Signature" ringtones embedded in this phone have been composed,
arranged, and mixed by NU TROPIC (Amar Kabouche).